

**REQUEST FOR PROPOSAL (RFP) FOR PROVISION OF FIBRE TO THE HOME (FTTH) CONNECTIVITY FROM INTERNET SERVICE PROVIDERS (ISP) AT HEALTH INSTITUTES UNDER ODISHA E-
HEALTH MANAGEMENT INFORMATION SYSTEM (OEHMIS)
RFP Ref No.: OCAC-SEGP-INFRA-0050-2023-23069**

Corrigendum

SI#	RFP Clause#	RFP Page#	Existing Clause Details as per RFP	Revised Clause
1	1	4	Fact Sheet: Last date and time for receipt of proposals from Bidders: 10/10/2023, 12PM	Last date and time for receipt of proposals from Bidders: 01/11/2023, 12 PM
2	3.1	14	Pre-Qualification (PQ) Criteria	New Clause 3.1.11 Requirement: The bidder shall be able to commission the services for more than 60% of the sites listed in Clause-6.7. (Documents required: 1. The bidder must submit an undertaking in this regard. 2. The bidder must submit the list of sites (as per clause 6.7) that are feasible for them including details of mode of connectivity.)
3	4.5	17	New Clause 4.5.7	New Clause 4.5.7 PBG is exempted for Public Sector Undertaking /Public Sector Enterprises /Govt Enterprises
4	5.1.2	23	Detailed Scope of Work: The Fibre shall offer higher throughput and symmetrical bandwidths.	This clause has been deleted.
5	5.1.9	23	Detailed Scope of Work: Packet Losses: Less than 1% (Average over 1000 ping)	This clause has been deleted.
6	5.1.10	23	Detailed Scope of Work: Network Availability: More than 99.5 % per quarter	Detailed Scope of Work: Network Availability: More than 95% per quarter (average 75% location)
7	5.1.11	23	Detailed Scope of Work: Latency < 60 Millisecond during peak traffic hours	This clause has been deleted.

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8	5.1.12	23	Detailed Scope of Work: Reports for performance, monitoring/usage to be submitted by the ISP on quarterly basis or as per requirement of OCAC.	This clause has been deleted.
9	5.1.21	24	Detailed Scope of Work: ISP should provide all the IPv6 compliant equipment.	This clause has been deleted.
10	New Clause	24	Detailed Scope of Work:	New Clause: The bidder shall provide FTTH connectivity (30 Mbps & 100 Mbps) as per requirement. Further the connectivity shall be established from a distribution hub serving limited connections/endpoints so that the variation in committed bandwidth shall not be more than 25%.
11	5.2	24	Project Timeline & SLA: The ISP must establish the connectivity at all health institutions within 1 Month from receiving the work order. Post Implementation Support would be provided for a period of 36 months after commissioning.	Project Timeline & SLA: The ISP must establish the connectivity at all health institutions within 45days from receiving the work order. Post Implementation Support would be provided for a period of 36 months after commissioning.
12	5.2	24	Project Timeline & SLA: The ISP should proactively monitor the downtime status up to the end point and advise OCAC.	This clause has been deleted.
13	5.3	26	Payment Terms: 100% of recurring Cost to be paid quarterly at end of each quarter after submission of necessary reports.	100% of recurring Cost would be paid yearly at the beginning of each year. Penalty if any in the existing cycle would be reconciled during the next payment cycle.

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Resolution Document

Sl#	RFP Clause#	RFP Page#	Clause Details as per RFP	Query / Clarification / Suggestion	Response
1	1	4	Fact Sheet: Last date and time for receipt of proposals from Bidders: 10/10/2023, 12PM	We would request to extend bid submission date till 25/10/2023	Please refer the corrigendum.
2	2.5.3	8	Earnest Money Deposit (EMD): EMD of ₹10,00,000/- may be paid though e-Nivida Portal.	BSNL, being a Govt. of India Enterprise the EMD value of Rs 10, 00,000/- may be waived off. The EMD value of Rs 10,00,000/- has been waived off for Public Sector Undertaking /Public Sector Enterprises /Govt Enterprises vide your previous RFP No. OCAC-SEGP-INFRA-0039-2023-23056 (Corrigendum).	Please refer Clause 3.1.9 (EMD is exempted for Public Sector Undertaking /Public Sector Enterprises /Govt Enterprises)
3	2.5.7.3	10	Searching for RFP Documents (Processing Fee): 1. There are various search options built in the e-RFP Portal, to facilitate bidders to search active RFPs by several parameters	What is Processing Fee & its amount.	Please refer Clause 2.5.7.2. For detailed clarification please contact eNivida helpdesk at OCAC.
4	3.1	14	Pre-Qualification (PQ) Criteria	We would suggest to insert a clause in eligibility criteria that the bidder should be capable of providing FTTH connections at least at 80% of the locations mentioned at Annexure-I vide clause ii) of point no. 6.7 of the RFP document. The logic behind this is that, the average onetime cost to be quoted in financial bid will embrace a certain proportion from each category of Health Institutes such as UPHC, PHC, CHC & SDH. The cost of	Please refer the corrigendum.

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				additional OFC requirements for making the FTTH connections feasible will vary from category to category, so in order to put the financial bid in a comparative platform, a significant percentage of provisioning locations should be covered.	
5	4.5	17	New Clause 4.5.7		Please refer the corrigendum.
6	5	22	<p>Scope of Work: The purpose is to establish and maintain the Connectivity Services at Health Institutes (List enclosed at Annexure-I) under OeHMIS Project in the State of Odisha.</p> <p>Services:</p> <ul style="list-style-type: none"> • Fibre to the home (FTTH) Connectivity at Health Institutes in the State of Odisha. 	Please elaborate regarding FTTH requirement? We request to modify it as FTTH/AIR Fibre, if possible amend the same as low bandwidth (4/6/8/10 Mbps) ILL instead of FTTH.	As per RFP
7	5.1.2	23	<p>Detailed Scope of Work: The Fibre shall offer higher throughput and symmetrical bandwidths.</p>	Broadband/FTTH bandwidth are shared bandwidth (1:4 OR 1:8). Therefore, technically it can't be symmetrical bandwidths. Same can be achieved through ILL. So request you to amend the same as:- Given Last Mile Fibre/UBR shall offer higher throughput and symmetrical bandwidths.	Please refer the corrigendum.
8	5.1.9	23	<p>Detailed Scope of Work: Packet Losses: Less than 1% (Average over 1000 ping)</p>	These all points can be achieved through dedicated bandwidth, i.e:- Internet Leased Line. Technically FTTH/Broadband cannot suffice these mentioned parameters. So request to amend the product as ILL and Last Mile can be UBR/Fibre.	Please refer the corrigendum.

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9	5.1.10	23	Detailed Scope of Work: Network Availability: More than 99.5 % per quarter	Network availability of 99.5% per quarter may not be adhered due to issues related at customer end.	The bidder would not be penalized in case the power is down at customer premises. However, the bidder is responsible to maintain the uptime upto the bidder's end point equipment. Please refer the corrigendum.
10				These all points can be achieved through dedicated bandwidth, i.e:- Internet Leased Line. Technically FTTH/Broadband cannot suffice these mentioned parameters. So request to amend the product as ILL and Last Mile can be UBR/Fibre.	
11	5.1.11	23	Detailed Scope of Work: Latency < 60 Millisecond during peak traffic hours	These all points can be achieved through dedicated bandwidth, i.e:- Internet Leased Line. Technically FTTH/Broadband cannot suffice these mentioned parameters. So request to amend the product as ILL and Last Mile can be UBR/Fibre.	Please refer the corrigendum.
12	5.1.12	23	Detailed Scope of Work: Reports for performance, monitoring/usage to be submitted by the ISP on quarterly basis or as per requirement of OCAC.	These all points can be achieved through dedicated bandwidth, i.e:- Internet Leased Line. Technically FTTH/Broadband cannot suffice these mentioned parameters. So request to amend the product as ILL and Last Mile can be UBR/Fibre.	Please refer the corrigendum.
13	5.1.21	24	Detailed Scope of Work: ISP should provide all the IPv6 compliant equipment.	These all points can be achieved through dedicated bandwidth, i.e:- Internet Leased Line. Technically FTTH/Broadband cannot suffice these mentioned parameters. So request to amend the product as ILL and Last Mile can be UBR/Fibre.	Please refer the corrigendum.
14	5.1.23	24	Detailed Scope of Work: In future, Odisha State Wide Area Network (OSWAN) connectivity shall be provided as backup link. At that time, the bidder should provide all kind of	Need to understand complete HLD+LLD from customer end for further POA.	OCAC would be responsible for necessary routing configuration, however bidder should also extend necessary

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			technical support for integration of same.		technical support, in case of requirement.
15	New Clause	24	Detailed Scope of Work:	Committed Bandwidth of 30 Mbps & 100 Mbps will be available only in case of (1:1) Internet Leased Lines. Committed Bandwidth may not be available in FTTH connections as it is being provided from shared network for retail customers. So the Bandwidth speed in this section of the RFP may be changed to up to 30 Mbps and up to 100 Mbps .	Please refer the corrigendum.
16	5.2	24	Detailed Scope of Work: Splitting of Order	The ratio of awarding work i.e. 50:30:20 may further be clarified on what basis it will be decided.	In case all the qualified bidders agrees to the lowest price, the work will be awarded by splitting the total quantities amongst L1, L2 and L3 bidders with ratio of 50:30:20.
17	5.2	24	Project Timeline & SLA: The ISP must establish the connectivity at all health institutions within 1 Month from receiving the work order. Post Implementation Support would be provided for a period of 36 months after commissioning.	Please amend the delivery timeline as - The ISP must establish the connectivity at all health institutions within 8-10weeks from receiving the work order.	Please refer the corrigendum.
18	5.2	24	Project Timeline & SLA: The ISP should proactively monitor the	These all points can be achieved through dedicated bandwidth, i.e:- Internet Leased Line. Technically FTTH/Broadband cannot suffice these	Please refer the corrigendum.

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			downtime status up to the end point and advise OCAC.	mentioned parameters. So request to amend the product as ILL and Last Mile can be UBR/Fibre.	
19	5.3	26	Payment Terms: 100% of recurring Cost to be paid quarterly at end of each quarter after submission of necessary reports.	1. There is one option of advance payment for 10.5 Months and service availability for 12 Months. 2. Monthly payment option may be allowed instead of quarterly.	Please refer the corrigendum.
20	Location	43	Under Bhadrak Revenue District CHC Dharmagarh	As report collected from our field Unit CHC Dharmagarh is not available in Bhadrak Revenue District.	The locations listed in the are indicative. Will share the detailed address in the Purchase Order.

(Last date and time for receipt of proposals from Bidders: 01/11/2023, 12 PM)

Other Terms and conditions remain unchanged