

**REQUEST FOR PROPOSAL (RFP) FOR SELECTION OF SYSTEM INTEGRATOR FOR APPLICATION
MODERNIZATION AND OPERATION & MAINTENANCE SUPPORT OF
ODISHA STATE WORKFLOW AUTOMATION SYSTEM (OSWAS) AND
ODISHA JUDICIAL WORKFLOW AUTOMATION SYSTEM (OJWAS)
(REF NO : OCAC-SEGP-SPD-0043-2022-23111)**

Corrigendum

SL#	Clause No	Existing Clause	Revised Clause
1.	4.4.3	<p>Earnest Money Deposit (EMD) ... Point e The EMD may be forfeited:</p> <ul style="list-style-type: none"> • If a bidder withdraws its bid during the period of bid validity. • In case of a successful bidder, if the bidder fails to sign the contract in accordance with this RFP. • If found to have a record of poor performance such as having abandoned work, having been blacklisted, having inordinately delayed completion and having faced Commercial failures etc. • The Bidder being found to have indulged in any suppression of facts, furnishing of fraudulent statement, misconduct, or other dishonest or other ethically improper activity, in relation to this RFP <p>...</p>	<p>Earnest Money Deposit (EMD) ... Point e The EMD may be forfeited:</p> <ul style="list-style-type: none"> • If a bidder withdraws its bid during the period of bid validity. • In case of a successful bidder, if the bidder fails to sign the contract in accordance with this RFP along with any deviations submitted along with the technical proposal. In case there is no agreement on the deviations submitted between the bidder & OCAC, then the bidder shall be disqualified and the EMD shall be returned to the bidder. • If found to have a record of poor performance such as having abandoned work, having been blacklisted, having inordinately delayed completion and having faced Commercial failures etc. • The Bidder being found to have indulged in any suppression of facts, furnishing of fraudulent statement, misconduct, or other dishonest or other ethically improper activity, in relation to this RFP

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			... (other contents of this clause remain unchanged)
2.	4.5.7	<p>Tender Validity Proposals shall remain valid for a period of 180 Days from the date of opening of the pre-qualification and technical proposals. OCAC reserves the rights to reject a proposal valid for a shorter period as non- responsive and will make the best efforts to finalize the selection process and award of the contract within the bid validity period. The bid validity period may be extended on mutual consent.</p>	<p>Tender Validity Proposals shall remain valid for a period of 180 Days from the due date of submission of RFP. OCAC reserves the rights to reject a proposal valid for a shorter period as non- responsive and will make the best efforts to finalize the selection process and award of the contract within the bid validity period. The bid validity period may be extended on mutual consent.</p>
3.	5.1	<p>Prequalification Criteria (General Bid) SL# b - System Integration Experience Document/ Information to be submitted with proposal : Work orders confirming year and area of activity along with certificate from Statutory Authority to this effect.</p>	<p>Prequalification Criteria (General Bid) SL# b - System Integration Experience Document/ Information to be submitted with proposal : Work orders confirming year and area of activity along with any documentary evidence from client on execution or certification from Statutory Auditor's/Chartered accountant</p>
4.	5.1	<p>Prequalification Criteria (General Bid) SL# c - Sales Turnover in System Integration Document/ Information to be submitted with proposal : - Copy of the audited Balance sheet and Profit & Loss account. - Statutory Auditor's Certificate</p>	<p>Prequalification Criteria (General Bid) SL# c - Sales Turnover in System Integration Document/ Information to be submitted with proposal : - Copy of the audited Balance sheet and Profit & Loss account. - Statutory Auditor's Certificate/CA certificate</p>
5.	5.1	<p>Prequalification Criteria (General Bid) SL# I - EMD & Document Fee Specific Qualification Criteria: The bidder must submit Tender document fee amounting to ₹11,200/- (inclusive of 12% GST) in e-Nivida Portal and EMD amounting to ₹3,50,00,000/- in shape of online payment through e-Nivida Portal or through DD or Bank Guarantee from a scheduled bank document/ Information to be submitted with proposal : - Demand Draft and/or Bank Guarantee</p>	<p>Prequalification Criteria (General Bid) SL# I - EMD & Document Fee Specific Qualification Criteria: The bidder must submit Tender document fee amounting to ₹11,200/- (inclusive of 12% GST) in e-Nivida Portal and EMD amounting to ₹ 2,80,00,000/- in shape of online payment through e-Nivida Portal or through DD or Bank Guarantee from a scheduled bank document/ Information to be submitted with proposal : Online payment/Demand Draft / Bank Guarantee</p>
6.	5.3	<p>Evaluation of Financial Bid Point (e)</p>	<p>Evaluation of Financial Bid Point (e)</p>

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		The bid price will be inclusive of all taxes and levies and shall be in Indian Rupees.	The bid price will be exclusive of all taxes and levies and shall be in Indian Rupees.
7.	6.6	<p>Performance Guarantee</p> <p>The OCAC will require the selected bidder to provide a Performance Bank Guarantee, within 30 days from the Notification of award, for a value equivalent to 10% of the total cost of ownership i.e., total order value excluding taxes. The Performance Guarantee should be valid for a period of 75 months. The Performance Guarantee shall be kept valid till completion of the project and Warranty period. The selected bidder shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion of the project and Warranty period. In case the selected bidder fails to submit performance guarantee within the time stipulated, the OCAC at its discretion may cancel the order placed on the selected bidder after giving prior written notice to rectify the same. OCAC shall invoke the performance guarantee in case the selected Service Provider fails to discharge their contractual obligations during the period or OCAC incurs any damages due to Service Provider's negligence in carrying out the project implementation as per the agreed terms & conditions.</p>	<p>Performance Guarantee</p> <p>The OCAC will require the selected bidder to provide a Performance Bank Guarantee, within 30 days from the Notification of award, for a value equivalent to (five) <u>5%</u> of the total cost of ownership i.e., total order value excluding taxes. The Performance Guarantee should be valid for a period of <u>72 months</u>. The Performance Guarantee shall be kept valid till completion of the project and Warranty period. The selected bidder shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion of the project and Warranty period. In case the selected bidder fails to submit performance guarantee within the time stipulated, the OCAC at its discretion may cancel the order placed on the selected bidder after giving prior written notice to rectify the same. OCAC shall invoke the performance guarantee in case the selected Service Provider fails to discharge their contractual obligations during the period or OCAC incurs any damages due to Service Provider's negligence in carrying out the project implementation as per the agreed terms & conditions.</p>
8.	7.3	<p>Effects of Termination</p> <p>Point a</p> <p>In the event of a pre-mature termination of this agreement by OCAC, the compensation payable to bidder will be decided in accordance with the Terms of Payment Schedule for the milestones completed services and accepted deliverables till the last effective date of termination.</p> <p>...</p>	<p>Effects of Termination</p> <p>Point a</p> <p>In the event of a pre-mature termination of this agreement by either party, the compensation payable to bidder will be decided in accordance with the Terms of Payment Schedule for the milestones completed services and accepted deliverables till the last effective date of termination.</p> <p>...</p> <p>(other contents of this clause remain unchanged)</p>
9.	7.13.3	<p>Pre-existing work</p> <p>All IPR including the source code and materials developed or otherwise obtained independently of the efforts of a party ("pre—</p>	<p>Pre-existing work</p> <p>All IPR including the source code and materials developed or otherwise obtained independently of the efforts of a party ("pre—existing work")</p>

SL#	Clause No	Existing Clause	Revised Clause
		<p>existing work”) including any enhancement or modification thereto shall remain the sole property of that party. During the performance of the services under this agreement, each party grants to the other party (and their subcontractors as necessary) a non-exclusive license to use, reproduce and modify any of its pre-existing work provided to the other party solely for the performance of such services for duration of the Term of this Agreement. Except as may be otherwise explicitly agreed to in a statement of services, Implementation Agency/System Integrator should grant OCAC / Govt. of Odisha a non-exclusive, perpetual, fully paid-up license to use the pre-existing work in the form delivered to OCAC as part of the service or deliverables only for its internal business operations. Under such license, either of parties will have no right to sell the pre—existing work of the other party to a Third Party. OCAC’s license to pre-existing work is conditioned upon its compliance with the terms to be signed under this agreement and the perpetual license applies solely to the pre-existing work that selected bidder leaves with OCAC at the conclusion of performance of the services. No source code of the pre-existing work will be shared or escrowed.</p>	<p>including any enhancement or modification thereto shall remain the sole property of that party. During the performance of the services under this agreement, each party grants to the other party (and their subcontractors as necessary) a non-exclusive license to use, reproduce and modify any of its pre-existing work provided to the other party solely for the performance of such services for duration of the Term of this Agreement. Except as may be otherwise explicitly agreed to in a statement of services, Implementation Agency/System Integrator should grant OCAC / Govt. of Odisha a non-exclusive, perpetual, fully paid-up license to use the pre-existing work in the form delivered to OCAC as part of the service or deliverables only for its internal business operations. Under such license, either of parties will have no right to sell the pre—existing work of the other party to a Third Party. OCAC’s license to pre-existing work is conditioned upon its compliance with the terms to be signed under this agreement <u>as well as mutual agreed conditions as per End User License Agreement</u> and the perpetual license applies solely to the pre-existing work that selected bidder leaves with OCAC at the conclusion of performance of the services. No source code of the pre-existing work will be shared or escrowed.</p>
10.	7.14	<p>Liquidated Damages In the event of delay in execution of work, specified in this Contract / furnishing of deliverables, the Implementation Agency/System Integrator shall be liable to a penalty @0.1% of the value of work order in respective phases, for every week of delay up to a maximum of 2%, after which OCAC shall be at liberty to cancel the award. For the purpose of this clause, part of a week shall be considered to be a full week. Penalty will not be applicable if the delay is not attributable to the bidder. However, in such cases bidder has to communicate in writing the reason of delay. Decision of Chairman, OCAC in this matter is final. Maximum Penalty is capped at 10% of the respective payment.</p>	<p>Liquidated Damages In the event of delay in execution of work, specified in this Contract / furnishing of deliverables, the Implementation Agency/System Integrator shall be liable to a penalty @0.1% of the value of work order in respective phases, for every week of delay up to a maximum of 2%, after which OCAC shall be at liberty to cancel the award. For the purpose of this clause, part of a week shall be considered to be a full week. Penalty will not be applicable if the delay is not attributable to the bidder. However, in such cases bidder has to communicate in writing the reason of delay. Decision of Chairman, OCAC in this matter is final. Maximum Penalty is capped at 5% of the respective payment.</p>
11.	7.15	<p>Limitation of Liability ... Point b</p>	<p>Limitation of Liability ... Point b</p>

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		Maximum liability of the bidder for this project will be limited to the total value of the contract or the amount actually paid to the bidder whichever is lower and will not include any indirect or consequential clause or damage, loss or profit, data or revenue.	Maximum liability of the bidder for this project will be limited to the total value of the contract <u>excluding taxes</u> or the amount actually paid to the bidder whichever is lower and will not include any indirect or consequential clause or damage, loss or profit, data or revenue.																								
12.	8.1.4	<p>Requirement of IT infrastructure The selected bidder has to propose infrastructure at Odisha State Data Centre as DC as well as for BCP site for the implementation of new version of OSWAS. The detailed requirement as mentioned in Section 8.6. The infrastructure will be proposed considering the present requirement of 15000 users. Year wise expected user base as follows</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Expected user growth</th> </tr> </thead> <tbody> <tr> <td>Year -1</td> <td>16000</td> </tr> <tr> <td>Year – 2</td> <td>+5000 = 21000</td> </tr> <tr> <td>Year - 3</td> <td>+ 3000 = 24000</td> </tr> <tr> <td>Year – 4</td> <td>+ 3000 = 27000</td> </tr> <tr> <td>Year - 5</td> <td>+ 3000 = 30000</td> </tr> </tbody> </table> <p>However, the sizing should be proposed considering a baseline of 2000 concurrency users with a scope of 10 to 15% YoY growth in user base. The selected bidder needs to appropriately size the application for hosting in SDC and IT Centre at Secretariat .</p>	Year	Expected user growth	Year -1	16000	Year – 2	+5000 = 21000	Year - 3	+ 3000 = 24000	Year – 4	+ 3000 = 27000	Year - 5	+ 3000 = 30000	<p>Requirement of IT infrastructure The selected bidder has to propose infrastructure at Odisha State Data Centre as DC as well as for BCP site for the implementation of new version of OSWAS and OJWAS. The detailed requirement as mentioned in Section 8.6. The infrastructure will be proposed considering the present requirement of 16000 users. Year wise expected user base as follows</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Expected user growth</th> </tr> </thead> <tbody> <tr> <td>Year -1</td> <td>16000</td> </tr> <tr> <td>Year – 2</td> <td>+5000 = 21000</td> </tr> <tr> <td>Year - 3</td> <td>+ 3000 = 24000</td> </tr> <tr> <td>Year – 4</td> <td>+ 3000 = 27000</td> </tr> <tr> <td>Year - 5</td> <td>+ 3000 = 30000</td> </tr> </tbody> </table> <p>However, the sizing should be proposed considering a baseline of 2000 concurrency users with a scope of 10 to 15% YoY growth in the user base. The selected bidder needs to appropriately size the application for hosting at both the DC (State Data Center) and BCP Site (IT Centre at Secretariat).</p>	Year	Expected user growth	Year -1	16000	Year – 2	+5000 = 21000	Year - 3	+ 3000 = 24000	Year – 4	+ 3000 = 27000	Year - 5	+ 3000 = 30000
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		<p>Bidder must furnish the requirement of all infrastructure along with necessary system software (Operating System etc) required for the operation of the proposed solution. OCAC will provide the necessary hardware with (Operating System) (in virtualization mode) as well as networking infrastructure as per the BoQ furnished by the bidder.</p> <p>All the proposed System Software shall be of open standard. Bidder shall provide the Licenses for this software during the on-boarding phase, till the project end date / perpetual with necessary support structure in place. Considering the nature of the project, efficient and optimum sizing of the required infrastructure components are essential and is expected to be factored in by the bidders.</p> <p>The bidder shall undertake the migration of existing MySQL database to Oracle Database Enterprise Edition. The primary goal is to leverage the advanced features and performance benefits of Oracle Database Enterprise Edition to enhance the functionality and scalability of data management infrastructure within the OSWAS framework. The selected bidder is expected to provide a comprehensive solution, including the seamless migration of data, hardware and software configurations for OSWAS 3.0, and post-migration support to ensure optimal database performance. In addition to these requirements, the bidder should propose the necessary licenses for Oracle Database Enterprise Edition and any associated products that may be integral to the successful execution of the migration project. The objective is to ensure a seamless transition to Oracle's advanced database platform,</p>	<p>Bidder must furnish the requirement of all infrastructure along with necessary system software (Operating System etc) required for the operation of the proposed solution. OCAC will provide the necessary hardware with (Operating System) (in virtualization mode) as well as networking infrastructure as per the BoQ furnished by the bidder.</p> <p>All the proposed System Software shall be of open standards. Bidder shall provide the Licenses for this software during the onboarding phase, till the project end date / perpetual with the necessary support structure in place. Considering the nature of the project, efficient and optimum sizing of the required infrastructure components is essential and expected to be factored in by the bidders.</p> <p>Bidders must provide only the cost of efforts towards migration of the current OSWAS and OJWAS application software system from MySQL to the target RDBMS software system as specified in Clause 9.3.3.2. Only the sizing for accommodating the performance requirement for 16000 total active users (maximum 30000 total active users – considering YoY growth of 10-15%) is to be provided by the bidder. OCAC will ensure the provisioning and availability of such infrastructure during the deployment phase of the program. The target RDBMS software and version is to be decided by OCAC's Technical committee after due consideration of the proposed solution architecture from bidders. Bidder must propose compute capacity for sizing the target RDBMS software assuming a baseline of 16000 users. OCAC will purchase the required licenses of RDBMS along with associated software (including development and staging licenses) in consultation with the selected bidder.</p>

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		<p>delivering enhanced data security and management capabilities for Government of Odisha.</p> <p>The bidder should offer adequate licenses of Oracle Database Enterprise Edition (for both DC and BCP) with other required database related software such as RAC, Advance Security, Partitioning etc.</p> <p>In clear term, OCAC will provide only hardware and networking items, Operating System, Virtualization software (such as VM Ware solution). Rest of the items required for hosting and Go-live of solution (for example Oracle Database with related software, all third party software, etc.) shall be factored in commercial bid and provided by the bidder. The bidder also factor the required development licenses in commercials.</p> <p>Bidder should furnish the un-priced Bill of Quantities with the Technical bid.</p>	<p>In clear terms, OCAC will provide only hardware and networking items, Operating System, and Virtualization software (such as VM Ware solution). The rest of the items required for hosting and Go-live of the application (for example middleware systems, all third-party software, etc.) shall be factored in commercial bid and provided by the bidder. The bidder should also factor the required development licenses in commercials.</p> <p>Bidder should furnish the un-priced Bill of Quantities with the Technical bid.</p>
13.	8.1.5	<p>Integration with Third Party Application and other e-Gov. applications</p> <p>The selected bidder shall ensure that the next generation OSWAS meets all system integration requirements with other applications of Government of Odisha / third-party applications as mentioned below:</p> <ul style="list-style-type: none"> ▪ E-Despatch ▪ Email, SMS and WhatsApp Gateway ▪ HRMS 	<p>Integration with Third Party Application and other e-Gov. applications</p> <p>The selected bidder shall ensure that the next generation OSWAS meets all system integration requirements with other applications of Government of Odisha / third-party applications as mentioned below:</p> <ul style="list-style-type: none"> ▪ E-Despatch ▪ Email, SMS and WhatsApp Gateway ▪ HRMS ▪ State 5T Dashboard

SL#	Clause No	Existing Clause	Revised Clause
		<ul style="list-style-type: none"> ▪ Digital Signature and e-Sign ▪ State 5T Dashboard ▪ MoSarkar Dashboard ▪ Microsoft Office 365 ▪ Only Office Editors ▪ Richtext WYSIWYG Editors like CkEditor/ TinyMCE ▪ Odia Input Tools (for both Translation and Transliteration). ▪ iFMS ▪ Social Protection Delivery Platform(SPDP) ▪ Aadhaar Authentication Framework ▪ Any other third-party software, tools, services and components required for enabling modernized platform of OSWAS viz., Scanner API, Speech-to-Text, Testing Tools, Robotic Process Automation tools etc., <p>Out of the above applications/solutions, bidder shall provide solution for Digital Signature and e-Sign, Only Office Editors, Richtext WYSIWYG Editors like CkEditor/ TinyMCE and Odia Input Tools for both Translation and Transliteration and integrate with OSWAS applications. However, APIs for remaining applications shall be provided by OCAC.</p> <p>...</p>	<ul style="list-style-type: none"> ▪ MoSarkar Dashboard ▪ Microsoft Office 365 ▪ Only Office Editors ▪ Richtext WYSIWYG Editors like CkEditor/ TinyMCE ▪ Odia Input Tools (for both Translation and Transliteration). ▪ Any other third-party software, tools, services and components required for enabling modernized platform of OSWAS viz. Robotic Process Automation tools etc. as per scope <p>Out of the above applications/solutions, bidder shall provide solution for Only Office Editors, Richtext WYSIWYG Editors like CkEditor/ TinyMCE and Odia Input Tools for both Translation and Transliteration and integrate with OSWAS applications. However, APIs for remaining applications including <u>Digital Signature and e-Sign</u> solution shall be provided by OCAC.</p> <p>...</p> <p>(other contents of this clause remain unchanged)</p>
14.	8.1.6	<p>Software Solution Testing</p> <p>...</p> <p>(last paragraph)</p>	<p>Software Solution Testing</p> <p>...</p> <p>(last paragraph)</p>

SL#	Clause No	Existing Clause	Revised Clause
		Selected bidders are required to produce safe-to-host certificate and third-party security audit report from Cert-In empaneled auditor prior to Go-Live of the proposed application system. This is a mandatory pre-requisite for declaration of Go-Live. The security audit report should be comprehensive in nature covering the complete stack of proposed application system and infrastructure including both software and hardware.	Selected bidders are required to produce safe-to-host certificate and third-party security audit report from Cert-In empaneled auditor prior to Go-Live of the proposed application system. This is a mandatory pre-requisite for declaration of Go-Live. The security audit report should be comprehensive in nature covering the complete stack of proposed application provided by the bidder as per scope. (Security audit of infrastructure is not the scope of the bidder) (other contents of this clause remain unchanged)
15.	8.1.8	<p>Data migration</p> <p>...</p> <p>(last paragraph)</p> <p>Considering the overall plan for rollout of OSWAS 3.0 across the state, the bidder should propose Oracle Database Enterprise Edition and shall propose requirement of adequate license of Oracle Database and related products which will comply with requirements of the overall comprehensive solution. Bidders shall propose to migrate the existing RDBMS software from MySQL to Oracle RDBMS software. Adequate sizing and migration are to be carefully assessed and proposed by bidders for evaluation during bid cycle. Cost of the RDBMS software is part of the commercial bid.</p>	<p>Data migration</p> <p>...</p> <p>(last paragraph)</p> <p>Considering the overall plan for rollout of OSWAS 3.0 across the state, OCAC may decide to switchover to other enterprise level RDBMS from MySQL, if required. In order to address this scenario, bidders shall propose the cost of migration to the other RDBMS from My SQL in the commercial bid as a cost discovery item .</p>
16.	8.6	<p>Hosting of the Proposed Solution</p> <p>...</p> <p>Last bullet point</p> <p>Cyber security audit by Cert-In empanelled auditor every one year during O&M support phase. Bidder will arrange for the Cert-In empanelled auditor and close observed vulnerabilities.</p> <p>Selected bidder to produce the cyber security audit exercise and its artifacts for acceptance every 6 months. Cost towards the same is to be factored towards commercial bid.</p>	<p>Hosting of the Proposed Solution</p> <p>...</p> <p>Last bullet point</p> <p>Cyber security audit by Cert-In empanelled auditor to be conducted once every calendar year during O&M Support phase within a span of maximum 10 months between subsequent audit cycles. Bidder will arrange for the Cert-In empanelled auditor and close observed vulnerabilities. Selected bidder to produce the cyber security audit exercise and its artifacts for acceptance. Cost towards the same is to be factored towards the commercial bid.</p>
17.	8.8	<p>Deployment Infrastructure</p> <p>...</p> <p>(bullet point 5)</p>	<p>Deployment Infrastructure</p> <p>...</p> <p>(bullet point 5)</p>

SL#	Clause No	Existing Clause	Revised Clause
		<p>The Bidder should provide requisite licenses for all the software including, but not limited to Oracle enterprise database software, Application server software, web server software, EMS and all other required software with required number of licenses (including development license). The validity of license of these software (for production environment) shall be for the entire duration of the contract.</p> <p>...</p>	<p>The Bidder should provide requisite licenses for all the third party software (part of bidder's proposed solution) including, but not limited to all middleware (such as Application server software, web server software etc), EMS and all other required software with required number of licenses (including development license). These tools should be backed by enterprise level support with OEM license. In case, the proposed product don't have enterprise level support/ licensing plan/rules, bidder must submit a declaration to take responsibility of support and management of proposed tool . The validity of the license of these software application components shall be for the entire duration of the project period.</p> <p>...</p> <p>(other contents of this clause remain unchanged)</p>
18.	8.9.1	<p>Payment Terms New clause</p>	<p>Payment Terms New clause 8.9.1.11 : Mobile app</p> <ul style="list-style-type: none"> • 80% cost of mobile app shall be released after UAT • Balance 20% shall be released after successful running of mobile app for 3 months from the Go-live date. (deployment of mobile app at Google play store/Appstore after UAT shall be treated as Go-live) <p>8.9.1.11 : Cost of setup and configuration of environment on infrastructure provided by OCAC.</p> <ul style="list-style-type: none"> • 100% cost of setup and configuration of environment on infrastructure provided by OCAC shall be released after completion of work and verification by OCAC technical team.
19.	8.10.7	<p>Penalties ...</p> <p>Last bullet point Maximum Penalty applicable for any quarter should not exceed 10% of the 'applicable fees' for the respective quarter. In case</p>	<p>Penalties ...</p> <p>Last bullet point Maximum Penalty applicable for any quarter should not exceed 5% of the 'applicable fees' for the respective quarter. In case the calculated</p>

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		the calculated uncapped penalty is more than 10% for two consecutive quarters, the authority reserves right to increase the capping value (ceiling limit) of the penalty or take appropriate action against the bidder.	uncapped penalty is more than 10% for three consecutive quarters, the authority reserves right to increase the capping value (ceiling limit) of the penalty or take appropriate action against the bidder.
20.	9.1.3	<p>FORM PQ-3 [Acceptance of Terms and Conditions]</p> <p>...</p> <p>I declare that all the provisions/clauses including scope of work of this RFP are acceptable to our company. I further certify that I am an authorized signatory of the company and I am, therefore, competent to make this declaration.</p> <p>...</p>	<p>FORM PQ-3 [Acceptance of Terms and Conditions]</p> <p>...</p> <p>I declare that all the provisions/clauses including scope of work of this RFP are acceptable to our company subject to the deviations submitted along with the bid proposal. I further certify that I am an authorized signatory of the company and I am, therefore, competent to make this declaration.</p> <p>...</p> <p>(other contents of this clause remain unchanged)</p>
21.	9.2.1	<p>FORM TECH-1 Technical Bid Cover Letter</p> <p>...</p> <p>We agree to abide by all the terms and conditions of the RFP document. We would hold the terms of our bid valid for 180 days as stipulated in the RFP document.</p> <p>...</p>	<p>FORM TECH-1 Technical Bid Cover Letter</p> <p>...</p> <p>Subject to the deviations submitted along with the bid proposal, we agree to abide by all the terms and conditions of the RFP document. We would hold the terms of our bid valid for 180 days as stipulated in the RFP document.</p> <p>...</p> <p>(other contents of this clause remain unchanged)</p>
22.	9.3.3		<p>9.3.3 FORM FIN-3: Commercial Bid</p> <p>Revised format see below</p>

Revised Commercial bid

9.3.3 FORM FIN-3: Commercial Bid (revised)

9.3.3.1 Cost Summary

SL#	Description	Total Cost in ₹ (Excl. Tax)
1	Implementation Fee (Sub-total of Clause 9.3.3.2)	
2	Cost of 3rd Party Software (Sub-total of Clause 9.3.3.3)	
3	Client Hardware and Peripherals for O&M Team (Sub-total of Clause 9.3.3.4)	
4	Cost of O&M Support (5 Years) (Sub-total of Clause 9.3.3.5)	
5	Cost of Handholding resources (Total cost for 60 months as mentioned at Clause 9.3.3.6)	
6	Additional User Implementation Fee (Total of Clause 9.3.3.7)	
7	Any Other Cost (Please specify)	
Total Cost in ₹ (Excl. Tax)		

❖ Rate of taxes will be applicable as per the rate prevailing at the time of submission of Bill.

9.3.3.2 Implementation Fee

SL#	Description	Unit Cost in ₹ (Excl. Tax)
1	OSWAS 3.0 Implementation Fee (Application Modernization of OSWAS 2.0 / OJWAS Modules like Core, Common Applications, Mobile App, AI ML RPA and integration with e-Despatch, SMS-e-Mail-WhatsApp, Digital Signing Solution -DSC & e-Sign, Richtext WYSIWYG Editors, Odia Input tools, Ms Office 365, setup configuration of entire application in the hardware provided by OCAC) up to 16000 active users	
2	Cost of setup and configuration of environment on infrastructure provided by OCAC.	
3	Application Data Migration (cost discovery item)	
4	Integration with HRMS	
6	Integration with State 5T Dashboard	
7	Integration with MoSarkar Dashboard	
10	Any Other Cost (Please specify)	
Sub Total Cost in ₹ (Excl. Tax)		

9.3.3.3 Cost of 3rd Party Software

SL#	Description	Unit Cost in ₹ (Excl. Tax)	Quantity	Unit	Total Cost in ₹ (Excl. Tax)
5	Application Middleware with 1 st year support				
6	Support of middleware for the remaining 5 years		5	Years	
7	Enterprise Management System with 1 st year support				
8	Support of Enterprise Management System for remaining 5 years		5	Years	
9	Only Office Document Editor Software with first year support				
10	Support of Only Office Document Editor Software for remaining 5 years		5	Year	
11	Language Software with first year support				
12	Support of Language Software for remaining 5 years		5	Years	
13	Richtext WYSIWYG Editor with first year support				
14	Support of Richtext WYSIWYG Editor for remaining 5 years		5	Years	
15	Wildcard SSL Certificate		6	Years	
16	Any Other Cost (Please specify)				
Sub Total Cost in ₹ (Excl. Tax)					

9.3.3.4 Client Hardware and Peripherals for O&M Team

SL#	Description	Unit Cost in ₹ (Excl. Tax)	Quantity	Unit	Total Cost in ₹ (Excl. Tax)
1	Desktop Computer with UPS		40	Nos.	
2	Windows Laptop		10	Nos.	
3	Mac Desktop/Laptop		1	Nos.	
4	Scanner		2	Nos.	
5	Printer (MFP)		2	Nos.	
6	Any other hardware/peripheral, bidder may specify				
Sub Total Cost in ₹ (Excl. Tax)					

9.3.3.5 Cost of O&M Support (5 Years)

SL#	Description	Unit Cost in ₹ (Excl. Tax)	Quantity	Unit	Total Cost in ₹ (Excl. Tax)
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1	O&M Support of OSWAS 3.0 for 5 Years including Helpdesk Support (Cost to be quoted per QGR)		20	QGR	
2	O&M Support of OJWAS for 5 Years including Helpdesk Support (Cost to be quoted per QGR)		20	QGR	
3	Safe-to-Host Certificate for OSWAS		1	Time(s)	
4	Safe-to-Host Certificate for OJWAS		1	Time(s)	
5	Security Audit of OSWAS application from any Cert-in empanelled firm, once every calendar year		5	Time(s)	
6	Security Audit of OJWAS application from any Cert-in empanelled firm, once every calendar year		5	Time(s)	
7	Cost of Software Enhancement Service (cost discovery item which shall be paid as per actual when consumed)		300	Man-month	
8	Any Other Cost (Please specify)				
Sub Total Cost in ₹ (Excl. Tax)					

9.3.3.6 Cost of Handholding resources

SL#	Description	Unit Cost in ₹ (Excl. Tax) Man-Month Cost	Quantity	Total Cost in ₹ (Excl. Tax)
1	Cost of resources for Handholding support Asst. as per section 8.1.14 / 8.1.16		44	
2	Cost of resources for Handholding support Engineer as per section 8.1.14 /8.1.16		20	
Sub Total Cost Per Month				
Sub Total Cost for 60 Months				

9.3.3.7 Additional User Implementation Fee

SL#	Description	Per User Unit Cost in ₹ (Excl. Tax) Per-User Cost	Total Cost in ₹ (Excl. Tax)
1	User Implementation Cost beyond 16000 Users		

9.3.3.8 Per Unit Resource (Man Month) Cost

Rate Card for Additional Manpower Resources (per Man Month) – Section 8.1.16 (Cost Discovery item and shall not be included evaluation)

SL#	Description	Unit Cost in ₹ (Excl. Tax) Man-Month Cost
1	Project Manager	
2	Solution Architect	
3	Functional/ Process/ Domain Expert	
4	Testing/ Training	
5	Database Administrator	
6	Data Center/ System/ Network Administrator	
7	Technical Support Engineer/ Jr. Developer	
8	Sr. Developer	
9	Production Support Engineer/ L3 Support	
10	Technical Lead	
11	Handhold Support Engineer (HSE)	
12	Handhold Support Assistant (HSA)	
13	Helpdesk/ L1 Support	
14	L2 Support	

9.3.3.9 Cost Discovery for 6th and 7th Year

(Cost Discovery item and shall not be included evaluation)

SL#	Description	Total Cost in ₹ (Excl. Tax)
1	Cost of application maintenance (O&M) for 6 th Year	
2	Support cost of all 3 rd Party Software for 6 th Year	
3	Cost per man month of Handholding Support Engineer for 6 th Year	
4	Cost per man month of Handholding Support Asst. for 6 th Year	
5	Cost per man month for software development (in line with software enhancement service as mentioned above) for 6 th Year	
6	Cost of application maintenance (O&M) for 7 th Year	
7	Support cost of all 3 rd Party Software equipment for 7 th Year	
8	Cost per man month of Handholding Support Engineer for 7 th Year	
9	Cost per man month of Handholding Support Asst. for 7 th Year	
10	Cost per man month for software development (in line with software enhancement service as mentioned above) for 7 th Year	

Note:

1. O&M after 5 Years may be extended with Y-O-Y Increment in mutually agreed Terms and Conditions.
2. Bidder to put signature and seal in each page of commercial bid.
3. Bidder to quote proportionate rate for Cost Discovery Line Items.

Revised Tender Schedule

Last Date of submission of bid : By 12 .30 PM of 7th February, 2024

Opening of Prequalification & Technical Bids : 1 PM of 7th February, 2024

Technical Presentation & Opening of Commercial Bid : To be intimated Later