Annexure-I: Clarification / Response

SI.	Query	Response/Clarification
Bidder	: M/s. Firstman Management Services Pvt. Ltd.	
1.	As per tender, the service provider has to provide all the equipment and materials like Mechanical sweeping equipment, jet pressure machine, vacuum cleaners, detergents, phenyls, pest control etc. But any specification of the equipment or materials to be used are not mentioned in the tender paper. Apart from this quantity of the material to be consumed per day or per month is not mentioned. Therefore, requesting you to mention the specification/brand and quantity of the material to consume in Housekeeping Services.	Detailed area statement is provided at Annexure-A and detailed scope of work is provided at Annexure-B of the published RFP. Bidders are advised to consider the same during bidding. Office Establishment (OE) Section of DoT to approve the brand/specifications of equipments for housekeeping and technical infrastructure. The agency shall raise requisition for consumables on a monthly basis to OE Section, DoT. The actual consumption of consumables shall be verified physically via-a-vis the daily log book to be maintained by the agency.
	Is there any minimum or maximum service charge rule applicable to this tender?	The minimum and maximum service charges shall be applicable as per the notification of Finance Dept., Govt. of Odisha from time to time.
3.	Can we submit the provisional Balance sheet & PL A/c statement for FY 2022-23.	CA certified provisional balance sheet is acceptable for FY 2022-23 only.
4.	a continued that "naturath continued	
5.	In annexure D (Financial Proposal) in row number 5, 6 and 11 (ESI, EPF & GST) we will write only % in total row or we will write the % on 1st column of the rows and write the calculated amounts in other columns of the above mentioned rows.	submitted in the financial proposal.
Bidde	r: M/s. M.B. Security & Investigation Bureau	Land to be a the beauthed for
1.	As per your Tender RFP No. 7022, dtd. 21.07.2023 you have mentioned in Tender Page No. 30, the Average	CA certified audited balance sheet to be submitted for FY 2020-21& FY 2021-22. For FY 2022-23, audited or provisional balance sheet is acceptable.

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	Quory	Response/Clarification
SI.	Turnover FY 2020-21, FY 2021-22 & FY 2022-23. Now our FY 2022-23 Audit report is under process. Therefore, we request you, please allow us to submit the FY 2019-20, FY 2020-21 & FY 2021-22 Turnover details.	
Piddo	: M/s. Yatri Corporate Services Pvt. Ltd.	
1.	The bidder is requesting to modify Cl. 3.2.4: Existing Clause: The Bidder must have at least 10 (Ten) years of experience in provision of skilled and non-skilled labour for housekeeping and security services with any Govt organisation. Work order and Completion certificate to be submitted by the bidder containing the scope of services, the value of the contract. In case value of the contract is not mentioned in the contract or work order or agreement, then the value must be mentioned in the completion certificate issued by the client/ employers. Modification Requested: Bidder must have at least 7 years of business experience. Out of which, 3 years of specialized experience in the provision of Skilled and Non-skilled Labour for housekeeping and security services with reputed Govt Organization or private firms with more than 100 Cr in Sales.	No change.
2.	The bidder is requesting to modify Cl. 4.2.3: Existing Clause: The Bidder must have at least 10 (Ten) years of experience in provision of skilled and non-skilled labour for housekeeping and security services with any Govt organisation (15 Marks). For Each additional 5 Years of experience (5 marks) Modification Requested: The Bidder must have at least 5 (Ten) years of business experience (15 Marks). For Each additional 5 Years of experience (5) Marks. Years of experience shall be determined based on the incorporation certificate.	
3.		No Change

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SI.	Query	Response/Clarification
	Modification Requested: The agency must have successfully completed	
	similar services with at least contract value of INR 0.50 Cr. during the last	
	5 (five) years ending FY 2023 (15 Marks).	
	For Each additional Project (5 marks).	

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