

PREBID COMPLIANCE SHEET FOR SELECTION OF SERVICE PROVIDER FOR DEVELOPMENT AND IMPLEMENTATION OF IMPROVEMENT OF RH PORTAL, FOR PANCHAYATI RAJ AND DRINKING WATER DEPARTMENT, GOVERNMENT OF ODISHA

RFP REF NO: OCAC-SEGP-SPD-0050-2022-23039 Dtd.02/06/2023

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	6.14. Pre-Qualification Criteria: Page no- 20, point-e	The bidder should have following certifications with validity: CMMI Level 3 (from CMMi Institute erstwhile SEI) published in CMMi website and ISO 9001 certificate as on date of submission of this RFP	Kindly allow CMMI level 3 certificate with UK Accreditation as well	NO change as per RFP
2	6.14. Pre-Qualification Criteria: Page no- 20, point-g	Bidders shall submit, along with their Bids, EMD of ₹3,00,000 (Three lakhs) in the shape of Bank Draft OR Bank Guarantee	Please allow MSME certification for EMD exemption	NO change as per RFP
3	6.14. Pre-Qualification Criteria: Page no- 19, point-c	The bidder should have Annual Average Turnover of at least 3 crores generated only from Software development and implementation during the last three financial years ending on 31st March2022.	Kindly change it to Last 3 years ending on 31st March 2023	NO change as per RFP
4	6.15.1. Financial & Organization Strength: 15, Page- 21, Point- 2	Average Annual Turnover in last 3 financial years ending with March 2022 from Software development implementation and its support Services	Please allow Last 3 years ending with March 2023	NO change as per RFP
5	6.14. Pre-Qualification Criteria d. Net worth Page No.19	The company must be profit making & positive net worth in last three financial years ending on 31st March 2022.	We would like to bring to your notice that this clause is very restrictive and request you to amend it as follows: "The company must have a positive net worth in any one year during the last three years."	NO change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
6	6.14. Pre-Qualification Criteria g. EMD & Document Fee Page No. 20	Tender fee of ₹5,200 inclusive of GST @ 12% (Rupees Eleven Thousand and Two Hundred only). Bidders shall submit, along with their Bids, EMD of ₹3,00,000 (Three lakhs) in the shape of Bank Draft OR Bank Guarantee (in the format specified in this RFP issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar, and should be valid for 180 days from the due date of the tender / RFP. The EMD should be submitted in the General Bid.	We request the department to provide an EMD exemption for MSE bidders as per the MSE guidelines with a valid MSE/Udyam certificate	NO change as per RFP
7	3. Functional Requirements of Improvement of RH Portal	Single Sign On (SSO) portal would be the main interface to access different applications.	Please confirm for which systems single sign on (SSO) is required.	The single sign on will be for different modules in RH Portal.
8	6.15.2. Project experience and expertise: 55 Page No.22	2. The firm/ company should have developed and implemented Mobile Application with Analytics for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body in India. 5 marks for each project subject to maximum 15 marks.	We request you to modify the clause as below; One project subject to maximum 15 marks.	NO change as per RFP
9	2.4. Integration: Page No.6	Integrations	What are the external systems with which the department wants to integrate, and will you provide APIs for the same?	System will be integrated with Odishaone, Jan Sunani Portal and other portals of State Government as per requirement.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
10	General	Users	Please confirm how many users will use the system i. Internal ii. External iii. Any other users, if applicable	All Districts, Blocks and public are the users.
11	3.4.2. CASE RECORD 2.0 Page No.18	Provision would be there to fetch data through a scheduler.	Please provide more details to understand the scope.	The case record module will contain details of about 10 lakhs beneficiaries of RH Scheme like profile, housing status and payment details.
12	3.1. SINGLE SIGN ON Page No.16	3.1. SINGLE SIGN ON	Should the SSO login page act like a website web page?	Query not Clear
13		3.5. AAMA GHARA MOBILE AAP	We hope the required APIs will be provided to integrate with the AAMA GHARA Mobile App for Geo-tagging purposes.	Geo tagging is with the scope of SI
14	3.5. AAMA GHARA MOBILE AAP Page No.18	The system should be able to capture multiple images with geo-tagging facility for each level of house completion.	What are all the sister applications to fetch the beneficiary details?	Beneficiary details will be captured from RH Portal.
15	Vol-1 Instructions to Bidders,1. Fact Sheet, Page - 5	Bidders shall submit, along with their Bids, EMD of ₹3,00,000/- (Three lakhs) in the shape of Bank Draft OR Bank Guarantee (in the format specified in this RFP issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar, and should be valid for 180 days from the due date of the tender / RFP. The EMD should be submitted in	According to Rule 170 of GFR, there is an EMD exemption on tenders for MSME business. According to the rule, there is no Earnest money deposit which is a kind of security deposit. Hence, we request to kindly exempt MSME bidders from EMD amount.	NO change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
		the General Bid. Last date and time for receipt of proposals from Bidders-26.06.2023 by 2:00 PM	To prepare quality bid, we request you to extend the submission deadline by 15 more days from last date of submission of bid.	
16	Vol-1 Instructions to Bidders,6.15. Technical Evaluation Scoring Matrix, 6.15.2. Project experience and expertise, point 2, Page -22	The firm/ company should have developed and implemented Mobile Application with Analytics for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body in India.	To allow participation of experienced bidders, we request you to kindly revise the clause as below: The firm/ company should have developed and implemented Mobile Application with Analytics for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body.	See The corrigendum
17	Vol-1 Instructions to Bidders,6.15. Technical Evaluation Scoring Matrix, 6.15.2. Project experience and expertise, point 4, Page -22	The firm/ company should have experience of implementing workflow-based automation projects with GIS enabled services for any Department in State/Central Government/Govt. PSU/Govt. Autonomous body in India.	This generic clause of workflow-based automation projects with GIS enabled services limiting the participation of experienced bidders, hence, kindly modify the clause as below: The firm/ company should have experience of implementing workflow-based automation projects for any Department in State/Central Government/Govt. PSU/Govt. Autonomous body in India	No change as Per RFP
18	Vol-1 Instructions to Bidders,FORM FIN-2: Summary of Financial Bid, Page -36	Hand holding support-One resource for 12 months	1. Do you need onsite/offsite support. Please Clarify 2. Please provide the required qualification and experience of the resource.	Onsite

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
19	Vol-II Terms of Reference, 2.4. Integration:, Page -6	Integration with following applications can be done, the list and number of integrations can be change as per requirement of department. I. Payment Gateways II. SMS Gateways III. E-mail Services	1. We assume that the API for integration will be procured, and its cost shall be borne by the client.	SMS and Email gateway API will be provided by OCAC SI need to incorporate
20	Vol-II Terms of Reference, 2.29. Project Timeline, Page -12	Project Timeline	After reading the RFP, we found that the SoW is vast and it will be difficult for the implementation partner to complete the development in 18 weeks with the penalty clauses mentioned, hence, we request you to kindly extend the development timeline to 6 months.	No change as per RFP
21	Vol-II Terms of Reference,2.32. Payment Terms,point e, Page -15	Integration with Other application- 100 % payment after successfully integration and go live of each Integration, the payment will be made as per actual number of integrations.	1. What are the other applications that are to be integrated? 2. Integration process with other systems may take time as both parties need to work together. Hence, we request you to kindly modify the payment term as below: Integration with Other application- 25 % before beginning the integration and 75% payment after successfully integration and go live of each Integration. 3. Also, kindly specify the suppprt service that will be provided by OCAC during integration with other applications	No change as Per RFP
22	Vol-II Terms of Reference,3.6.2. BENEFICIARY RETRIEVAL & MANAGEMENT, BENEFICIARY AUTO-DATA	Provision would be there to change Aadhar and Phone number details	Is there any process of Aadhaar Authentication or it will be done manually? Please Confirm	Aadhaar authentication through UIDAI portal

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
	PULL Page -20			
23	Vol-II Terms of Reference,3.6.2. BENEFICIARY RETRIEVAL & MANAGEMENT, MANAGE INSTALLMENT Page -21	Provision to enter instalment details for the auto-fetched/manually registered beneficiaries.	Please provide us with more details about installation. Also do let us know what is being installed.	Query Not clear
24	Vol-II Terms of Reference,4. Roles & Responsibilities of Different Stakeholders, Page -23	Roles & Responsibilities of Different Stakeholders	Who all are the users of the application? Kindly specify their roles as well Please provide the details of total and concurrent users	500+ concurrent user
25		DATA MIGRATION	1. Please Confirm if there's scope of data migration. If Yes, please confirm the size and volume of that.	Yes, data migration there on the scope details will be provided at the time of system study.
26		GENERAL	1. Will there be Online/Offline Sync 2. Is there any preference for Native or Hybrid app? 3. Please provide the details of the number of users to be trained. 4. We assume that the infrastructure for training will be provided by the client. 5. Please specify the size and volume of the existing database 6. Where the application will be hosted? Can we propose Hyperscale Gov Cloud 7. We assume that the mobile application will be in Android only. Please Confirm.	Hybrid App Infrastructure for training will be provided by the dept. Application will be hosted on SDC only. Yes, for the current scope only Android.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
27	Point no 11 of Fact sheet on page 6 of Vol -I	Last date and time for receipt of proposals from Bidders 26.06.2023 by 2 pm	Request you to increase the timeline of bid submission by two weeks.	See the corrigendum
28	Pre-Qualification Criteria, 6.14 on page 19 under point c Turnover of system Integrator	The bidder should have Annual Average Turnover of at least 3 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2022.	As per the MeitY guidelines/government RFPs of such nature, it is recommended to consider 20 times the project value as the minimum annual turnover of firm. It is thus requested to amend the clause as below: "The bidder should have Annual Average Turnover of at least 100 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2022."	No change as per RFP
29	Pre-Qualification Criteria, 6.14 on page 20 under point e Certifications	Certifications The bidder should have following certifications with validity: CMMI Level 3 (from CMMi Institute erstwhile SEI) published in CMMi website and ISO 9001 certificate as on date of submission of this RFP	For better participation from qualified firms for IT Service Management, we request you to please add below certifications to the qualification criteria. CMMI Level 5 ISO 27001 ISO 20000	No change as per RFP
30	Pre-Qualification Criteria, 6.14 on page 19 under point b Technical Manpower	The bidder must have at least 30 full time technical resources in its payroll as on date of submission of bid.	Request you to increase this to 500 full time technical resources	No change as per RFP
31	Pre-Qualification Criteria, 6.14 on page 20 under point f Technical Capability	The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 3 years as on 31st March 2022 and value specified below. 1 project not less than 1 Cr OR 2 projects not less than 80 Lakhs each OR 3 projects not less than 50 lakhs. each	Since the RFP includes the Improvement of RH portal and integration with many entities so to increase the participation from technical qualified firms, we request you to increase the minimum qualification criteria as below " any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2022 and value specified below. 1 project not less than 5 Cr OR 2 projects not less than 2.5 Cr each OR 3 projects not less than 1.5 Cr each	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
32	Vol II - Scope of work 2.10 Training to Master Trainer on page no 7	The resource person of the service provider responsible for training, shall work under the supervision of Handlooms, Textiles & Handicrafts Department officials.	Please clarify the role of Handlooms, Textiles & Handicrafts Department.	Typo error – It's PR & D Department
33	Vol II - Scope of work 2.11 Training Content on page no 7	The service provider should prepare pre-training content separately. These pre-training content should be circulated among the trainees 7 days prior to the training program. The purpose of such pre-training content is to make the trainees prepared for receiving the training	We understand that training material will be sent to PMC for approval atleast before 15 days of training. Can this pre-training document be an inclusive segment to the training material. If not, Does this pre-training content also needs approval from PMC before circulation	Will be decided at the time of system study
34	Vol II - Scope of work 2.11 Training Calendar on page no 8	The software vendor shall set up training environment for hands on practice on the modules of the application.	We understand from the point no 2.13 under Training Venue "Training of the master trainers shall take place virtually through MS Teams/ Zoom/Google Meet. " that the Master Trainer can be trained virtually. Please clarify the training venue and infrastructure for the training of end users shall be arrange by the Department.	In case of physical training infrastructure will be provided by Department.
35	2.22 Software Maintenance on page no 9 Point d	Tuning of products / applications, databases, third party software's and any other components provided as part of the solution software including reconfiguration of the system in the event of any hardware/ network failures/ if any hardware/ network components must be replaced, shall be the responsibility of the service provider.	We understand that there is no role of bidder in hardware and other infrastrcture in the Software maintenance. Please change this to "any replacement or new requirement of the hardware/ network components shall be borne by the Department."	Query not clear
36	2.26 Hand Holding Support on page no 11 of Vol-II	One Technical resource to be deployed on the client premises for a period of one year to provide hand holding technical support to the concerned officials or end users. The department will provide MPR (Monthly progress report) of the resource to OCAC on end of each month. The resource must be well convergent with the aforesaid application.	Please clarify that start of this one-year duration is from the date of GO-live (O&M phase) or from the start of the project.	From the date of Go live

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
		In case of replacement of resource during the deployment period the SI must inform department as well as OCAC one month prior to the replacement		
37	point no b) of 2.27 of Project Closure on page no 11 of the Vol -II	b) To ensure that all technical artifacts delivered meets the quality standard and comply with the feedback of the third-party quality auditor.	In the RFP document, nowhere it has mentioned about the deliverables being reviewed by Third Party Auditor. Please clarify if it is only during the project closure.	Yes
38	2.30 Service Level Agreement & Penalty, point c Resolution time (Only for Bug fixing)	Problems with severity within 48 hours from the time of reporting. - Rs 500/ hour delay	Please define severity level	As per standard software practice ex: If the application is not operational or down.
39	2.30 Service Level Agreement & Penalty, point d of Resource Deployment	Start of service - Rs 200/ day	Please clarify the start of Service - Is it the start of O&M phase or the date of WO.	AS per project timeline for resource deployment
40	Section 2.4, Page No.6	Integration	Please clarify who will be responsible for providing the API's bidder or department?	For existing application API will be provided by the respective SI, for the purpose application API to be developed by the SI
41	Section 2.4, Page No.6	The list and number of integrations can be change as per requirement of department.	Please clarify aprox number of integrations	Currently 3 but that can be increase as per requirement.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
42	Section 2.4, Page No.6	Integration with following applications can be done, the list and number of integrations can be change as per requirement of department. I. Payment Gateways II. SMS Gateways III. E-mail Services	1) Is there any existing payment gateway in use? If yes, kindly provide details 2) Would the company / organisation be providing the payment gateway, or would it be bidder's responsibility to provide the payment gateway? 3) How many Payments Gateway will be used for online financial transactions? Please list them 4) Do you have any specific choice for payment gateway? 5) Is an existing SMS gateway already in use? If yes, kindly share the details. If not, then kindly share information around which SMS gateway is preferred.	Payment gateway will be provided by department however Integration will be done by SI. SMS and Email gate way will be provided by Department and integration to be done by SI. Other details will be provided at the time of system study.
43	Section 2.4, Page No.6	The service provider will integrate the relevant modules with messaging gateway provided by OCAC for inbound or outbound SMS for different functionalities.	1) Can you please specify for how many modules we need to integrate messaging gateway 2) Who will bear the cost of SMS API?	Department will bear cost of SMS.
44	Section 2.23, Page 10	Database Administration Regular monitoring & management of all the applications installed / re-installed and databases hosted as and when it required for the project. i. Installation & configurations the RDBMS software ii. Database administration, optimization and	1) Can you please specify the versions of RDBMS software which needs to be install & configure 2) Can you please specify the size of the data for Databases administration 3) Can you please specify the editions of	Data base with licence will be provided by the SDC, all latest data base are available.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
		trouble Shooting. iii. Database & file back-up as per the policy of OSDC iv. Application Load balancing and Database Clustering v. Perform Database, event & system log analysis.	Database 4) Who would be responsible for providing software or database licenses?	
45	Section 2.23, Page 10	Backup of operating system, database, and application as per OSDC policy	Can you please specify the name of operating system and version of database	Details will be provided at the time of system study.
46	Section 2.23, Page 10	Monitoring and enhancement of the performance of scheduled backups	1) Kindly confirm who will provide the backup space and backup software? Is it onsite or offsite backup? 2) Database Backup Policy 3) Database Retention Policy	SDC will provide
47	Section 2.24, Page 10	Any changes in the Workflow/data flow or Core application framework	please specify the existing workflow or existing core application framework	Open source
48	Section 2.5, Page 6	Web Design considerations the application shall be bilingual and be available in English and Odia following UNICODE standard.	Is there any requirement other language rather than english and odia	Language will be English and Odia
49	Section 2.26, Page 11	One Technical resource to be deployed on the client premises for a period of one year to provide hand holding technical support to the concerned officials or end users	1) Please provide required qualification and experience details for onsite engineer? 2) Are the resources required to be deployed during the project life cycle? Or are they required to be deployed post go-live during the AMC period?	The resource needs to be deployed at the client location from the date of go live of the application. The

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
			3) Assuming RH, PR & DW will bear the cost of all the Softwares, hardwares and other equipments required in order to perform the tasks will be provided by RH, PR & DW	resource must be technical resource well convergent with the application. Qualification must be BE, Btech, MCA, BCA, BSC IT.
50	Section 2.9, Page 7	Support during Security Audit and Quality Assurance	How many Cert-In Audits are expected and at what interval?	On the current scope 2 number of Audits are there.
51	Section 2.31, Page 14	Bill of Material & Quantity SSL certificate	Which type of SSL is expected? Wild card, Extended or Single domain?	EV SSL
52	Section 2.32, Page 15	Payment Term Go-Live of the application	The application will be gone live in phases? if yes, How many Phases ?	Query not clear
53	Section 3.1, Page 16	Single Sign On (SSO) portal would be the main interface to access different applications.	What will be the authentication mechanism for the SSO Portal Interface of different applications	Query not clear
54	Section 3.2, Page 16	Provision would be there to manage multi-factor authentication process for a secured login into the applications.	What approach will you prefer for multi-factor authentication	Query not clear
55	Section 3.4, Page 17	Currently department is running with different schemes and application interfaces i.e., BPGY TITLI, RFMS, Repair Grant, Incentive, Grievance Redressal, HRMS, Case Record , Performance Monitoring, Letter Management System etc. with individual login feature	Do you need to integrate all this application interfaces with new portal	SSO to be used for these applications.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
56	Section 3.4.1, Page 17	System would allow the provision to register new applications under SSO by providing unique access ID.	Please specify the types of users who will be registered in the system ?	Details will be provided at the time of system study
57	Section 3.4.1, Page 17	Provision would be there to auto generate token against newly added applications and user under SSO and get the encrypted one at the application end.	Please specify which encryption mechanism will be best suited for token generation eg. MD5, SHA-256, RSA, AES-256	Anyone is fine but preferably AES-256
58	Section 3.4.2, Page 18	The system should act as a repository of Beneficiary records.	Do you need any centralized repository to store records of beneficiary	Yes
59	Section 3.5, Page 18	AAMA GHARA MOBILE AAP	1) Please mention the minimum version support for Android platforms? 2) Please elaborate on offline feature, is it needed for mobile apps or even for web application	Latest version other details will be provided at the time of system study.
60	Section 3.6.2, Page 20	System should be integrated with Case Record Portal to fetch beneficiary records from RH-Odisha database.	What will be the size of data to be fetch from RH-Odisha database.	Details will be provided at the time of system study.
61	Section 6.15.2, Page 22	Document Evidence Work Order / Work Agreement and Completion Certificates/Phase Completion Certificate from the client	Request to allow as Work Order/ Work Agreement along with Completion Certificate/ Phase Completion Certificate from Client/ Tax Invoice against Client with CA certificate receiving of amount	No change as per RFP
62	Generic	Hosting	1) Is the web portal / website required to be hosted at the bidder's end? 2) Do you need cloud or dedicated server?	Portal to be hosted at SDC

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
63	Generic	Domains	1) Do you have any existing domains which need to be transferred to us? 2) Do you want us to maintain or renew any of your domains?	Domain will be provided by department
64	Generic	Firewall	Do you need web application firewall?	SDC have the provision.
65	6.14. Pre-Qualification, Clause no-c (Turnover of System Integrator)	The bidder should have Annual Average Turnover of at least 3 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2022.	We would like to request you to kindly amend the clause to the turnover of the bidder to be 15 crores generated only from IT/ITEs during the last 5years .	NO change as per RFP
66	6.14. Pre-Qualification, Clause no-f (Technical Capability)	The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 3 years as on 31st March 2022 and value specified below. 1 project not less than 1 Cr OR 2 projects not less than 80 Lakhs each OR 3 projects not less than 50 lakhs. each	We would like to request you to kindly amend the clause to The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 7 years as on 31st March 2022 and value specified below. 1 project not less than 80 Lakh OR 2 projects not less than 60 Lakhs each OR 3 projects not less than 40 lakhs . each	NO change as per RFP
67	6.14. Pre-Qualification, Clause no-b (Technical manpower)	The bidder must have at least 30 full time technical resources in its payroll as on date of submission of bid.	Kindly amend the clause to minimum 50 technical resources in its payroll as on date of submission of bid.	NO change as per RFP
68	6.15.1 Financial & Organization Strength, Clause no-3 (Quality Certification)	Quality Certification CMMi Level 5: 2 CMMi Level 3: 1 Mark ISO 9001= 1 Mark	Request you to kindly ommitt the CMMI Level 5 Certification for wider participation. And amend 2 mark for CMMI level 3 certificate	NO change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
		ISO 27001 = 1 mark ISO 20000 = 1 Mark		
69	6.15.1 Financial & Organization Strength, Clause no-2 (Average Annual Turnover)	Average Annual Turnover in last 3 financial years ending with March 2022 from Software development implementation and its support Services <ul style="list-style-type: none"> • >= 3 Cr: 3 marks • Additional 1 Mark for each additional 25 lakhs max up to 5 marks. 	We would like to request you to kindly amend the clause to Average Annual Turnover in last 3 financial years ending with March 2022 from IT/ITEs implementation and its support Services <ul style="list-style-type: none"> • >= 5 Cr: 3 marks • Additional 1 Mark for each additional 2 Crore max up to 5 marks. 	NO change as per RFP
70	6.15.2 Financial & Organization Strength, Clause no-2 (Average Annual Turnover)	The firm/ company should have developed and implemented Mobile Application with Analytics for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body in India.	We would like to request you to kindly omitt the Mobile Application with Analytics, Please make the clause to The firm/ company should have developed and implemented Mobile Application with Analytics for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body in India.	Please refer corrigendum.
71	6.15.2 Financial & Organization Strength, Clause no-4 (Average Annual Turnover)	The firm/ company should have experience of implementing workflow-based automation projects with GIS enabled services for any Department in State/Central Government/Govt. PSU/Govt. Autonomous body in India.	We would like to request you to kindly omitt the GIS enabled services The firm/ company should have experience of implementing workflow-based automation projects with for any Department in State/Central Government/Govt. PSU/Govt. Autonomous body in India.	No change as per RFP
72	6.14. Pre-Qualification, Clause no-c (Turnover of System Integrator)	The bidder should have Annual Average Turnover of at least 3 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2022.	We would like to request you to kindly amend the clause to the turnover of the bidder to be 30 crores generated only from IT infra & Services during the last 3 years.	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
73	6.14. Pre-Qualification, Clause no-f (Technical Capability)	The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 3 years as on 31st March 2022 and value specified below. 1 project not less than 1 Cr OR 2 projects not less than 80 Lakhs each OR 3 projects not less than 50 lakhs. each	We would like to request you to kindly amend the clause to The bidder must have successfully completed at least following numbers of IT Infra & Services(Hardware& Software) for any Government Department / Government Agency / PSU in India during last 3 years as on 31st March 2022 and value specified below. 1 project not less than 2 Crore OR 2 projects not less than 1.5 Crore each OR 3 projects not less than 1 Crore. each	No change as per RFP
74	6.15. Financial & Organization Strength, Clause no-2 (Average Annual Turnover)	Average Annual Turnover in last 3 financial years ending with March 2022 from Software development implementation and its support Services • >= 3 Cr: 3 marks • Additional 1 Mark for each additional 25 lakhs max up to 5 marks.	We would like to request you to kindly amend the clause to Average Annual Turnover in last 3 financial years ending with March 2022 from IT Infra & Services • >= 20 Cr: 3 marks • Additional 1 Mark for each additional 1 Crore max up to 5 marks.	No change as per RFP
75		The firm/ company should have experience of implementing workflow-based automation projects with GIS enabled services for any Department in State/Central Government/Govt. PSU/Govt. Autonomous body in India.	Requesting you to kindly ammend it as: The firm/ company should have experience of implementing workflow-based rule engine for any Department in State/Central Government/Govt. PSU/Govt. Autonomous body in India.	No change as per RFP
76	6.14. Pre-Qualification, Clause no-c ,Turnover of System Integrator	The bidder should have Annual Average Turnover of at least 3 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2022.	kindly amend the clause to the turnover of the bidder to be 1.5 crores generated only from IT/ITES Services during the last 5years.	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
77	6.14. Pre-Qualification, Clause no-f ,Technical Capability	The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 3 years as on 31st March 2022 and value specified below. 1 project not less than 1 Cr OR 2 projects not less than 80 Lakhs each OR 3 projects not less than 50 lakhs. each	kindly amend the clause to The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 7 years as on 31st March 2022 and value specified below. 1 project not less than 60 Lakh OR 2 projects not less than 50 Lakhs each OR 3 projects not less than 40 lakhs. each	No change as per RFP
78	6.15.1 Financial & Organization Strength, Clause no-3 ,Quality Certification	Quality Certification CMMi Level 5: 2 CMMi Level 3: 1 Mark ISO 9001= 1 Mark ISO 27001 = 1 mark ISO 20000 = 1 Mark	Request you to kindly ommitt the CMMI Level 5 Certification for wider participation. And amend 2 mark for CMMI level 3 certificate	No change as per RFP
79	6.15.1 Financial & Organization Strength, Clause no-2 ,Average Annual Turnover	Average Annual Turnover in last 3 financial years ending with March 2022 from Software development implementation and its support Services • >= 3 Cr: 3 marks • Additional 1 Mark for each additional 25 lakhs max up to 5 marks.	kindly amend the clause to Average Annual Turnover in last 3 financial years ending with March 2022 from IT/ITES Services implementation and its support Services • >= 1.5 Cr: 3 marks • Additional 1 Mark for each additional 50 lakhs max up to 5 marks.	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
80	6.14. Pre-Qualification Criteria: Page no. 20	<p>The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 3 years as on 31st March 2022 and value specified below.</p> <p>1 project not less than 1 Cr OR 2 projects not less than 80 Lakhs each OR 3 projects not less than 50 lakhs. each</p> <p>Documents: Work Order and Project completion certificate / Phase Completion certificate /Go-live certificate</p>	<p>We request to department please consider the Web application development project as RFP scope falls under Web application development and amend the clause as under:</p> <p>The bidder must have successfully completed at least following numbers of e-Governance/Web Application projects for any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2022 and value specified below.</p> <p>1 project not less than 1 Cr OR 2 projects not less than 80 Lakhs each OR 3 projects not less than 50 lakhs. each</p> <p>Documents: Work Order and Project completion certificate / Phase Completion certificate /Go-live certificate/Self Certificate for On going Project</p>	No change as per RFP
81	6.15.2. Project experience and expertise page no. 22	<p>The firm/ company should have developed and implemented web- based E-Governance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India with a minimum value of Rs.50 Lakhs.</p> <p>Documents: Work Order / Work Agreement and Completion Certificates/Phase Completion Certificate from the client</p>	<p>The firm/ company should have developed and implemented web- based E-Governance/Web Application Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India with a minimum value of Rs.50 Lakhs.</p> <p>Documents: Work Order / Work Agreement and Completion Certificates/Phase Completion Certificate from the client/Self Certificate in case On going Project</p>	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
82	6.15.2. Project experience and expertise page no. 22	The firm/ company should have developed and implemented Mobile Application with Analytics for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body in India. Documents: Work Order / Work Agreement and Completion Certificates/Phase Completion Certificate from the client	The firm/ company should have developed and implemented Mobile Application for any Department in State/Central Government /Govt. PSU/Govt. Autonomous body in India. Documents: Work Order / Work Agreement and Completion Certificates/Phase Completion Certificate from the client/ Self Certificate in case On going Project	No change as per RFP
83	2.32. Payment Terms Pg 15 of Vol. II	Integration with Other application 100 % payment after successfully integration and go live of each Integration, the payment will be made as per actual number of integrations.	The option to quote for Integration work is not available in BOQ format, requesting to provide line item for the same in BOQ.	See the corrigendum.
84	2.14. Training Participants Pg no. 8 of Vol II	b) Department shall identify the participants (master trainers) for the training. Each batch should not have more than 20 (twenty) participants.	Please confirm how many days training required for each batch.	Train the trainer method to be adopted. One day for each batch.
85	2.23. System/Infra Support Pg no. 10 of Vol II	7.24.1. Database Administration Regular monitoring & management of all the applications installed / re-installed and databases hosted as and when it required for the project. i. Installation & configurations the RDBMS software ii. Database administration, optimization and trouble Shooting. iii. Database & file back-up as per the policy of OSDC iv. Application Load balancing and Database Clustering v. Perform Database, event & system log	Please confirm department will provide the all database License, required OS and Other Infra etc. to host the application. Bidders needs to only provide Infra Support only.	Yes

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
		analysis.		
86	2.26. Hand holding support: Pg no. 11 of Vol II	2.26. Hand holding support: One Technical resource to be deployed on the client premises for a period of one year to provide hand holding technical support to the concerned officials or end users. The department will provide MPR (Monthly progress report) of the resource to OCAC on end of each month. The resource must be well convergent with the aforesaid application.	We assumed that department will provide the sitting space and required work station to deployed resource.	Yes
87		Hosting	Plz confirm where Application will be hosted?	SDC