



**Government of Odisha**  
**Department of Social Security & Empowerment of Persons with Disabilities**

No. 8538 /SSEPD  
SSEPD-DA1-MISC-0058-2025

Dt. 29.07.2025

**REQUEST FOR PROPOSAL**

Social Security & Empowerment of Persons with Disabilities (SSEPD) Department invites sealed Request for Proposal (RFP) from interested Central Govt./ State Govt. Agencies/Organizations for “**Request for Proposal (RFP) for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department**”. The RFP Document containing the details of criteria, submission requirement, objective, scope of work etc. can be downloaded from the website <https://ssepd.odisha.gov.in/>.

Further details, if any, may be obtained from Director, Social Security & Empowerment of Persons with Disabilities (SSEPD) Department, Bhubaneswar-751003 during working hours. **Last date for submission of RFP is 12th August 2025 up to 4pm.** Sealed envelope marked to Director, Social Security & Empowerment of Persons with Disabilities (SSEPD) Department, Bhubaneswar-751025, containing RFP with all relevant documents may be submitted mentioning “**Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department**” on the top of the envelope.

**Calendar of Events**

S. No.	Events	Date & Time
1.	RFP Publishing Date	29/07/2025
2.	Document Download Start Date	29/07/2025
3.	Document Download End Date	12/08/2025
4.	Last Date of Submission	12/08/2025 4.00 PM
5.	RFP Opening Date (Technical)	12/08/2025 5.00 PM
6.	Presentation Date	16/08/2025
7.	RFP Opening Date (Financial)	19/08/2025 11.30 PM
8.	Tentative Date of Offer Letter	Will be intimated

Encl.: RFP Document.

Sd/-  
**Director**  
**SSEPD, Bhubaneswar-751025**

RFP for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department

## **Request for Proposal (RFP)**

(Exclusive to Central/ State Government Nodal IT/ ITes Agencies)

For

**Implementation of Cloud solutions for Centralized monitoring  
CCTV at  
Social Security & Empowerment of Persons with Disabilities  
(SSEPD) Department**



**ସାମାଜିକ ସୁରକ୍ଷା ଓ ଭିନ୍ନତା ସଶକ୍ତିକରଣ ବିଭାଗ, ଓଡ଼ିଶା ସରକାର**  
**Social Security & Empowerment of Persons With Disabilities Department,**  
**Government of Odisha**

RFP for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department

No:                      Date:

**Request for Proposal (RFP) for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department**

Social Security & Empowerment of Persons with Disabilities (SSEPD) Department invites sealed Request for Proposal (RFP) from interested Central Govt./ State Govt. Agencies/Organizations for "Request for Proposal (RFP) for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department". The RFP Document containing the details of criteria, submission requirement, objective, scope of work etc. can be downloaded from the website <https://ssepd.odisha.gov.in/>.

Further details, if any, may be obtained from Director, Social Security & Empowerment of Persons with Disabilities (SSEPD) Department, Bhubaneswar-751003 during working hours. **Last date for submission of RFP is ..... July 2025 up to 5pm.** Sealed envelope marked to Director, Social Security & Empowerment of Persons with Disabilities (SSEPD) Department, Bhubaneswar- 751025, containing RFP with all relevant documents may be submitted mentioning "Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department" on the top of the envelope.

**Calendar of Events**

S. No.	Events	Date & Time
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Director  
SSEPD, Bhubaneswar-751025

RFP for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security  
& Empowerment of Persons with Disabilities (SSEPD) Department

RFP for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department  
Request for Proposal (RFP) for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department

I. No.	Particulars	Details
1	Name of the Client	SSEPD, Bhubaneswar-751025
2	Date of Issue of RFP	
5	Last Date of Submission	
6	RFP Opening Date (Technical)	Will be intimated to the Bidders through Email.
7	Publication of Technical Bid Qualifiers	Will be displayed in the University Website/ Notice Board
8	RFP Opening Date (Financial)	Will be intimated to the Technically qualified Bidders separately through email.
9	Tentative Date of Offer Letter	
10	Expected date of commencement of assignment	Within one Month of Selection of Agency
11	Bid document Fee (Non-Refundable)	Rs. 5000/- (Rupees Five Thousand) only in shape of DD favouring "Director, SSEPD, Odisha" drawn in any scheduled commercial bank payable at Bhubaneswar.
12	Earnest Money Deposit (EMD)* *Refundable to the unsuccessful Bidders, subject to the terms below at _____ & adjustable against the Security Deposit (Sl. No 13 below) to the successful Bidder; the performance guarantee will be returned after their satisfactory performance & compliance to the laid down conditions.	Rs. 10,00,000/- (Rupees Ten Lakh only) in shape of DD favoring "Director, SSEPD, Odisha" and drawn in any scheduled commercial bank payable at Bhubaneswar.
13	Performance Security	Successful Bidder will have submit the 5% of the order value in the form of Demand Draft / Irrevocable Bank Guarantee within 15 days of the receipt of Work Order
14	Postal Address for submission of Proposal and mode of Submission	Director, SSEPD, Odisha - 751025.  Proposals to be submitted only through Speed Post/ Registered Post/ Courier. Bid submitted through any other mode and late bid will be rejected.
15	Website to download bid document.	<a href="https://ssepd.odisha.gov.in/">https://ssepd.odisha.gov.in/</a>

RFP for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department

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## **1. About SSEPD:**

The Department of Social Security and Empowerment of Persons with Disabilities has an elaborate field formation with the District Social Security Officer (DSSO) to assist the Collector in each District and a Sub-divisional Social Security Officer (SSSO) in every sub-division. Besides this, there are Block Social Security Officer (BSSO) at the Block level who assist the Block Administration in implementing the social security programmes. The Department has a statutory body known as State Commissioner for Persons Disability (SCPD). State institute for Disability Rehabilitation (SIDR) a state level nodal agency is currently functioning at Bhubaneswar. 8 District Disability Rehabilitation Center (DDRC) are functioning in 8 district head quarter to undertake disability rehabilitation activities. Old age homes are running to facilitate the older persons.

## **2. Scope of Work:**

The Department of Social Security and Empowerment of Persons with Disabilities (SSEPD), Odisha, plays a vital role in providing welfare services and financial assistance to vulnerable groups. This technical proposal outlines the strategic importance of digital transformation in enhancing efficiency, transparency, and accessibility of services.

This IT initiative aims to address existing challenges by implementing a comprehensive, integrated cloud-based solution for centralized management and monitoring of CCTV video streaming across all locations.

## **3. Proposed IT Solutions:**

### **3.1 STORING CCTV FEED FROM GIA RECEIVING INSTITUTIONS (“CCTV”)**

- Each GIA institute shall be responsible for the procurement and installation of CCTV cameras on their premises. A minimum of eight (8) cameras shall be installed at each location, with local storage capability sufficient to retain video feeds for at least seven (7) days, as part of the systems procured by the respective institutions.
- Currently, each institute operates its own CCTV surveillance infrastructure with varying Original Equipment Manufacturers (OEMs).

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- The Department will issue standardized technical specifications for the CCTV cameras to ensure compatibility and uniformity. All cameras shall support a minimum resolution of 720p, be NVR-compatible, and fully align with the software and storage infrastructure intended to be procured by the SSEPD Department. Additionally, these cameras must support direct streaming to cloud storage.
- The SSEPD Department will procure centralized cloud storage sufficient to retain a minimum of ninety (90) days of video feeds from all installed cameras. Apart from this, Data Recovery(DR) would be there for store replica data to minimize downtime in case of a primary DC failure.
- The project is expected to cover approximately 350 locations, comprising 100 major locations with 16 cameras each, and 250 standard locations with 8 cameras each.
- The integrated platform will interface directly with the installed cameras to receive live streams, which will be centrally monitored through the platform.
- The solution provided to the SSEPD Department must include intelligent features such as detection of inactivity, screen loss, or deliberate system malfunction. Automated alerts for such incidents shall be sent directly to the head of the respective institution.
- The tenure of the CCTV monitoring project will be for a period of 3 year and extendable by another 2 year.
- Service providers may charge annual subscription fees for cloud storage and other associated services.

- **Platform features**

All 3<sup>rd</sup> Party Compatible Surveillance hardware or new devices should be seamlessly integrated with cloud and Surveillance platform services making the data transfer reliable and secure. The platform should offer high security and scalability.

Cloud Solution provider must offer monitoring services through its AI based Intelligent Bridge Device or compatible hardware to deliver its platform services. The services should be accessible through user web interface, hosted on Cloud. Platform services should include a bundle of connectivity and portal application hosted on cloud.

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The Platform should consist of three fundamental parts:

1. **Video signal source**
  - a. Surveillance cameras and NVRs directly supporting Platform (No additional devices should be needed for them to operate with the cloud.)
  - b. Addition of 3rd party devices (NVR/IP Camera/DVR) to OEM Platform
  - c. Mobile applications for broadcasting video from built-in cameras of cell phones.
2. **Platform cloud – server software** that implements key video surveillance services:
  - a. Real-time streaming, with one-to-many multiplexing capabilities
  - b. Cloud-based recording and playback recorded videos
  - c. API for integration with third-party apps and services
3. **Client applications** to access live stream, archive of video recordings, and other features provided Platform:
  - a. iOS and Android applications
  - b. Web application (Self-service web portal)
  - c. Desktop application for Windows, macOS, and Linux

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**3.2 Online 10 KVA UPS for Monitoring Cell**

Sl No	Technical Parameter		Complied (Yes/No)
1	Configuration	10 KVA IGBT based On-Line UPS with flexible External VRLA Battery Option	
2	Capacity	10000 VA / 10000 Watts;	
3	Configuration	3PH Input: 1PH output or 1PH input : 1PH output in one frame	
4	AC Input Voltage Range	176-300 V full load/110-300 V 50 % load (for 1PH I/P) 305-520V full load/190-520V 50% Load (for 3PH I/P)	
5	Input Frequency	40...70 Hz auto sensing	
6	AC Input Connection Type	(1) Hard wire 3-wire (1P+N+G) or (1) Hard wire 5-wire (3P+N+G)	
7	AC Output Voltage	230 V AC, 1-phase $\pm$ 1% (Sine Wave Out- put)	
8	Rectifier & Inverter type	IGBT	
9	Output Frequency	50 Hz $\pm$ 3 Hz	
10	Operating temperature	0-40degree C, without deration	
11	Voltage harmonic Distortion	<1% for Linear Loads and <4% for non- linear loads	
12	Output Connections	(1) Hard wire 3-wire (1P+N+G)	
13	Indications & Audible Alarms	Mains On, Inverter On, Overload, Battery Low	
14	Digital Metering	LCD display for measurement of AC Voltage, Battery voltage, Battery Current, Load Current, Output frequency.	
15	UPS size	3U	
16	Form factor	Rack & Tower convertible.	
17	Battery Charger	3-13A selectable charger	
18	UPS Remote Monitoring	UPS should have SNMP based Monitoring & Management platform with necessary hardware and software for Real Time alert and notification	
19	Software Connectivity	Yes, UPS should have provision for installing software for graceful Shutdown	
20	Battery VAH & VDC	$\geq$ 14040 VAH & 192-240 VDC	
21	Battery Back-up & Other Details	The system must be capable of providing requisite battery back-up time of 60mins UPS Should have integrated Battery testing feature to check the health of Batteries. UPS Should have temperature compensated battery charger.	
22	Operating Environmental conditions	Operating Temperature: 0 to 40 °C Operating Altitude: 0 – 1,000 m at 100% load IP Rating: IP 20	

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		Conformal coating for PCBs	
23	Certification	<ul style="list-style-type: none"> <li>· ISO 9001, ISO 14001, ISO 45001:2018, ISO 50001 certified.</li> <li>· ROHS Certificate</li> <li>· BIS</li> <li>· IS 16242 (Part 1) : 2014 / IEC 62040-1 : 2008</li> <li>· IEC 62040-2 : 2018</li> <li>· EN61000-3-12: 2011</li> <li>· IEC 61000-3-11: 2019</li> </ul>	
24	Installation & Commissioning	Bidder/OEM should deliver, install, commission and maintain the UPS system as per Govt Electrical standard practices.	
25	After Sales Support & Manufacturer's Credibility	<ul style="list-style-type: none"> <li>· UPS OEM should have its registered office/ Authorized service partner office in Odisha with adequate technical manpower and spares for ensuring 24 x 7 x 365 support as per contract SLA. Contact numbers and addresses to be provided for support centres</li> <li>· UPS OEM should have experience for deploying Online 1PH UPS for at least 15 years in India and deployed in any Central/ State Govt Organization /PSU /Public Listed Company in last 05 years. Documentary evidence to be furnished</li> </ul>	
26	WARRANTY	Comprehensive 02 years on UPS	
27	MII content (UPS & battery)	>51%	

**3.3 98 INCH PROFESSIONAL SIGNAGE DISPLAY SPECIFICATIONS FOR MONITORING**

Technical Parameter for Pannel		Complied (Yes/No)
Screen Size	98"	
Aspect Ratio	16:09	
Native Resolution	3,840 x 2,160 (4K UHD)	
Refresh Rate	60 Hz	
Lifetime	30,000 (Typ.)	
Operation Hours (Hours / Days)	16 / 7	
Portrait / Landscape	Yes / Yes	
Internal Memory	16 GB	
Wi-Fi	Built-in Wi-Fi	
Temperature Sensor	Yes	
Tile Mode Setting	Yes (Max. 15x15)	
Environment Conditions		
Power		
Power Supply	AC 100-240 V~, 50/60 Hz	
Power Type	Built-In Power	
Power Consumption		
Typ./Max.	430 W / 560 W	
Software Compatibility	CONTENT MANAGEMENT SOFTWARE	
Connectivity		
Input	HDMI (3 (HDMI1/2 : HDCP 2.2/1.4, HDMI3)), DP (HDCP 2.2/1.3), DVI-D (HDCP 1.4), Audio In, RS-232C (4 Pin Phone-jack), RJ45 (LAN), IR In, USB 2.0 Type A	
Output	HDMI Out, Audio Out, RS-232C Out (4 Pin Phone-jack), Daisy Chain (Input HDMI, DP, DVI / Output HDMI)	

➤ **Terms & Conditions:**

- The firm (herein also referred as "Bidder/Bidders") should be State/ Central Govt. owned/ Public Sector Organisation/ agency.
- The firm should have an office in Odisha.
- The firm should have prior experience of executing similar projects/ assignments in the State or at the National level.

**4. General Terms & Conditions:**

**4.1** Director, SSEPD reserves the right to revise the terms and conditions as & when needed and also can reject any or all the bids, or to cancel the whole process, at any stage of the process, without being liable to compensate the Bidders.

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**4.2** The RFP is to be submitted in three to seven separate, sealed envelopes.

**4.2.1 Envelope -1:** Sealed envelope, superscribed as “**First Envelope: EMD etc**” on the frontside top of the envelop, with the name of the bidding firm written in capital letters, containing

- i) Applicant’s Request for Proposal response in **Format – 1**, duly signed;
- ii) Demand Draft for Rs 5,000 towards the Bid Processing Fee;
- iii) Demand Draft for Rs 10 lakhs towards the EMD; and
- iv) A signed letter in the Bidder’s letterhead, listing the projects for which Financial Bids are submitted

**If one or more of the documents listed above are not found in the First Envelope, the Technical and Financial Bids will be rejected, and all the other envelopes will be returned unopened.**

**4.2.2 Envelope – 2:** Sealed envelope, superscribed as “**TECHNICAL BID**” on the frontside top of the envelop, with the name of the bidding firm written in capital letters, containing

- i) Applicant’s Profile in **Format – 2**,
- ii) Technical Bid in **Format – 3**
- iii) Documents in support of the above formats; and
- iv) any other documents other than the Financial Bids, that the Bidder considers relevant to the RFP

**4.2.3 Envelopes -3 to 7:** Sealed envelop containing Financial Bid in **Format – 4**, superscribed as “**FINANCIAL BID for \_\_\_\_\_**” on the frontside top of the envelope, with the name of the bidding firm written in capital letters, indicating details of the price, taxes and levies etc.

**4.2.4 Each Financial Bid must be submitted in a separate sealed envelope.** There is no need to number these envelopes. All items in a Financial Bid document must be quoted; no column to be left unfilled; wherever necessary, the words, “Not Applicable” must be written instead of leaving the cell blank.

**4.2.5** In case, after Pre-bid meeting (wherever applicable) any modification(s)/ addition(s)/ deletion(s) or any alternation in the requirement(s)/ specification(s) etc. is required, the same will be published on the website <https://ssepd.odisha.gov.in/> within the next 7 days. Therefore, all the Bidders are advised to visit our website before filling/submitting their bids. No separate advertisement/ information will be published in this regard in the Newspapers or any other location or any other mode of communication will be adopted.

**4.2.6** The successful Bidder will submit the Performance Security @5% (as per O.M. 8952/F-FIN-COD-MISC-0007-2019 of Govt. of Odisha, dt. 18-03-2021) of supply order in the

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form of Demand Draft / Bank Guarantee in the name of "Director, SSEPD, Odisha" within 15 days of the receipt of Work Order. The validity of Demand Draft / Performance Security should be 90 days beyond the warranty period and it will be retained during the entire period of Warrantee as Security Deposit and will be returned after the satisfactory completion of the Warrantee period without interest within three months after expiry of warrantee period.

- The EMD shall be forfeited in the following cases: -
  - If a Bidder withdraws or amends, impairs or derogates from the RFP in any respect within the period of validity of this RFP.
  - If a Bidder having been notified of the acceptance of his RFP by the Buyer during the period of its validity, fails to supply, installation and commission the equipment /instruments.
  - If the Winning Bidder fails to furnish the required Performance Security (excluding the EMD).
  - If a Bidder seeks or obtains any injunction from a court with the intention of obstructing the RFP and / or delay the project.
  - If the Winning Bidder fails to sign the agreement within 15 days of issue of Work Order/ Offer Letter.
  - If a Winning Bidder Fails to respond to queries by SSEPD, Odisha.
- This RFP will remain valid upto 180 days from the issue of RFP notification.
- In case the item(s) are fabricated/ finished in the campus, the Contractor/Agency shall ensure the protection of their items at site from fire, floodwater, moisture etc. or any kind of damage at their own cost.
  - If at any stage it is found that the Winning Bidder has supplied inferior quality or different specification than as specified in the supply order, and provide bad services in development and Implementation phase, payment shall be withheld till the supplier replaced the defective /inferior machine/equipment/instrument. If the Bidder fails to replace the machine / equipment / instrument within six months of being asked to replace, the Performance Security can be forfeited.
  - In case the Winning Bidder fails to fulfill all the obligations as laid down in this RFP document, fails to start and complete the project within the mutually agreed time schedule, or seeks or obtains any injunction from a court with the intention of delaying the supply or project then payment shall be held up and performance security may be forfeited.
  - The supplier will provide three years on-site warranty on H/W product, and under warrantee period all the damages shall be repaired/replaced by the supplier at their own cost and risk. If equipment/ instruments have any manufacturing defects, the same will be preferably replaced with a new one, or repaired up to client satisfactions. No sub-standard material will be accepted.

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- In any case, if the Financial Bids are not opened due to any reason, the EMD shall be returned to all Bidders.
- Conditional bids will not be accepted.
- RFP without Bid Processing Fees, EMD/ Bid Security Declaration will be summarily rejected.
- The Institute can ask any clarifications & documents at any stage of the procurement depending upon the circumstances to ascertain quality of material used in manufacturing of items.
- All the documents attached with the technical bid should be properly tagged, numbered, signed and stamped by the competent authority.

**4.3 Terms and Conditions for Equipment/Instruments:**

- All equipment / instruments should be compatible with proper voltage supply. Equipment/ instruments with exact technical specification including electrical wiring for interconnection of the equipment up to main supply point should be facilitated by the Bidder/supplier.
- The equipment/machineries to be supplied should be of brands of National or International repute.
- The equipment shall consist of all accessories, consumables for testing and toolbox in all respects to be provided to run the equipment smoothly.
- All equipment /instruments should be supplied and installed at site by the supplier. Any requirement of unloading, lifting etc. will be arranged by the suppliers.
- All transport charges for shifting, fitting will be borne by the Bidder.
- The make and model of the equipment /instruments should not be more than 2 years old.
- The University reserves all rights to accept or reject any or all RFPs in part or full without assigning any reason thereof. Dispute if any, shall be put before the Director, SSEPD, Odisha who shall be the sole arbitrator and decision taken by the arbitrator shall be binding on both parties.

**4.4 Insurance and Medical:**

- It shall be the responsibility of the agency to insure their staff and equipment against any exigency that may occur while carrying out the project activities. Agency will also take insurance cover for third party liability, which might occur due to damages caused to their manpower, equipment /instruments etc. SSEPD shall not be responsible for any such damages.
- Medical facilities (as per law) for professional including insurance of the professional related to the project will be provided by the Agency.

**4.5 Applicable Law and Jurisdiction:**

This contract, including all matters connected with this contract, shall be governed by the Indian laws, both substantive and procedural, for the time being in force and shall be subject to the exclusive jurisdiction of Civil Courts of Khordha and the High Court of Odisha at Cuttack, if required.

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**4.6 Venue & Deadline for submission of proposal**

Application form completed in all respects as specified in the RFP, must be submitted to Director, SSEPD, Odisha, on or before ....., 5pm.

**4.7 Validity of Offer:**

The offer for RFP as per this document shall be valid for a period of 6 months (180 days) initially which may be extended further if required by SSEPD.

**5. Eligibility Criteria:**

The Bidders are expected to examine all instructions, forms, eligibility criteria and other details in the RFP document carefully. Failure to furnish complete information as mentioned in the RFP document or submission of a proposal not substantially responsive to the RFP documents in every respect will be at the Bidder's risk and may result in rejection of the proposal.

**5.1 Essential Eligibility Criteria:**

A Bidder participating in the procurement process shall possess the following minimum pre-qualification/ eligibility criteria.

Pre-Qualification Evaluation Criteria			
Sl. No.	Criteria	Description of the Criteria	Documents to be Submitted
1	Legal Entity	As specified under GFR 2017, the Bidder must be a Public Sector Undertaking setup by the Centre or State Govt. to carryout I.T. related activities or any Central/State Govt. Organization/PSU which may be notified by the MeitY / MoE / or any other Ministry in the field of IT for such purpose. Relevant supporting documents may be furnished.  <b>Note:</b> - Consortium of any kind shall not be acceptable for this project. Any deviation would lead to disqualification or termination	1. Valid copy of certificate of Incorporation and registration certificates. 2. Copy of GST registration. 3. Copies of relevant Certificates of registration 4. Income Tax/PAN Number from the respective Government Department. 5. Documents of local Bidder to be submitted as per formats attached along with Work Order + Project

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		of the same.	completion/Completion certificate /Partial completion Certificate (Mile stone completion Certificate)
2	<b>Turnover</b>	The Govt. Organization/ PSU should have average annual financial turnover of Rs.200 crores in IT/ICT/ITES related activities during last three consecutive balance sheet (i.e. FY 2021-22, 22-23 & 23-24 duly audited by competent authority. Relevant supporting documents i.e., CA Certificate must be furnished.	- Audited Balance Sheets - CA Certificate
3	<b>Net Worth</b>	The net worth of the Govt. Organization/ PSU must be positive in last three financial years ending at 31 <sup>st</sup> March 2024	- Certificate from CA
4	<b>Technical Capability</b>	The Govt. Organization/ PSU must have successfully completed at least one CCTV project with value not less than the amount ₹8,00,00,000/- (Eight Crores Only) for Central Govt /State Govt. in India only during last Seven years preceding from RFP release date.	- Copy of the Work Order & Completion Certificates
5	<b>Bidder Quality Certification</b>	The Govt. Organization/ PSU must have valid ISO9001, ISO20001 & ISO 27001, CMMI Level 3 or above Certificate as on date of submission of this RFP.	- Copies of the valid certificates.
6	<b>Blacklisting</b>	The Govt. Organization/ PSU should not be under a declaration of Ineligibility for corrupt and fraudulent practices issued by any Government or PSU in India.	Self- declaration
7	<b>OEM Authorization</b>	The Govt. Organization/ PSU must attach Manufactures Authorization certificate specific to this RFP & Back-to- back support letter from OEMs for providing Comprehensive on-site support and services covered under this RFP, OR The Authorized Partner of OEM in India in case the OEM has no	OEM Manufacturing Authorization Form Annexure with Compliance Document

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		registered office in India.	
8	Local Presence	The Bidder should have an office in Odisha. However, if the presence is not there in the state, the Bidder should give an undertaking for establishment of a project office, within one month of award of the contract.	Relevant Documents supporting office addresses/ Undertaking.
9	RFP fee	The Bidder must have made a payment of ₹5000 (Five thousand Only) towards RFP Bid Processing Fee.	The RFP document fee must be in favor of "Director, SSEPD, Odisha"
10	EMD	The Bidder must have submitted the EMD of ₹10 Lakh in the shape of Account Payee Demand Draft from any Nationalized / Scheduled Commercial Bank in favor of "Director, SSEPD, Odisha" The DD should be valid for a minimum period of 60 days from the last date of submission of the Bid.	

**5.2 Selection of Applicant:**

- The applicant will be selected based on verification and testimonials submitted and field visit to assess the ability of applicant to deliver the required services.
- Short listed applicants will be invited for a detailed presentation before the University level scrutiny committee.
- The selected applicant shall be invited for finalization of Service Level Agreement.

**5.3 Selection Process: (QCBS)**

- Technical Bid Evaluation
- Financial Bid Evaluation and selection of Bidder
- Bidder selection shall be done taking into account 80% of percentile score of Technical Bid and 20% of percentile score of Financial Bid.
- Bidder Scoring maximum in Technical Bid and lowest in the Financial Bid (taking into consideration of Financial Bid for all campuses together) shall be given 100 percentile and other Bidders will be evaluated accordingly. (QCBS)

**5.4 Technical Evaluation Criteria**

In order to facilitate the technical proposal evaluation, the technical criteria laid down along with the assigned weights have been presented in subsequent section. The marking scheme presented here is an indication of the relative importance of the evaluation criteria. Bidders securing a minimum of 70% marks in the technical evaluation will only be considered for further financial bid evaluation. Bids or RFPs which do not secure the minimum specified technical score will be considered technically non-responsive and hence debarred from being considered for their financial bid opening.

RFP for Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department

Sl. No.	Technical Eligibility		Max Marks
1.	Average Annual Turnover in last 3 financial years		15
	More than Rs 250 Cr & Less than Rs 300 Cr.	15	
	More than Rs 200 Cr & Less than Rs 250 Cr.	10	
	Less than Rs 200 Cr.	0	
2.	The Bidder must have successfully completed at least one CCTV project with value not less than the amount ₹ 8,00,00,000/- (Eight Crores Only) in Central Govt/ State Govt.in India in education domain only during last Seven years preceding from RFP release date.		30
	3 Projects worth Rs 8 Cr each or 1 CCTV Project worth Rs 25 Cr	30	
	2 Projects worth Rs 8 Cr	20	
3	The Bidder must have below certificates:		15
	ISO 9001	3	
	ISO 20001	3	
	ISO 27001	3	
	CMMi Level 3 or above	6	
4	The Bidder should have at least 80 Telecom/IT Engineer on its Payroll		5
5	Presentation on the proposed solution capturing the major features: a. Demo of application / Concept b. Understanding of the Project c. Detailed Work-plan and Methodology d. Proposed Project Deployment and Monitoring e. Operation & Maintenance Support Plan based on their previously executed projects.		35
<b>TOTAL</b>			<b>100</b>

## 6. FORMATS FOR SUBMISSION

### FORMAT- 1 APPLICANT'S REQUEST FOR PROPOSAL

To:

The Director,  
SSEPD Department,  
Govt of Odisha

**Sub:** Submission of Request for Proposal for "Implementation of Cloud solutions for Centralized monitoring CCTV at the Social Security & Empowerment of Persons with Disabilities (SSEPD) Department"

Sir,

In response to the Invitation for Request for Proposal (RFP) published on \_\_\_\_\_ for the above purpose, we would like to express our interest to the above proposed task. We undertake to abide by the terms and conditions in the RFP. As instructed, we are submitting the following documents in sealed envelopes for needful:

#### I. Envelope - 1

- a) Applicant's Request for Proposal as per Format-1 (this letter).
- b) DD For Rs 5,000 towards Bid Processing Fee (non – refundable)
- c) DD For Rs 10,00,000 (Rupees Ten Lakhs) towards the EMD (refundable)
- d) Power of Attorney in favour of Authorized Signatory with long and short signatures of Authorized person.
- e) A signed letter in our letterhead listing the Financial Bids

#### II. Envelope – 2

- f) Applicant's Profile as per Format-2, with relevant documents.
- g) Technical Bid as per Format-3, with relevant documents.

#### III. Envelopes – 3 to 7

- h) Financial Bids as per Format - 4.

Sincerely Yours,

Encl.: As above.

Date:

Signature of the applicant  
[Full name of applicant]

**FORMAT- 2  
APPLICANT'S PROFILE**

Sl. No	Particulars	Information furnished by the applicant
1	Name and address of the applicant (IN BLOCK LETTERS):	
2	Address for communication (telephone/mobile number):	
3	Have already delivered such services to any individuals/agencies/organization? No. of years of Experience in this aspect; Provide nature of services provided and details of customers;	
4	Technical support personnel available to handle this project;	
5	Previous Performance; Customer Reviews Awards Certifications	
6	Annual turnover of last 3 years and shall submit relevant financial audit documents attested by chartered accountant.	

I hereby declare that the information furnished in the application is true to the best of my knowledge and belief.

Encl.: As stated above

Signature of the applicant  
Full name of the applicant  
Stamp & Date

**FORMAT- 3**  
**TECHNICAL BID**

Sl. No	Particulars		Information furnished by the applicant		
1.	Name of the Bidder with complete postal address				
2.	Details of Bid Processing Fee		DD No.....Date..... Rupees..... Bank.....		
3.	Details of Earnest Money Deposit		DD No.....Date..... Rupees..... Bank.....		
4.	Full Address of the Registered Office		..... Tel. No. ....Fax..... Email.....		
5.	Full Address of the Operating / Branch Office at Bhubaneswar		..... Tel. No. ....Fax..... Email.....		
6.	Name and Tel. No. of Authorized Officer/ Person to liaise with Field Office(s).		..... ..... .....		
7.	PAN / GIR No. (Attach self-attested copy)		.....		
8.	GST No. (Attach self-attested copy)		.....		
9.	Financial Year		Amounts (in Crores)		
	2021-22				
	2022-23				
	2023-24				
10.	Net worth		Amounts (in Crores)		
	2021-22				
	2022-23				
	2023-24				
11.	Sl. No.	Details of Contract	Name of the Client, Address & Tel No.	Amount of Contract (Rs. In Crores)	Duration of contract
12.	GST return for last 3 years (2021-22, 2022-23, 2023-24)				
	SN	Returns	GST No.	Year	
	1.			2021-22	
	2.			2022-23	
	3.			2023-24	
13.	Certification				
	ISO 9001				
	ISO 20001				
	ISO 27001				
	CMMi Level 3 or above				

**FORMAT-4  
FINANCIAL QUOTATION**

The rates quoted by the Bidder shall be complete for supply, installation, commissioning and placing of the finished items as per the specification(s) and shall be inclusive of all applicable tax, duties loading, unloading, packing, transportation and installation etc and nothing extra/additional shall be payable on these rates.

➤ CCTV Surveillance System for only Centralized Monitoring

Sl#	Category	Unit	Rate	Qty	Cost
a)	Cloud Storage for all integrated CCTV solution to Head office	Yearly (subscription / license)		3	
b)	10 KVA UPS with Battery backup for Data Center	Per unit		1	
c)	Video Wall for centralized monitoring (98 inch) Unit	Per unit		2	
d)	Hand Holding Support (2 no.)	Man -Month		72	
e)	Additional cost (Bridge Device) If required for different locations to connect (for 3 year)	Yearly (rent / license)		350	
f)	Installation, Wiring, Networking etc	Lumpsum		1 (One time)	
g)	Disaster Recovery	Yearly		3	
<b>Sub Total</b>					
<b>Tax (18%)</b>					
<b>Grand Total</b>					

**Note:**

- The specifications for Bullet Cameras, Dome Cameras, and NVR systems for the CCTV surveillance of all institutes will be provided by the Department but procured individually by each institute.
- The PSU will ensure compliance based on the specifications outlined in the Request for Proposal (RFP).
- All hardware component cost should be 3-year warranty.

➤ Payment Terms

<u>Sl. No</u>	<u>Component</u>	<u>Payment Milestone</u>
1	Centralized CCTV surveillance monitoring	100 % Payment on Quarterly basis on completion of period
2	Hand Holding Support	100 % Payment on Quarterly basis on submission of quarterly report and attendance and completion of period
3	Bridge Device if required	1) 90% payment on supply and delivery challan submission 2) 10 % payment on successful implementation
4	H/w component	1) 90% payment on supply and delivery challan submission 2) 10 % payment on successful implementation

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