

**Pre-bid compliance sheet for Selection of Software Solution Provider for Development and Implementation of Enterprise Resource Planning [ERP]
Application in Higher Education Department, Government of Odisha RFP No.: OCAC-TH-07/2023/ENQ/23101**

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	7.1.2 Consortium Member/ under Specific requirement point e. Page 23	Should have experience in implementation of projects (minimum 2 nos.) covering Software development and support of value Rs. 1 Crore for any Government Department / Government Agency / PSU in Odisha only during last 10 years as on bid submission date. Documents required Work Order + Project completion / Go live certificate	It would be kind of you to reconsider only the work order rather than both work order and go live certificate	As per RFP.
2	Under 7.1 Pre-Qualification criteria/ 7.1.1 General in point b Legal Entity	Company should be in operation for last five (5) years as on date of bid submission date Copy of the work order/completion certificate as documentary proof of 5 years in operation	It would be kind of you to reconsider for the exemption of 5 years as we have local MSME registration with us	As per RFP.
3	Section: VOL II, 4.2 Scope Overview Page Number: 10	API based integration such as third-party application/utility	Request you to kindly provide details about the third-party applications that need to be integrated	The application will be integrated with the following third-party application. <ul style="list-style-type: none"> • Student Academic Management System • State Scholarship Portal • State Dashboard Odisha • Mo Sarkar, Odisha • e-Despatch, Odisha • Social Protection Delivery Platform (SPDP), Government of Odisha

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				<ul style="list-style-type: none"> • Aadhaar Authentication Framework, Odisha • Public Grievance Redressal Portal (Jana Sunani), Government of Odisha • e-District, Odisha • HRMS etc. <p>During the Requirement phase, HED will define the priority of the third-party application Integration and the timeline of the same.</p>
4	<p>Section: VOL II, 4.12 Training Page Number: 15</p> <p>Section: VOL II, 4.12 Training Page Number: 16</p>	<p>c) Set up the IT infra such as computer, network, LCD, etc. as required for providing the training in a successful manner.</p> <p>h) OCAC / HED will provide required classroom and IT infra for the class-room training.</p>	We assume that the training infrastructure will be provided by the client.	Training will be online. In case of physical training, the training infrastructure will be provided by OCAC/ HED
5	<p>Section: VOL II, 4.31 Bill of Material & Quantity Page Number: 29</p>	g) Analytical Tool – subscription base	kindly provide the no of users and volume of data.	The Software solution provider should consider 50 users for the purpose of Analytical Tool usage. The volume of data will be provided during the requirement gathering phase.
6	<p>Section: VOL II, 5.3.4 Bio-Metric Devices for Attendance Page Number: 59</p>	a) Provision to integrate with the bio-metric systems across the colleges/universities across the state of Odisha	We assume that the bio-metric devices shall be provided by client.	Yes, the bio-metric Devices will be provided by OCAC/ HED

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7	Section: VOL II, 6 Payment Terms, 6.1 Schedule Page Number: 61	6 Payment Terms	The payment term is not mentioned module wise. However, the timeline is for the entire application implementation. Request to kindly update the timeline accordingly	There are 3 broad modules as mentioned in the Commercial bid format and payment will be made based on these modules. However, all the modules will be delivered within the outer timeline as per the RFP.
8	Section: VOL I, 8.6 Performance Guarantee Page Number: 30	b) PBG would be 10% of the cost of the annual pay-out and should be valid for 15 months. Each year the SSP should submit the fresh PBG accordingly or extend the PBG in each year.	Request you to kindly reduce the PBG to 3% of the cost of the annual pay-out	Clarification As per RFP. However, relaxation is applicable as per Odisha MSME policy
9	Section: VOL II, 4.2 Scope Overview Page Number: 10	API based integration such as third-party application/utility	Request you to kindly provide details about the third-party applications that need to be integrated. Kindly share following details of all the 3rd party Application. 1. Technology stack 2. Integration Touch points We understand the development required in the 3rd party application for the purpose of integration will be arranged by OCAC.	Necessary changes (if any) required in the other applications to be integrated in the proposed ERP would be arranged by OCAC/ HED
10	Section: VOL II, 4.7 Integration Page Number: 13	The system should support both push and pull of data to and from systems proposed to be integrated. It is required that a standard mechanism of data exchange should be built and implemented using an industry specified data exchange protocol through a secure channel. The SI will have to co-ordinate with the designated nodal agencies for integration and OCAC / HED will facilitate this process. In addition, the solution should be designed in such a way that any future integration does not require any changes to the system		For the third-party applications proposed to be integrated refer response No. 3. The technology stack will be communicated in due course of time.

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11	Section: VOL II, 4.8 Data Migration Page Number: 13	The data migration strategy and methodology to be prepared by the SI and submitted to OCAC/HED for its approval before performing the data migration activities by the SI. The following activities will be carried out as part of the data migration.....	Request you to kindly provide information on the existing technology of the applications to be migrated, including the volume and type of data to be migrated.	The SI will ascertain the technology of applications to be migrated during system study.
12	Section: VOL II, 4.19.2 Server Administration Page Number: 20	c) Manage the DNS and Active directory activities	We assume that DNS will be provided by the client only.	Yes
13	Section: VOL II, Dedicated resources to be placed onsite at HE Department as per the following skill and requirement. Page Number: 21	Dedicated resources to be placed onsite at the H.E. Department as per the following skill and requirement.	We assume that necessary infrastructure for resource deployment will be provided by the client.	Clarification The infrastructure other than laptop and its related software, will be provided by OCAC/ HED
14	Section: VOL II, 4.28 Expected Deployment of Personnel Page Number: 25	c) The bidder shall engage the same personnel for the period of at least six months from date or commencement of project.	Request you to kindly allow for resource replacement in case of any unavoidable circumstances after detailed discussion and approval from the client.	Clarification Resource replacement can be done only on unavoidable circumstances after detailed discussion and approval from the OCAC/ HED.
15	Section: VOL II, 4.29 Expected Project Timeline Page Number: 27 Section: VOL II, 4.31 Bill of Material & Quantity Page Number: 28	h) Application Maintenance Support of the project 5-years from the date of go-live of the ERP application b) Application Maintenance Support of the project- 3 Years	Both sentences are contradicting each other. Kindly specify the application maintenance period.	Clarification Application Maintenance Support of the project- 3 Years

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16	Section: VOL II, 4.30 OCAC Responsibilities Page Number: 27	f) Provide hosting infrastructure in the OSDC along with SMS and Email Gateway etc.	We assume that the APIs for SMS and Email gateway will be provided by the Client.	The APIs for SMS and Email gateway will be provided by the OCAC/HED
17	Section: VOL I, Financial Bid, Pg-51 Section: VOL II, 4.31 Bill of Material & Quantity, Pg-28	RDBMS Licenses (Open Source) – subscription base - 3 Year RDBMS Licenses (Open Source) – subscription base - 1 Year	Request you to kindly clarify if the RDBMS Subscription based License is required for 1 year or 3 years as there is a mismatch of subscription period in Vol-1 and Vol-2	Clarification RDBMS Subscription based License is required for 3 years
18	Section: VOL II, 5.3.3 University Website Page Number: 58	a) The system would be robust enough to integrate with all the available universities website.	Request you to kindly provide the number of university websites to be integrated, and we assume that the client will provide APIs for integration.	All the Universities falling under HED department will be integrated. The client will arrange to provide APIs
19	Section: VOL II, 5.4 Supply and Installation of Database License and Support Page Number: 59	6) The database should have the features of configuring in clustering / high availability mode.	In addition to this functionality, we kindly request the addition of the following functionality The tool should also have provision for automatic failover between database instances. Considering the volume of data, it is suggested that the database should have the facility of creating and storing the multiple schemes.	As, it shall be configured as Cluster/HA mode, the database should have built-in feature for automatic management of failover. That means, when one of the DB instance gets down/is having issues, automatically other instance should be active without any manual intervention.
20		13) The DB platform should provide support for Schema, Tables, PL/SQL, functions, triggers, stored procedures support, Indexes, Views, Sequences, Scheduler.	In addition to this functionality, we kindly request the addition of the following functionality Considering the volume of data, it is suggested that the database should have the facility of creating & storing multiple schemes. Also the DB should support a single engine technology to handle all types of workload like OLTP, OLAP, clustering etc.	DB should support a single engine to handle all types of workload like OLTP, OLAP, clustering etc.

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21		17) Database shall provide native functionality to store and retrieve XML Images and Text data types.	In addition to this functionality, we kindly request the addition of the following functionality Considering the nature of project, the database should supports the advanced features like materialized views in multiple languages along with JSON and JSONB datatypes	The database should support the advanced features like materialized views in multiple languages along with JSON and JSONB datatypes
22	Section: VOL II, 6 Payment Terms, 6.1 Schedule Page Number: 61	6 Payment Terms As per the RFP payment will be made module wise.	Request you to kindly conform the following points: 1. Is the UAT, Training, Security Audit, and application go-live of each module will be done separately at different timelines? 2. In case the client is willing to carry out the above-mentioned milestones separately, kindly clarify the following points: a) We assume the O&M activities will start after go-live of any of the modules b) We assume Deployment of 3 onsite System/MIS experts will occur after the go-live of the any of the modules	All the modules will be delivered within the outer timeline as per the RFP. However, during system study, if HED desires module wise implementation, then the same can be followed
23	General	General	Request you to kindly provide the no. of concurrent users.	Around 1000 concurrent users
24	Pg. 51/51; Section 9.3.2; FORM FIN-2: Financial Quote (Break-up); Point j)	RDBMS (Open Source) – subscription base	Please indicate whether the RDBMS tool to be proposed here should be open source or subscription based, in case of the latter, it is suggested that the department provides the tentative minimum sizing of the database in order to avoid unjustified quotes under this cost head	Clarification The SI should provide enterprise level database tool with adequate licenses/subscription with OEM support/ATS for 3 years.

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25	Pg. 21/51; Section 7.2; Technical Evaluation Scoring Matrix, Sub-Point b) General E-Governance Experience, Pt. I,	<p>–Project covered number of educational institutions [5 marks]</p> <ul style="list-style-type: none"> o 1,000 educational institutions – 3 marks o For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks) 	<p>It is requested that instead of "number of educational institutions", the value of the project be treated as a benchmark against this clause i.e. the clause can be re-structured in the following manner:-</p> <p>–Project covered having value greater than INR 5 Crores for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2023.:-</p> <ul style="list-style-type: none"> o 3 Projects – 3 marks o For each additional project beyond 3 – 1 mark (subject to maximum 5marks) 	Please refer corrigendum
26	Page 21 - Clause - C	Average sales turnover of the Primary Bidder from IT/ ITes only must be Rs. 100 Crores in last three financial years ending on 31st March 2023.	Please Amend : Average sales turnover of the either Primary Bidder or consortium from IT/ ITes only must be Rs. 40 Crores in last five financial years ending on 31st March 2023. one year	As per RFP.
27	Page 21 - Clause - D	The Primary Bidder must be making profit and positive net worth in last three financial years ending on 31st March 2023.	Please Amend : The Primary Bidder or consortium must be making profit and positive net worth in last five financial years ending on 31st March 2023.	As per RFP.
28	Page 21 - Clause - F	The Primary Bidder should have following certifications with validity: <ul style="list-style-type: none"> – CMMI DEV - Level 5 or above (from CMMi Institute erstwhile SEI) published in CMMi website. – ISO/IEC 27001-2013 – ISO/IEC 9001 	Please Amend : The Primary Bidder or consortium should have following certifications with validity: <ul style="list-style-type: none"> – CMMI DEV - Level 5 or above (from CMMi Institute erstwhile SEI) published in CMMi website. – ISO/IEC 27001-2013 – ISO/IEC 9001 	As per RFP.
29	Page 21 - Clause - G	The Primary Bidder should have successfully completed at least following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 10 years as on bid submission	Please Amend : The Primary Bidder or consortium should have successfully completed at least following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 10 years as on bid submission date	As per RFP.

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		date and value specified below: – 1 project not less than 15 Cr. OR – 2 projects not less than 10 Cr. each OR – 3 projects not less than 5 Cr. Each	and value specified below: – 1 project not less than 15 Cr. OR – 2 projects not less than 10 Cr. each OR – 3 projects not less than 5 Cr. Each	
30	Page 22 - Clause - I	The Primary Bidder should have a local office in Odisha. If the primary bidder does not have a local office at the time of bid submission, they have to furnish an undertaking to setup an office within one month from issuance of work order.	Please Amend : The Primary Bidder or consortium should have a local office in Odisha. If the primary bidder or consortium does not have a local office at the time of bid submission, they have to furnish an undertaking to setup an office within one month from issuance of work order.	As per RFP.
31	Page 22 - Clause - J	The primary bidder shall submit Power of Attorney, duly authorizing the person signing the documents to sign on behalf of the bidder and thereby binding the bidder.	Please Amend : The primary bidder or consortium shall submit Power of Attorney, duly authorizing the person signing the documents to sign on behalf of the bidder and thereby binding the bidder.	As per RFP.
32	Page 23 - Clause - 7.1.2 (a)	Locally registered firm	Please Amend : The Primary Bidder or consortium should have a local office in Odisha. If the primary bidder or consortium does not have a local office at the time of bid submission, they have to furnish an undertaking to setup an office within one month from issuance of work order.	As per RFP.
33	Page 23 - Clause - 7.1.2 (e)	Should have experience in implementation of projects (minimum 2 nos.) covering Software development and support of value Rs. 1 Crore for any Government Department / Government Agency / PSU in Odisha only during last 10 years as on bid submission date.	Please Amend : The Primary Bidder or consortium Should have experience in implementation of projects (minimum 2 nos.) covering Software development and support of value Rs. 1 Crore for any Government Department / Government Agency / PSU in India only during last 10 years as on bid submission date.	As per RFP.
34	Page 24 - Clause - Evaluation Criterion (a) (i)	Average sales turnover of the Prime Bidder from IT/ ITeS project in last 3 years – ≥ 100 Cr: 3 Marks [Additional 1 mark for each additional 10 crore subject to maximum 5 marks]	Please Amend : Average sales turnover of the Prime Bidder or consortium from IT/ ITeS project in last 3 years – ≥ 40 Cr: 3 Marks [Additional 1 mark for each additional 5 crore subject to maximum 5 marks]	As per RFP.

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35	Page 24 - Clause - Evaluation Criterion (a) (ii)	Quality certification of the Primary Bidder – CMMi Level 5 : 3 Marks – ISO 9001:2015 : 1 Mark – ISO 27001 : 1 Mark CMMi Level 5 certificate must be obtained from CMMi Institute erstwhile SEI and published in CMMi website	Please Amend : Quality certification of the Primary Bidder or consortium – CMMi Level 5 : 3 Marks – ISO 9001:2015 : 1 Mark – ISO 27001 : 1 Mark CMMi Level 5 certificate must be obtained from CMMi Institute erstwhile SEI and published in CMMi website	As per RFP.
36	Page 24 - Clause - Evaluation Criterion (a) (iii)	The primary bidder must have at least 200 full time technical resources in its payroll as on date of submission of bid. – ≥ 200 Resources: 1 Mark [Additional 1 mark for each additional 50 resources subject to maximum 5 marks]	Please Amend :The primary bidder must have at least 50 full time technical resources in its payroll as on date of submission of bid. – ≥ 50 Resources: 1 Mark [Additional 1 mark for each additional 10 resources subject to maximum 5 marks]	As per RFP.
37	Page - 7 - clause - m	Last date and time for receipt of proposals from Bidders	Request to extend date of submission till 28th December 2023	As per the corrigendum notice.
38	Page 21 - Clause - C	Average sales turnover of the Primary Bidder from IT/ ITeS only must be Rs. 100 Crores in last three financial years ending on 31st March 2023.	Please Amend : Average sales turnover of the either Primary Bidder or consortium from IT/ ITeS only must be Rs. 40 Crores in last five financial years ending on 31st March 2023. one year	As per RFP.
39	7.1 Pre-Qualification Criteria, Point- F, Page no- 21	The Primary Bidder should have following certifications with validity:– CMMI DEV - Level 5 or above (from CMMi Institute erstwhile SEI) published in CMMi website	Consortium should not be allowed, please allow Cmmi- 3 bidders as well	As per RFP.
40	7.1 Pre-Qualification Criteria, Point- M, Page no- 22	The primary bidder should submit an OEM MAF as part of bid submission	Is OEM MAF compulsory & why?	MAF is compulsory for RDBMS and Analytical tool.

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41	Page no- 26, Point-Vi	The primary bidder should have successfully implemented following number of state wide projects of similar nature in Odisha.	Kindly clear the point	As per RFP.
42	4.3 Proposed Technology	Database: Open-Source	Request to modify to Open Standard and Enterprise Edition. Open Source is a community edition database which is maximum prone to hacking and breaching the security layer of the data. In the past many open-source databases of government departments have been hacked very easily.	Clarification The SI should provide enterprise level database tool with adequate licenses/subscription with OEM support/ATS for 3 years.
43	4.14 Supply of tools and license	The SI shall procure tools and licenses for this project as per the specification and bill of quantity mentioned in this document vis-a-vis proposed in its technical proposal as part of the bid response. All the licenses shall be procured in the name of H.E. Department or OCAC as will be decided later.	Request to add the cloud based license included subscription model wherever is possible which can be used for Dev, Test, Production and DR. Cloud based subscription model will allow you to scale up (During Peak hours like 8AM to 8PM) and scale down (During Non-Peak Hours like Night 8PM to 8AM including holidays and weekends) which can actually yield in commercial benefits in running the H/W and S/W both.	Please refer the corrigendum
44	4.15 Deployment & Configuration	a) Deploy the application over the hardware infrastructure provided by the OSDC / Cloud.	Request to change the statement like below. a) Deploy the application over the hardware infrastructure provided by the OSDC / Meity empaneled Cloud. CSP should be in Gartner's Magic quadrant for Cloud Infrastructure and Platform.	Deploy the application over the hardware infrastructure provided by the OSDC / on premises Cloud.

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45	4.15 Deployment & Configuration	d) Responsible for configuration, installation and hosting of the application in High Availability mode at OSDC / Cloud.	Request to change the statement like below. e) Responsible for configuration, installation and hosting of the application in High Availability mode at OSDC / Meity empaneled Cloud.	Please refer the corrigendum
46	4.15 Deployment & Configuration	e) Ensure deployment of the application as per the DR policy of OSDC/Cloud.	Request to change the statement like below. e) Ensure deployment of the application as per the DR policy of OSDC / Meity empaneled Cloud.	Please refer the corrigendum
47	4.15 Deployment & Configuration	e) Ensure deployment of the application as per the DR policy of OSDC/Cloud.	Request to add the statement to meet the disaster requirement of different seismic zones. Data Centre Facilities in India with a minimum aerial distance of 500 KMs between them at time of submission of the bid.	As per RFP
48	4.17 Infrastructure Support	a)Post award of contract, it is expected the SI to provide detail hardware sizing for both production and staging instance. Based on sizing of the hardware, the additional hardware (if required) will be arranged/procured separately by OCAC/ HED.	Request to add the following statements. a)Post award of contract, it is expected the SI to provide detail hardware sizing for both production and staging instance. Based on sizing of the hardware, the additional hardware (if required) will be arranged/procured separately by OCAC/ HED. In case of Cloud, SI to provide Infrastructure with usage details and required software is Subscription model for development, production and staging instances.	As per RFP
49	4.19.1 Database Administration	d) Database & file back-up as per the policy of OSDC/Cloud	d) Database & file back-up as per the policy of OSDC/ Meity empaneled Cloud	As per RFP

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50	4.19.2 Server Administration	b) Management & monitoring of servers such as Web, Application, Portal, Database & Middleware etc. in OSDC/Cloud	b) Management & monitoring of servers such as Web, Application, Portal, Database & Middleware etc. in OSDC/Meity empaneled Cloud	As per RFP
51	4.31 Bill of Material & Quantity	RDBMS Licenses (Open Source) – subscription base	Request to modify to Open Standard and Enterprise Edition. RDBMS Licenses (Open Standard and EE) – subscription base / license included subscription model	Please refer the corrigendum
52	5.4 Supply and Installation of Database License and Support	a) Supply and Installation of RDBMS licenses at Odisha State Data Center.	Request to change the statement like below. a) Supply and Installation of RDBMS licenses at Odisha State Data Center. / license included subscription model at Meity empaneled Cloud.	Refer to the Corrigendum
53	5.4 Supply and Installation of Database License and Support	5) The License should be on the name of OCAC / HE Department.	Request to change the statement like below. 5) The License / license included subscription model should be on the name of OCAC / HE Department.	Clarification The License/subscription should be in the name of OCAC / HE Department
54	5.4 Supply and Installation of Database License and Support	6) The database should have the features of configuring in clustering / high availability mode.	Request to change the statement like below. 6) The database should have the features of configuring in clustering and high availability mode. HA mode will provide the availability , while clustering mode will actually evaluate the load of each database node and distribute the load evenly, there by reducing the chances of a perticular node with 90% utilization and other node is with 10% utilization sitting idle.	Please refer the corrigendum
55	5.4 Supply and Installation of	19) All the required subscription support to be factored and needs to supply from Day 1 for the compliance and completion of the project.	Request to change the statement like below. 19) All the required subscription to be factored and needs to supply from Day 1 for the compliance and	As per RFP

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	Database License and Support		completion of the project. In case of Cloud, CSP should provide database enterprise edition with Clustering as a CSP native managed database service in subscription mode. CSP should provide high availability in database in active- active mode and this platform should be certified by database OEM.	
56	5.4 Supply and Installation of Database License and Support	24) Documentation of the products and tools should be available on Portal and it is properly documented online	Request to change the statement like below. 24) Documentation of the products and tools should be available on OEM Portal and it is properly documented online	Documentation of the products and tools should be available on OEM Portal, and it is properly documented online.
57	6 Payment Terms	c) Supply of RDBMS license	Request to change the statement like below. c) Supply of RDBMS license / cloud based license included subscription	Please refer the corrigendum
58	RFP (Vol-1) Section 7.1.1(b)	Company should be in operation for last five (5) years as on date of bid submission.	Request to clarify if this criterion is applicable to both the parties in case of a consortium or the primary bidder only.	Clarification This is only applicable for the Primary Bidder
59	RFP (Vol-1) Section 7.29(b-i)	Project covered number of educational institutions [5 marks] 1,000 educational institutions – 3 marks For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks)	Since the mentioned no. of educational institutions is on higher side, would request for a downward revision of the same. Also, request acceptance of meeting this criteria from either the prime bidder or its consortium partner. The clause may be accordingly revised as: "The primary bidder or its consortium partner should have experience in ..."	Please refer the corrigendum
60	RFP (Vol-1) Section 7.29(b-i)	Project continuity at least 3 consecutive years as on 31st March 2023 [5 marks] 3 years – 2 marks For each additional year (beyond 2 years) – 1 mark (subject to maximum 5 marks)	Request to clarify if "additional year" is referring to beyond 2 years or 3 years. Also, request acceptance of meeting this criteria from either the prime bidder or its consortium partner. The clause may be accordingly revised as: "The primary bidder or its consortium partner should have experience in ..."	Beyond 3 years, rest as per RFP

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61	RFP (Vol-1) Section 7.29(b-ii)	The primary bidder should have experience in implementation of e-Governance application with minimum user base of 5000 or more during last 5 years as on 31st March 2023. [Each project will be awarded 2.5 mark]	Request to clarify if this experience is applicable to only government institutions or includes ERP solutions for private institutions as well.	As per RFP.
62	RFP (Vol-1) Section 7.29(b-vi)	<p>The primary bidder should have successfully implemented following number of statewide projects of similar nature in Odisha.</p> <p>– [Each project will be awarded 2.5 marks]</p> <p>Similar nature means any “School or College Information Management/ Education Information Management / Academic Information System” application rolled out across any state.</p>	The second paragraph says application rolled out across "any state" whereas the first paragraph says similar nature "in Odisha". Request to clarify the same. Also, kindly clarify if this experience is applicable to only government institutions or includes ERP solutions for private institutions as well. Also, request acceptance of meeting this criteria from either the prime bidder or its consortium partner. The clause may be accordingly revised as: "The primary bidder or its consortium partner should have successfully implemented ..."	<p>The Clause is amended as “The primary bidder should have successfully implemented following number of statewide projects of similar nature in Odisha.</p> <p>– [Each project will be awarded 2.5 marks]</p> <p>Similar nature means any “School or College Information Management/ Education Information Management / Academic Information System” application rolled out across <u>Odisha</u> state.</p>
63	RFP (Vol-2) Section 4.29(h)	Application Maintenance Support of the project: 5-years from the date of go-live of the ERP application	In RFP (Vol-1) Section 2(r) and RFP (Vol-2) Section 4.31 (b) the same duration of Application maintenance support is mentioned as 3 years. Request to clarify which one to consider - 5 years or 3 years.	<p>Clarification</p> <p>The application maintenance support will be for a period of 3 Years from date of application go-Live</p>

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64	RFP Voll- II, Section 4.7(Page No. 12)	The system should support both push and pull of data to and from systems proposed to be integrated. It is required that a standard mechanism of data exchange should be built and implemented using an industry specified data exchange protocol through a secure channel. The SI will have to co-ordinate with the designated nodal agencies for integration and OCAC / HED will facilitate this process. In addition, the solution should be designed in such a way that any future integration does not require any changes to the system.	Request to clarify if data ingestion from other internal application will be through API only or it can be possible through some connectors / adapters as well.	The software solution provider needs to propose the appropriate integration methodology
65	RFP Vol-II, Page 13	4.8 Data Migration c) Prepare uniform codification of all data sets	Are there any existing data specifications or standards that the SI should adhere to when defining specifications for populating data into the proposed system.	The details like data specifications or standards can be discussed during the time of system study
66	RFP Vol-II, Section 4.10, Page 14	4.10 Cyber Security Audit	Please provide further clarification on the estimated frequency and nature of these audits	Refer to Form: - FIN-2
67	RFP Vol-II, Section 4.12	Training a) Undertake training on a train to trainer mode	Request to clarify the number of resources to be trained, levels of training required, duration of training and frequency of training.	Number of master trainer and trainee will be decided during implementation plan approval by OCAC/ HED
68	RFP Vol-II, Section 5.3, Page:58	5.3 Integration 5.3.1 SAMS 5.3.3 University Website	Regarding the integration with existing SAMS application, request to specify the preferred method or protocol for data retrieval. For integration with university websites, kindly provide more details on the types of data to be exchanged through APIs.	This can be finalised during the System study

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69	RFP Vol-I, Page: 7	Last date and time for receipt of proposals from Bidders: 30th November 2023 by 2:00 PM	Request if the last date and time for submission of proposals may be extended by at least 2 weeks. This will enable us to submit a quality response.	As per the corrigendum notice
70	Pre-Qualification Criteria Page 21, RFP Vol 1, Point c Sales turnover	Average sales turnover of the Primary Bidder from IT/ ITeS only must be Rs. 100 Crores in last three financial years ending on 31st March 2023.	Request to reduce the criteria to 50 Crores for more participation	As per the RFP
71	7.1 Pre-Qualification Criteria Page 21, RFP Vol 1, Point e Manpower	The primary bidder must have at least 200 full time technical resources in its payroll as on date of submission of bid.	Request to reduce the criteria to 60 technical resources for more participation	As per the RFP
72	7.1 Pre-Qualification Criteria Page 21, RFP Vol 1, Point g Technical Capability	The Primary Bidder should have successfully completed atleast following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 10 years as on bid submission date and value specified below:	Request to allow completed milestone value for evaluation as well as well for ongoing project	As per the RFP
73	7.2 Technical Evaluation Scoring Matrix a(i) Page 24, RFP Vol 1	Average sales turnover of the Prime Bidder from IT/ ITeS project in last 3 years ≥ 100 Cr: 3 Marks [Additional 1 mark for each additional 10 crore subject to maximum 5 marks]	Request to reduce the minimum criteria to 50 Crores. (3 Marks) for more participation Alternately, pl allow to meet the criteria together with consortium.	As per the RFP
74	7.2 Technical Evaluation Scoring Matrix a(iii) Page 24, RFP Vol 1	The primary bidder must have at least 200 full time technical resources in its payroll as on date of submission of bid. ≥ 200 Resources: 1 Mark [Additional 1 mark for each additional 50 resources subject to maximum 5 marks]	Request to reduce the minimum criteria to 60 technical resources for more participation Additional 1 mark for each additional 10 resources Alternately, pl allow to meet the criteria together with consortium.	As per the RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
75	7.2 Technical Evaluation General e-Governance Experience b(i) Page 25 Vol 1	The primary bidder should have experience in development & implementation of **e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2023. Project covered number of educational institutions [5 marks] • 1,000 educational institutions – 3 marks • For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks) **e-Governance application of similar nature means any “School or College Information Management/ Education Information Management / Academic Information System” application rolled out across any state	Project covered number of educational institutions [5 marks] • 1,000 educational institutions – 3 marks • For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks) The above criteria may be changed to project value As Project with order value [5 marks] • 5 Crores – 3 marks • For additional 2 Crores beyond 5 Cr – 1 marks **e-Governance application of similar nature may be amended to mean any Information Management/ Management Information System” application rolled out across any state / ministry Alternately, pl allow to meet the criteria together with consortium.	Please refer corrigendum
76	7.2 Technical Evaluation General e-Governance Experience b(iv) Page 26 Vol 1	The primary bidder should have implemented mobile application project on Android or iOS platform with minimum 1 Lakh downloads as on bid submission date for any Government Department / Government Agency / PSU in India [Each project will be awarded 2.5 marks]	For increased participation, it may be amended as “The primary bidder should have implemented mobile. application project on Android or iOS platform as on bid submission date for any Government Department / Government Agency / PSU in India [Each project will be awarded 2.5 marks] Alternately, pl allow to meet the criteria together with consortium.	As per the RFP
77	7.2 Technical Evaluation	The primary bidder should have successfully implemented. following number of state-wide projects of similar nature in Odisha.	For more participation, pl amend as “The primary. bidder should have experience in following number.	As per the RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
	General e-Governance Experience b(vi) Page 26 Vol 1	[Each project will be awarded 2.5 marks] Similar nature means any "School or College Information Management/ Education Information Management / Academic Information System" application rolled out across any state.	of state-wide projects of similar nature in Odisha. [Each project will be awarded 2.5 marks] Alternately, pl allow to meet the criteria together with consortium.	
78	Limitation of liability	Limitation of liability	Pl add this clause with limitation to contract value.	Please refer to corrigendum
79	Penalty capping Penalty capping	Penalty capping	Pl cap this to maximum 10	Please refer to corrigendum
80	EMD	EMD of 60 Lakhs	Pl consider BG too as acceptable form of EMD as the value is high	As per the RFP (it is already in the RFP)
81	Consortium	Consortium	Pl allow Un-incorporated JV agreement too as form of consortium	As per the RFP
82	4.3- Proposed Technology Pg no- 11	In scope, Tech Stack should be Java.	We request you to consider other similar open source technology for the application.	As per the RFP
83	2 Present e-Gov Solution in HE Pg no- 7	It is mentioned as SAMS is running in 3873 institutions.	Kindly clarify will this ERP will be applicable for all those institution. Will it be applicable for both Govt and Private institutions.	The ERP will be applicable for both Govt. and private institutions under Higher Education Department
84	7.2 Technical Evaluation Scoring Matrix Pg no -25	It is mentioned as the primary bidder should have experience in development & implementation of **e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2023.	Can you please consider this Govt as well as Private University / Autonomous institutions across India	As per the RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
85	7.2 Technical Evaluation Scoring Matrix Pg no- 25	Project covered number of educational institutions [5 marks] 1,000 educational institutions – 3 marks For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks)	We request you to consider Project Value rather than Number of institutions.	Please refer to the corrigendum
86	6 Payment Terms Pg no- 61	20% cost of Study, Design, development & Implementation of the particular module. 40% cost of Study, Design, Development & Implementation of the particular module	As per the scope there are multiple modules, so Can you please clarify in details how the payment term is defined for each module.	As per RFP (please refer to Financial Bid format for broad modules)
87	7.1.2 Consortium Member/ under Specific requirement point e. Page 23	Should have experience in implementation of projects (minimum 2 nos.) covering Software development and support of value Rs. 1 Crore for any Government Department / Government Agency / PSU in Odisha only during last 10 years as on bid submission date. Documents required Work Order + Project completion / Golive certificate	It would be kind of you to reconsider only the work order rather than both work order and go live certificate	As per the RFP
88	Under 7.1 Pre-Qualification criteria/ 7.1.1 General in point b Legal Entity	Company should be in operation for last five (5) years as on date of bid submission date Copy of the work order/ completion certificate as documentary proof of 5 years in operation	It would be kind of you to reconsider for the exemption of 5 years as we have local MSME registration with us	As per the RFP
89	Page 59 Under the point 5.4 / Supply and Installation of Database License and Support	Supply and Installation of RDBMS licenses at Odisha State Data Center.	Please clarify is it only required for the ERP or any other purpose	This will be required for this ERP Only
90	Page 11- under proposed Technology	Open-Source BI Tool (To be decided) like meta-base/ proprietary tool depending on the requirement	Please kindly clarify the BI tool required for the ERP is it extra licensed software or is the same which comes with the ERP software	In case the tools come with ERP, the OEM of the ERP must certify the same. Besides, additional license towards bespoke development must be arranged.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
91	Page 21-Under the Pre qualification criteria/ Technical Capability	The Primary Bidder should have successfully completed at least following numbers of e-Governance application for any Government Department / Government Agency/ PSU in India	It's a humble suggesstion to consider the experience for Education ERP rather than e-governance	As per the RFP
92	Pre-Qualification Criteria Section: 7.1.1, Page No. 21, SI No. C	Average sales turnover of the Primary Bidder from IT/ ITeS only must be Rs. 100 Crores in last three financial years ending on 31 st March 2023. – Copy of audited Profit & Loss Statement OR Certificate from the Statutory Auditor	We are requesting you to add/change this as “Average sales turnover of the Primary Bidder from IT/ ITeS only must be Rs. 40 Crores in last three financial years ending on 31st March 2023. – Copy of audited Profit & Loss Statement OR – Certificate from the Statutory Auditor	As per the RFP
93	Pre-Qualification Criteria Section: 7.1.1, Page No. 21, SI No. F	The Primary Bidder should have following certifications with validity: – CMMI DEV - Level 5 or above (from CMMi Institute erstwhile SEI) published in CMMi website. – ISO/IEC 27001-2013 – ISO/IEC 9001	We are requesting you to add/change this as “The Primary Bidder should have following certifications with validity: – CMMI DEV - Level 3 or above (from CMMi Institute erstwhile SEI) published in CMMi website. – ISO/IEC 27001-2013 – ISO/IEC 9001-2015	As per the RFP
94	Technical Evaluation Scoring Matrix Section: 7.2, Page No. 24, SI No. a (i)	Average sales turnover of the Prime Bidder from IT/ ITeS project in last 3 years – ≥ 100 Cr: 3 Marks [Additional 1 mark for each additional 10 crore subject to maximum 5 marks]	We are requesting you to add/change this as “Average sales turnover of the Prime Bidder from IT/ ITeS project in last 3 years – ≥ 30 Cr: 3 Marks [Additional 1 mark for each additional 5 crore subject to maximum 5 marks]	As per the RFP
95	Technical Evaluation Scoring Matrix Section: 7.2, Page No. 24, SI No. a (ii)	Quality certification of the Primary Bidder – CMMi Level 5 : 3 Marks – ISO 9001:2015 : 1 Mark – ISO 27001 : 1 Mark CMMi Level 5 certificate must be obtained from CMMi Institute erstwhile SEI and published in CMMi website	We are requesting you to add/change this as “Quality certification of the Primary Bidder – CMMi Level 3 or Higher : 3 Marks – ISO 9001:2015 : 1 Mark – ISO 27001 : 1 Mark CMMi Level 3 certificate must be obtained from CMMi Institute erstwhile SEI and published in CMMi website	As per the RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
96	Technical Evaluation Scoring Matrix Section: 7.2, Page No. 24, Sl No. a (iii)	The primary bidder must have at least 200 full time technical resources in its payroll as on date of submission of bid. – ≥ 200 Resources: 1 Mark [Additional 1 mark for each additional 50 resources subject to maximum 5 marks]	We are requesting you to add/change this as “ The primary bidder must have at least 200 full time technical resources in its payroll as on date of submission of bid. – ≥ 100 Resources: 3 Mark [Additional 1 mark for each additional 50 resources subject to maximum 5 marks]	As per the RFP
97	Technical Evaluation Scoring Matrix Section: 7.2, Page No. 25, Sl No. b (i)	The primary bidder should have experience in development & implementation of **e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2023. – Number of projects implemented [5 marks] o 2 Projects: 3 Marks o For each additional project beyond 2 – 1 mark (subject to maximum 5marks) – Project covered number of educational institutions [5 marks] o 1,000 educational institutions – 3 marks o For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks) – Project continuity at least 3 consecutive years as on 31st March 2023 [5 marks] o 3 years – 2 marks o For each additional year (beyond 2 years) – 1 mark (subject to maximum 5 marks) **e-Governance application of similar nature means any “School or College Information Management/Education Information Management / Academic Information System” application rolled out across anystate	We are requesting you to add/change this as “The primary bidder should have experience in development & implementation of **eGovernance application of similar nature for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2023. – Number of projects implemented [5 marks] o 2 Projects: 10 Marks o For each additional project beyond 1 – 5 mark (subject to maximum 5 marks) – Project continuity at least 7 consecutive years as on 31st March 2023 [5 marks] o 3 years – 2 marks o For each additional year (beyond 2 years) – 1 mark (subject to maximum 5 marks) **e-Governance application of similar nature means any “ ERP Solution/ Management Information Management/Education Information Management / Academic Information System” application rolled out across any state	Please refer to the corrigendum

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
98	Technical Evaluation Scoring Matrix Section: 7.2, Page No. 25, Sl No. b (ii)	The primary bidder should have experience in implementation of e-Governance application with minimum user base of 5000 or more during last 5 years as on 31st March 2023. [Each project will be awarded 2.5 mark]	We are requesting you to add/change this as “The primary bidder should have experience in implementation of e-Governance application with minimum user base of 5000 or more during last 7 years as on 31st March 2023. [Each project will be awarded 5 mark]	As per the RFP
99	Technical Evaluation Scoring Matrix Section: 7.2, Page No. 26, Sl No. b (vi)	The primary bidder should have successfully implemented following number of statewide projects of similar nature in Odisha. – [Each project will be awarded 2.5 marks] Similar nature means any “School or College Information Management/ Education Information Management / Academic Information System” application rolled out across any state.	We are requesting you to add/change this as “The primary bidder should have successfully implemented following number of statewide projects of similar nature any government departments. – [Each project will be awarded 2.5 marks] Similar nature means any “ERP Solution /Management Information System/ Education Information Management / Academic Information System” application rolled out across any state.	As per the RFP
100	Pg 25 Vol 1 7.2 Technical Evaluation Scoring Matrix . b, i	Project covered number of educational institutions [5 marks] o 1,000 educational institutions – 3 marks o For each 500 institutions beyond 1,000 – 1 mark (subject to maximum 5 marks)	Request for change from number of educational institutions to the value of projects to demonstrate size and scale. It is rare to have projects that cover 1000 educational institutions	Please refer to the corrigendum
101	Pg 26 - Vol 1 7.2 Technical Evaluation Scoring Matrix . b, vi	The primary bidder should have successfully implemented following number of statewide projects of similar nature in Odisha.	Please confirm that you are expecting experiences in other states for similar requirements as stated in the RFP	As per the RFP
102	Pg 6 Vol 1 2 FactSheet	QCBS (70% Weightage on Technical and 30% Weightage on Commercial Evaluation)	Request for QCBS (80% Weightage on Technical and 20% Weightage on Commercial Evaluation). The technical requirements are rather complex and merits high level of capability and technical depth to deliver OCAC's requirements	As per the RFP
103	Pg 20 Vol 1 7.1 Pre- Qualification Criteria	7.1.1 a) Consortium bidding	Request for removal of consortium clause - considering the size and criticality of the requirements, we believe the sole bidder must have all the required capabilities to deliver the required solution for OCAC	As per the RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
104	Pg 27 Vol 2 4.29 Expected Project Timeline	Completion of User Acceptance Test (UAT) of the project - Within 8-months from the effective date of contract	Request for extension of the project timelines to 15 months instead of 8 months considering the complexity and bespoke development needs of OCAC	As per the RFP
105	Page 31 8.7 Signing of Contract	Contract inclusions	During the contract we request Inclusion of Limitation of liability, IP rights clause, Arbitration and Penalty capping	Refer to the Corrigendum
106	Pg 63 7 Performance Requirement (SLAs)	Penalty costs	There is no capping on the penalty amount. Kindly include the penalty as not to exceed 5% of delayed services/deliverables	Refer to the Corrigendum
107		General	We have our platform IP which has been successfully implemented in multiple states including OCAC which we would like to propose for this tender. The perpetual licence for the platform will be provided to OCAC. Any bespoke application development for OCAC will be OCAC's IP.	Clarification The intellectual property (IP) of the complete application would be with OCAC/HED
108	Pg 7 Vol 2 - 2 Present e-Gov Solution in HE	General	Can you please confirm if the SAMS and Scholarship Portal shall be decommissioned post the implementation of the comprehensive ERP?	SAMS and Scholarship portal will not be decommissioned
109	Pg 58 Vol 2 - 5.3 Integration	Integration with SAMS and Scholarship Portal	If the SAMS and Scholarship Portal shall be decommissioned, will the integrations requirements limited to one time data migration activity?	SAMS and Scholarship portal will not be decommissioned
110	Pg 7 Vol 2 - 2 Present e-Gov Solution in HE	General	We infer that currently no comprehensive ERP has been implemented and the new system will be greenfield implementation. Please confirm if this understanding is accurate. If not, please provide the current ERP system is in place and the technology stack in use.	This is a greenfield implementation
111	Pg 33 Vol 2 - 5.1.2.10 Digital Attendance	There shall be provision to integrate with the bio-metric system software to capture the attendance of the faculties.	What is the current bio-metric system software in place? Does the software have API based integration facility? If not, what integration approach is expected?	This will be discussed during the system study phase

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
112	Pg 11 Vol 2 - 4.3 Proposed Technology	Approved Technology Stack	We understand that OCAC is open for custom solution as well as COTS solution. Can we assume that the approved technology stack is limited for custom solution and conformance is not required COTS solution?	Yes
113	Pg 12 Vol 2 - 4.4 Requirement Study	Consultation meeting with OCAC / HED officials	The Requirement Study duration will have a bearing on availability of the stakeholders. Can you please confirm that the necessary stakeholders will be available to ensure that there is no unwarranted delay?	It is not possible to ensure. But, OCAC will facilitate
114	Pg 12 Vol 2 - 4.5 Design	Prepare and submit updated detailed design & development plan as per the requirement.	While a detailed requirement analysis and design will be carried out, can we assume that all the types of colleges will have common (or similar) set of requirements? If not, can you please highlight the process / functionality deviations we need to address?	This will be discovered during the system requirement study
115	Pg 12 Vol 2 - 4.5 Design	System Architecture	Is the ask to create one centralised ERP or multiple ERPs to cater different types of colleges?	Centralized ERP
116	Pg 12 Vol 2 - 4.6 Development	The SI shall implement a system for monitoring the SLAs ...	Can you please elaborate the requirement here? Is the ask to implement an ITSM tool?	The software service provider shall propose the suitable solution.
117	Pg 13 Vol 2 - 4.8 Data Migration	Data Migration Volumetrics	Can you please provide an insight to the quantum of data (in TB) to be migrated,	The SI will ascertain the volume of data to be migrated during system study.
118	Pg 13 Vol 2 - 4.8 Data Migration	Data Migration Sources	Can you please provide the source system and their technology for the necessary data migration?	The SI will ascertain the technology of applications to be migrated during system study.
119	Pg 16 Vol 2 - 4.14 Supply of tools and license	The SI shall procure tools and licenses for this project	Can you please provide volume of users for ERP, BI, expected average yearly data volume (in GB) and the data retention policy of OCAC?	The SI will ascertain the required details during system study.
120	Pg 17 Vol 2 - 4.17 Infrastructure Support	... the additional hardware (if required) will be	We infer that the OCAC / HED will arrange all the hardware and OS and also SMS and email gateway required to support the solution. Please confirm. Also,	Yes, OCAC/HED will arrange the hardware, OS and also SMS and email

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
		arranged/procured separately by OCAC/ HED.	can you please provide the existing hardware and OS details?	gateway required to support the solution. The existing hardware/OS details will be ascertained during system study
121	Pg 18 Vol 2 - 4.18 Application Maintenance Support	Application Support Scope	Can we assume that OCAC will own the Level 1, i.e., helpdesk support activities and SI scope will be limited to Level 2 and Level 3 activities?	As per RFP
122	Pg 30 Vol 2 - 5.1.2.2 Career Progression	For the Government College Teaching Staff, the promotion details shall be calculated after the completion of following metrics:	It appears that the metrics were missed.	For the Government College Teaching Staff, the promotion details shall be calculated after discussion with HED officials during the system requirement study.
123	Page 38, Vol 1 - 9.2 Technical Bid Formats	Bidder has to specifically include (but not limited to) diagram and detailed description of the following: a) Functional Architecture b) Technical Architecture c) Network Architecture d) Deployment Architecture e) Security Architecture	We understand the hosting infrastructure and environment would be provided by OCAC on OSDC and hence network architecture would basically be of the OSDC only and not of the bidder. Please confirm our understanding.	The network requirements will be provided by OSDC. However, bidder must propose the architecture required as per the solution
124	Pg 13 Vol 2 - 4.8 Data Migration	Ensure minimum business downtime at the time of data cleaning and migration	Please exclude the Data Cleaning exercise from the bidder as bidder would not have any information on the data and respective stakeholders should be responsible for it.	As per RFP
125	Pg 13 Vol 2 - 4.8 Data Migration		Please provide the size of the data which needs to be migrated	The SI will ascertain this during system study.
126			Please provide the details of the technology stack of the existing system i.e the Database technology of the existing system.	The SI will ascertain this during system study.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
127	Page 29 Vol 2 5.1.2 Personnel Management System	Personnel Management System	Please provide the total number of employees for which the Personnel Management System will be implemented	The SI will ascertain this during system study.
128	Page 29 Vol 2 5.1.2 Personnel Management System	Personnel Management System	Please provide the total number of users / staff members who would be using Personnel Management system for employees.	The SI will ascertain this during system study.
129	Page 52 Vol 2 5.2.12 Payroll Management System	Payroll Management System	Please provide the total number of users for which the payroll would be generated.	The SI will ascertain this during system study.
130	Page 52 Vol 2 5.2.12 Payroll Management System	Payroll Management System	1) Is there any current Payroll Management system being run ? If Yes, then please provide the software and its technology details. 2) Please provide the size of the Payroll database to be migrated.	The SI will ascertain this during system study.
131	Page 52 Vol 8 5.1.2.7 Pension	Pension	Please provide the total number of employees for which pension calculation and generation would be carried out and what would be the expected growth year on year	The SI will ascertain this during system study.
132	Page 52 Vol 8 5.1.2.7 Pension	Pension	1) Is there any current Pension Management system being run ? If Yes, then please provide the software and its technology details. 2) Please provide the size of the Pensioners details to be migrated.	The SI will ascertain this during system study.
133	Page 52 Vol 8 5.1.2.7 Pension	Pension	Is Pension Calculation and disbursement of the amount to the Pensioners within the scope of work? Please clarify	The SI will ascertain this during system study.
134	Page 52 Vol 8 5.1.2.7 Pension	Pension	We propose to include the 3 months of Pilot GO LIVE for the Payroll processing and Pension calculation of the migrated data before the Actual GO LIVE. Accordingly request OCAC to revise the GOLIVE timelines.	As per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
135			Please provide the total number of users who are going to access the application and its concurrency based on each solution.	This system will be used by 4500+ colleges, approx. 9Lakhs students and faculty members
136			Please provide total number of Trainees and its duration to whom training would be provided.	Number of master trainer and trainee will be decided during implementation plan approval by OCAC/ HED
137			Please provide the expected volumetrics for each of the system for each month and number of users for each system.	The SI will ascertain this during system study.