

**RFP FOR SELECTION OF SYSTEM INTEGRATOR FOR IMPLEMENTATION OF
“INTEGRATED UNIVERSITY MANAGEMENT SOLUTION” FOR ODISHA UNIVERSITY OF HEALTH SCIENCES (OUHS)**

RFP REF NO: OCAC-SEGP-SPD-0012-2023-23106

Corrigendum

SL#	Clause No	Existing Clause	Revised Clause
1.	4.4.3 Earnest Money Deposit (EMD) Point - b	Point – b The local MSME firms (those have registered head offices within state of Odisha) are exempted from furnishing EMD. However, they should furnish documentary evidence against submission of EMD.	Point – b The Micro and Small Enterprises (MSEs) and start-ups are exempted from furnishing EMD. However, they should furnish necessary documentary evidence against MSE/Startup
2.	5.1 Prequalification Criteria (General Bid) SL# b	<u>System Integration Experience</u> Responding Firm/ Company should be in the Information Technology (IT) business as System Integrator for at least five (5) financial years as on 31st March 2023.	<u>System Integration Experience</u> Responding Firm/ Company should be in the Information Technology (IT) business as System Integrator for at least Three (3) financial years as on 31st March 2023.
3.	5.1 Prequalification Criteria (General Bid) SL# d	<u>Net Worth</u> The bidder should have been profitable for all these three financial years and must have positive net worth.	<u>Net Worth</u> The bidder should have been profitable for any the two financial years out of three years and must have positive net worth.
4.	5.1 Prequalification Criteria (General Bid) SL# f	<u>Manpower Strength and Local Presence</u> The bidder should have an operation/delivery center in Odisha for at least 12 months before the publication of this RFP with at least 100 (one hundred) full time developers in its payroll in the domain of systems integration and software system development having minimum qualification of B.E/B.Tech/MCA/MS(MIT)/MBA or higher with minimum one year’s software development experience, as on 31st March 2023.	<u>Manpower Strength and Local Presence</u> The bidder should have with at least 100 (one hundred) full time developers in its payroll in the domain of systems integration and software system development having minimum qualification of B.E/B.Tech/MCA/MS(MIT)/MBA or higher with minimum one year’s software development experience, as on 31st March 2023. <u>Document/ Information to be submitted with proposal</u> Certificate from HR Head showing the details of resources with qualification along with PF copy (any one month since 01.04.2023)
5.	5.1 Prequalification Criteria (General Bid) SL# g	<u>Technical Capability</u> 1. The bidder must have COTS/ Ready-made Solution with following modules prescribed in scope of work viz. affiliation, admissions, academics, examination Management and finance.	<u>Technical Capability</u> 4. The bidder must have COTS/ Ready-made Solution with following modules prescribed in scope of work viz. affiliation, admissions, academics, examination Management and finance. (Development of Bespoke application is not allowed)

		<p>(Development of Bespoke application is not allowed)</p> <p>2. The bidder must have successfully implemented University Management System or equivalent ERP in at least (3) three Central/State/Public Universities with at least 3 modules relating to affiliation, academics and exam management etc. during last 5 years.</p> <p>3. The bidder should have experience of minimum 50,000 student's examination (Pre or Post exam activities/online exam) in a year for any State govt. university/Central Govt University in last 03 years.</p>	<p>5. The bidder must have successfully implemented University Management System or equivalent ERP in at least (3) three Central/State/Public Universities/Deemed to be Universities (listed at UGC Web portal/Institutions of National Importance (listed at web portal of Ministry of Education, Government of India) with at least 3 modules relating to affiliation, academics and exam management etc. during last 5 years.</p> <p>6. The bidder should have experience of minimum 50,000 student's examination (Pre or Post exam activities/online exam) in a year for any State Govt. university/Central Govt University/ Deemed to be Universities (listed at UGC Web portal/Institutions of National Importance (listed at web portal of Ministry of Education, Government of India) in last 05 years.</p>
6.	New clause 5.1 Prequalification Criteria (General Bid) SL# h	<p><u>Consortium</u> Consortium or Sub-contracting is not allowed</p>	<p><u>Consortium</u> The bidder should be a Single Entity. Joint Venture or Consortium is not allowed. Besides, the bidder is not allowed to sub-contract the project as a whole or in parts.</p>
7.	New clause 5.1 Prequalification Criteria (General Bid) SL# j	New clause	<p><u>Existence in Odisha</u> The bidder should have a Centre operational in Odisha or shall furnish an undertaking to open an Operation Centre within 90 days from award of the project.</p> <p><u>Document/ Information to be submitted with proposal</u> Trade License/ Leased Agreement etc. / Declaration by the board of director/MD/CEO of the organization in the letter head</p>
8.	5.2 Technical Evaluation Criteria		Revised Technical Criteria mentioned below

5.2 Technical Evaluation Criteria (Revised)

Sl#	Evaluation Criteria	Max Score	Documents required
a.	Financial and Resource Strength		
i)	<p>Average turnover from Software Development and related services during in last 3 years</p> <p>– ≥ 15 Cr: 3 Marks</p> <p><i>[Additional 1 mark for additional ₹1 crore subject to maximum 5 marks]</i></p>	5	<p>– Copy of audited Profit & Loss Statement</p> <p>OR</p> <p>– Certificate from the Statutory Auditor/CA</p>
ii)	<p>The bidder has a development center in Odisha with full time technical resources in its payroll as on 31.03.2023</p> <p>– ≥ 50 Resources: 5 Marks</p> <p><i>[Additional 1 mark for additional 20 resources subject to maximum 10 marks]</i></p>	10	– Declaration from HR
b.	Experience Similar to the Scope of work		
i)	<p>The bidder should have experience of the implementation of IT Projects (only application software project) in Central/State/Public Universities/ Deemed to be Universities (listed at UGC Web portal/Institutions of National Importance (listed at web portal of Ministry of Education, Government of India) in India during last 10 years ending on 31.03.2023.</p> <p>– Each university 2 marks maximum 10 marks</p> <p>(only completed/UAT completed/ O&M continuing projects shall be considered.)</p> <p>Bespoke application is also allowed. However, development of website/web portal will not be considered.</p> <p>If in a 'xyz' university bidder has implemented 3 modules, it will be taken as one assignment and awarded as 2 marks)</p>	10	Copy of Work Order / Go-live certificate
ii)	<p>The bidder should have experience of implementation of modules relating to Affiliation Management or Admission Management or College management module in Universities/ Deemed to be Universities (listed at UGC Web portal/Institutions of National Importance (listed at web portal of Ministry of Education, Government of India) in India during last 10 years ending on 31.03.2023.</p> <p>– Each university 2 marks maximum 10 marks</p> <p>(only completed/UAT completed/ O&M continuing projects shall be considered)</p>	10	Copy of Work Order / Go-live certificate.

Sl#	Evaluation Criteria	Max Score	Documents required
iii)	<p>The bidder should have experience of implementation of modules relating to “Academic Management” or “Student Lifecycle Management” module in Universities/ Deemed to be Universities (listed at UGC Web portal/Institutions of National Importance (listed at web portal of Ministry of Education, Government of India) in India during last 10 years ending on 31.03.2023.</p> <p>– Each university 2 marks maximum 10 marks (only completed/UAT completed/ O&M continuing projects shall be considered)</p>	10	Copy of Work Order / Go-live certificate
iv)	<p>The bidder should have experience of implementation of relating to “Examination Management” or “Online Examination” or “Pre or Post Exam Management” module in Universities/ Deemed to be Universities (listed at UGC Web portal/Institutions of National Importance (listed at web portal of Ministry of Education, Government of India) in India during last 10 years ending on 31.03.2023.</p> <p>Experience of at least 50,000 students – 5 marks Additional 1 mark for each 5000 students up to maximum 10 marks</p>	10	Copy of Work Order / Go-live certificate with documentary evidence on no. of students
v)	<p>Experience of implementation of software application in any medical universities/medical colleges with order value more than ₹25 Lakhs (Only Software application shall be considered)</p>	5	Copy of Work Order / Go-live certificate
c.	Project Management team		
vi)	<p>CVs of 5 key Professionals to be deployed for this assignment/Project (as per the Team Composition as per the format at clause no. 9.2.2 - FORM TECH-6: Team Composition)</p> <p>1. Project Manager 2. Functional Expert 3. Security Expert 4. Test Lead 5. Database Administrator</p> <p>Marks for each CV – 2 Marks</p> <p>Relevant Experience of each CV: Less than 5 Years – 0.25 Marks. 5 -10 years – 0.5 Marks.</p> <p>Qualification (Minimum BE/BTech/MCA) – 0.5 Mark for each CV Certification of the resources – 1 Mark</p>	10	CV of resources certified by HR
d.	Technical Proposal & Presentation		
i)	Implementation Approach & Methodology	30	Quality of Technical Proposal and Presentation

Sl#	Evaluation Criteria	Max Score	Documents required
	<ul style="list-style-type: none"> - Understanding of the objectives of the assignment and solution proposed – 20 marks - Completeness and responsiveness – 10 marks - Risk management and mitigation plan – 2 marks - Detailed Work Plan with Activities – 3 marks 		

(Rest of the points mentioned under Clause no. 5.2 Technical Evaluation Criteria remain unchanged)

(Other terms and Conditions mentioned in RFP remain unchanged)

Bank Account Detail of OCAC (may be required during processing of EMD BG)

Name of the Beneficiary: Odisha Computer Application Centre

Name of the Bank: Union Bank of India

Branch Name: Acharya Vihar, Bhubaneswar-751013

Account number: 149311100000195

IFSC Code: UBIN0814938

RFP Schedule

Last Date for bid submission : **28.12.2023 by 11:30 AM (electronically through e-Nivida Portal)**

Opening of Pre-qualification and Technical Bid : 28:12.2023 at 12 Noon

Presentation on Project implementation and methodology: To be intimated later

Pre-Bid Resolution Document

Sl. No	RFP Document Reference(s)		Clause Details as per RFP	Query / Clarification / Suggestion	Response of OCAC
	RFP Clause No.	RFP Page No.			
1	Key Events	2	Last date and time for Submission of Bid in Online mode 08.12.2023 by 12 Noon	Can you please consider the extension of the timeline by 2 weeks	Please refer the corrigendum.
2	4.4.3 Earnest Money Deposit (EMD)	14	The local MSME firms (those have registered head offices within state of Odisha) are exempted from furnishing EMD. However, they should furnish documentary evidence against submission of EMD.	We request the department to provide exemption for MSME firms registered outside of Odisha as well.	As per RFP. Please refer the corrigendum.
3	5.1 Prequalification Criteria (General Bid) (b)-System Integration Experience	22	Responding Firm/ Company should be in the Information Technology (IT) business as System Integrator for at least five (5) financial years as on 31st March 2023.	Request to allow the companies who incorporate in 2021 as well.	As per RFP.
				For MSME, Consideration request to reduce the criteria from 5years to 2 years.	As per RFP.
4	5.1 Prequalification Criteria (General Bid) (c)-Sales Turnover in System Integration	22	Average Annual Sales Turnover generated from services relating to System Integration during the last three financial years ending on 31.03.2023 (as per the last published Balance sheets), should be at least ₹15 Crores This turnover should be on account of ICT Software Development and Implementation (i.e., revenue should be on account of System Integration/Turnkey solutions or products and their	Ensuring a holistic turnover calculation, encompassing manpower, hardware, rent, and related components, is crucial. This approach allows for fair assessment, encourages competitive pricing, and ensures that the selected bidder brings comprehensive value to the software development project. Exclusively focusing on software turnover may inadvertently eliminate potential bidders and hinder the realization of cost benefits. We appreciate your consideration of this vital aspect for a successful and cost-effective project execution. Request to amend the clause with last published balance sheet should be at least 15 cr and all component will be add in the turnover calculation.	Please refer the RFP: 5.1.c. Bidder can submit a certificate from CA - "Statutory Auditor's/CA Certificate on average turnover relating to software development and related services".

			associated maintenance or implementation services, packaged software etc.) only. (Revenue generated from Hardware sales will not be considered.)		
5	5.1 Prequalification Criteria (General Bid) (d)-Net Worth	22	The bidder should have been profitable for all these three financial years and must have positive net worth.	Keeping in view corona impact on businesses, consider to make it two years profitable	As per RFP.
6	5.1 Prequalification Criteria (General Bid) (e)-Certification	22	Certification – CMMI - Level 3 (from CMMi Institute erstwhile SEI) published in CMMi website – ISO 27001 – ISO 20000 – ISO 9001:2015	Our audit is in process for ISO 20000 but we have all the other certificates mentioned. We request you please consider this.	As per RFP.
				We are currently in the process of getting ISO 27001 and ISO 20000. We will submit a letter of undertaking that we will have the certificates during opening of commercial bid.	As per RFP.
				As ISO 20000 is a Subset of ISO 27001 and we are ISO 27001 certified, so requesting to remove ISO 20000	As per RFP.
				As we are processing for CMMI-Level 5, Requesting you to accept the provisional certificate issued by the institute	Certificates issued should be available in the web portal of CMMi institute
				"For attracting sizeable and prestigious organizations", we would like to request you please update this clause as below: The bidder should have following certifications (with validity) at least one year prior to the date of publication of this RFP: – CMMI - Level 5 (from CMMi Institute erstwhile SEI) published in CMMi website – ISO 27001 – ISO 20000 – ISO 9001:2015	As per RFP.
				We request to read as ISO 9001 / ISO 27001 / ISO 20000	As per RFP.
				We suggest to revise this to CMMi Level 5, to offer better technical experience and competency	As per RFP.
7	5.1 Prequalification	23	Manpower Strength and Local Presence. The bidder should have	We request you to change the operation/delivery center to India.	Please refer the corrigendum.

<p>Criteria (General Bid)</p> <p>(f)-Manpower Strength and Local Presence</p>	<p>an operation/delivery center in Odisha for at least 12 months before the publication of this RFP with at least 100 (one hundred) full time developers in its payroll in the domain of systems integration and software system development having minimum qualification of B.E/B.Tech/MCA/MSC(IT)/MBA or higher with minimum one year's software development experience, as on 31st March 2023.</p>	<p>Request to add an OR Clause : LOCAL PRESENCE IMPLEMENTING A STATE-WIDE PROJECT OF MINIMUM RS. 20 CRORES</p> <p>We have implemented similar projects in India and have our delivery center outside Odisha and have 100 full time developers on our payroll. We request you to change the operation/delivery center to India.</p> <p>It is requested to be modified as -</p> <p>The Bidder should have Operation/deliver Center in Eastern region of India for at least 12 months before the publication of this RFP with at least 100 (one hundred) full time developers in its payroll in the domain of systems integration and software system development having minimum qualification of B.E/B.Tech/MCA/MSC (IT)/MBA or higher with minimum one year's software development experience, as on 31st March 2023</p> <p>We would like to request you please update/divide this clause as below: The bidder should have an operation/delivery center in Odisha for at least 12 months before the publication of this RFP. The bidder should have at least 100 (one hundred) full time developers in its payroll in the domain of systems integration and software system development having minimum qualification of B.E/B.Tech/MCA/MSC(IT)/MBA or higher with minimum one year's software development experience, as on 31st March 2023.</p> <p>We request you to change the operation/delivery center to India.</p> <p>Request the department to accept Self-Declaration from Director/ Authorized Signatory on the company letter head that the Bidder will open an office in Odisha within 30 days from date of issue of LOI.</p>
---	---	---

				<p>We wish to express our concern about the current Bidder Manpower criteria, specifically tailored to one company, which may inadvertently limit the opportunity for cost benefits. Adopting a more inclusive approach to turnover assessment would promote fair competition and foster an environment conducive to achieving optimal pricing.</p> <p>Your understanding and consideration in revisiting this criterion are highly appreciated, ensuring a level playing field for all potential bidders. If you already set the Turnover criteria, then there should be relaxation on these points.</p>	
8	5.1 Prequalification Criteria (General Bid) (g)-Technical Capability Point No. 1	23	The bidder must have COTS/ Ready-made Solution with following modules prescribed in scope of work viz. affiliation, admissions, academics, examination Management and finance. (Development of Bespoke application is not allowed)	<p>M/S DCG has an University Management Ready-made Solution which has primary modules e.g. Affiliation, Admissions, Academics, Examination Management and Finance apart from modules like Student Life Cycle, Placement, Hostel & others, but Customization is necessary for every implementation as per University policy and guidelines. It can be hardly usable without customization</p> <p>Pls elaborate regarding "Bespoke application is not allowed"</p> <p>It is requested to allow for bespoke application development/custom development/grounds-up development also</p>	The bidder must have COTS/ Ready-made Solution and the bidder is responsible for minor customization and configuration work of the modules. And the bidder shall meet the timeline for delivery including customization.
9	5.1 Prequalification Criteria (General Bid) (g)-Technical Capability Point No. 2	23	The bidder must have successfully implemented University Management System or equivalent ERP in at least (3) three Central/State/Public Universities with at least 3 modules relating to affiliation, academics and exam management etc. during last 5 years.	<p>Request to add an OR clause: INSTITUTION OF NATIONAL IMPORTANCE</p> <p>It is requested to allow for bespoke application development/custom development/grounds-up development also</p> <p>We request to provide relaxation on these points and replace with any software development work in Govt sector.</p> <p>Consideration request to allow Private University</p>	Please refer the corrigendum.
			Document/ Information to be submitted with proposal - Completion Certificates from the client OR Work Order + Self Certificate of Completion (Certified by the Auditor)	Request the department to consider Self Certificate of Completion (Certified by the Director/ Authorized Signatory). Getting the auditor to certify is time consuming process.	As per RFP.
10	5.1 Prequalification	23	The bidder should have experience of minimum 50,000 student's	We request to provide relaxation on these points.	Please refer the corrigendum.

	Criteria (General Bid) (g)-Technical Capability Point No. 3		examination (Pre or Post exam activities/online exam) in a year for any State govt. university/Central Govt University in last 03 years.	Consideration request to allow Private University It is requested to allow for bespoke application development/custom development/grounds-up development also	As per RFP.
11	5.1 Prequalification Criteria (General Bid) (h)-Consortium	24	Consortium or Sub-contracting is not allowed.	We request you to allow consortium as the scope of work for this project is complex in nature. We appreciate the opportunity presented by your recent bid request. However, we would like to discuss the possibility of allowing consortium participation in the bid. By permitting consortiums, you open the door to a collaborative approach that leverages the collective strengths and expertise of multiple entities. This not only enhances the overall quality of the bid but also promotes a broader spectrum of capabilities and solutions. We kindly request you to reconsider this restriction, as it may significantly contribute to the success and diversity of the project.	Please refer the corrigendum.
12	5.2 Technical Evaluation Criteria (a)_(i).Financial and Resource Strength	25	Average turnover from Software Development and related services during in last 3 years – ≥ 15 Cr: 3 Marks [Additional 1 mark for additional ₹1 crore subject to maximum 5 marks]	We suggest to revise this to > 50 cr, to ensure that the implementation agency has sufficient financial strength to deliver the project	As per RFP.
13	5.2 Technical Evaluation Criteria (a)_(ii).Financial and Resource Strength	25	The bidder must have at least 100 full time technical resources in its payroll as on date of submission of bid stationed at Odisha State. – ≥ 100 Resources: 5 Marks [Additional 1 mark for additional 20 resources subject to maximum 10 marks]	We request you to change the technical resource stationed in Odisha to India. Request to add an OR clause: >= 50 RESOURCES OUTSIDE ODISHA We have implemented similar projects in India and have our delivery center outside Odisha and have 100 full time developers on our payroll. We request you to change the operation/delivery center to India and please allow marks accordingly. In these days of working from home, consider anywhere in India	Please refer the corrigendum.

				We request you to change the technical resource stationed in Odisha to India.	
14	5.2 Technical Evaluation Criteria	25	Financial and Resource Strength	This should be amend as per the Clause no 5.1 (b)	As per RFP.
15	5.2 Technical Evaluation Criteria (b)_ (i) Financial and Resource Strength	25	The bidder should have experience of implementation of IT Projects (only application software project) in Central/ State/ Public Universities in India during last 10 years ending on 31.03.2023.	Request to add an OR clause: IMPLEMENTATION IN INSTITUTIONS OF NATIONAL IMPORTANCE, STATE-WIDE AND/OR COUNTRY-WIDE INSTITUTIONS	Please refer the corrigendum.
16	5.2 Technical Evaluation Criteria (b)_ (ii) Experience similar to scope of work	25	The bidder should have experience of implementation of modules relating to Affiliation Management or Admission Management or College management module in Universities in India during last 10 years ending on 31.03.2023.	Request to add an OR clause: INSTITUTION OF NATIONAL IMPORTANCE	Please refer the corrigendum.
			Experience Similar to the Scope of work	This should be amend as per the Clause no 5.1 (g)	
			The bidder should have experience of implementation of IT Projects (only application software project) in Central/State/Public Universities in India during last 10 years ending on 31.03.2023. – Each university 2 marks maximum 10 marks (only completed/UAT completed/ O&M continuing projects shall be considered.) Bespoke application is also allowed.	Can you please consider private universities across India delivered with similar projects during last 10 years	

			<p>However, development of website/web portal will not be considered.</p> <p>If in a 'xyz' university bidder has implemented 3 modules, it will be taken as one assignment and awarded as 2 marks)</p>		
17	<p>5.2 Technical Evaluation Criteria</p> <p>(b)(v) Experience similar to scope of work</p>	26	Experience of implementation of software application in any medical universities/medical colleges	Request the department to consider experience in implementation of software application at Ayurveda hospital be considered against this point	As per RFP.
18	<p>7.13 Intellectual Property Rights (Source Code)</p> <p>7.13.4 Residuals</p>	35	IPR	Is the department asking the bidder to submit the source code of University Management System application to OCAC?	The Bidder should handover all the documents along with entire source code (In case of customized solution) to OCAC after completion of development period.
19	8.1.1 Requirement Study	39	Understand / assess data migration (if any) requirement and define strategy to prepare the legacy data as applicable	Please provide clarity related to the kind of data to be migrated such as student data, financial transactional data etc. Also please clarify how many years of data would be in scope.	The exact requirement shall be analyzed by the bidder during implementation.
20	8.1.7 Training	42	The SI is required to undertake a batch size of 30 people (approx.) in the technical and process aspects of the application	Please define the number of batches of trainings to be conducted	
21	8.1.12.2 Software Maintenance	46	d) Any changes/upgrades to the software performed during the support phase shall subject to the comprehensive and integrated testing by the SI to ensure that the changes implemented in the system meets the specified requirements and doesn't impact any other function of the system	If SI develops the changes then who will do the testing ? Will it be done by the SI themselves ?	As per RFP.

22	8.1.12.5 Helpdesk Support	48	b) Initially two resources shall be deployed for helpdesk operation, however in case of requirement, the SI has to deploy additional support resources	a) How many helpdesk resources are forecasted ? This is necessary for estimation . Can two more resources be considered in addition for the entire project ? B) Will the department provide the space for the helpdesk ? What are the work to be done in case the space is provided ? c) Can helpdesk be remotely located ? d) What is the helpdesk timing ? e) What are the languages to be known by helpdesk staff ?	As per RFP.
23	8.1.12.6 Technical Support Unit (TSU)	48	TSU	a) Can handholding be considered for the entire project for all modules ? Need the details for estimation. B) Can Technical staff be remotely located ?	As per RFP.
				Since helpdesk resources and many handholding support assistance needs to be deployed in TSU. We request you to allow us deployed the third party contractual (Sub Contracting) resource for similar work delivery. This will enable us to provide right resource with right price to OUHS.	No sub-contracting is allowed
24	8.4.2.1.5 Web portal	63	Currently, OUHS has a simple CMS based web portal. This portal should be taken over by the selected bidder and do necessary enhancements to accommodate the requirement mentioned in this RFP. The source code of the existing portal shall be provided by the OUHS/OCAC. It should be able to generate the dynamic portals for University, individual colleges and individual students based on the information provided through Content Management System. i. University Portal ii. Colleges Portal iii. Content Management System for Portals	a) Need to know if the Portal should be enhanced or new portal is to be created ? B) Need the existing tech stack for the web portal c) Will there be mobile app required ?	It is up to the bidders choice. Bidder is free to develop new portal or may enhance the existing portal.
25	8.4.2.2.4 Library Management	65	This module shall support in managing the various resources in a library, and maintaining the catalogue of items, processing issues and returns, booking and prioritization, binding, and other vendor interactions and management & collection of late	a) Will there be requirement for books to be converted to softcopy and made available online ?	As per RFP. Conversion of Books (hard copy) to Soft copy not the scope of the bidder

			fee and damages from students or faculty.		
26	8.4.2.3.1 Admission Management • Attendance Management:	66	This module shall provide facility to the colleges to monitor the attendance of the students for the courses registered in any particular semester. The attendance monitoring system suggested by the system provider should use open standards and should be easily integrated with most of the biometric hardware present in the open market. Any integration with attendance system should be done without any additional financial implications.	a) What are the systems to be integrated with for attendance ? B) Will the department provide the API for integration ?	As per RFP.
27	8.4.2.7 Pre & Post Exam Management	72	8.4.2.7.1 Question Bank Management	Will there be question bank for mock exams ?	As per RFP.
28	8.6.1 Software Modules	86	• 50% of the respective module cost shall be paid after UAT for the module. • Balance 50% shall be paid after 3 months from the date of Go-live.	We request to consider payment of 15% after SRS approval, 50% after UAT Approval and 35% after 1 month of Go-live .	As per RFP.
29	9.3.2.3 Resource Deployment at TSU	103	Resource Deployment at TSU	Since already unit cost is to be given which is monthly cost of the resources. The total cost after multiplying the man month asked and Unit cost to be mentioned in the field. Kindly clarify if the understanding is correct.	Total cost= Unit Cost*Qty*No of months
30	General		Scope of work	Hope application can be in open source or MS technology. Pls confirm	The bidder is free to propose the best technology to achieve user requirement.
31	General		Scope of work	Detailed functionality of each module will be helpful	Please refer the clause 8 for details