

CORRIGENDUM - 1 (RFP No.04-AI-SCRB-2022)

CLARIFICATION OF QUERIES RAISED BY THE BIDDERS FOR IMPLEMENTATION AI(ARTIFICIAL INTELLIGENCE) UNDER CCTNS PROJECT

Sl#	Document (Section and Page Ref)	RFP Clause and No	clause	Change/ Clarification requested by Bidder	Remarks
1.	Page 8 / Section IV (4.1)	Time Limits Prescribed	Activity and Time Limit.	Delivery Period conflict with the time line mentioned in page no 31 (Payments).Kindly clarify. Request to make it 12 months.	The period of engagement will be for 12 months.
2.	Page 8 / Section IV (4.2)	Pre-qualification of Bidders:	4.1.1. Bidder shall only be a Original Equipment Manufacturer (OEM) or their authorized agent of the OEM having running business in the tendered item with a good business record.	We understand the requirement is for engagement of technical manpower for design and development of AI/NLP based tool / service for search analytics for Policing requirements.	The bidders may be any Firm / agency / OEM having required technical manpower and expertise to under take this AI/NLP based proposed works.
			a) The bidder in proof of being an OEM / Authorized Agent shall submit authenticated documentary evidence in this regard. The proof submitted earlier in some other context shall not be treated as valid and sufficient.		
			b) The Applicant (or the Parent company, if applicable) shall be the product/ platform/ solution owner having running business in the tendered item with good business track record. The evidence for the same is a notarized affidavit filed with a licensed notary in the country of operation.	Hence role of OEM / authorised agents having limited role play for the assignments. Request to remove the clause for wider participation by competitive bidders.	
3.	Page 30 / SL 10	SLA and Penalties .Payment	The bid value is approximately ₹30 lakhs. The bid will be for one year and the payment will be divided into four equal parts to spread out expenditure and incentivize performance of the firm. The first payment will be released after testing of the System. In the subsequent quarterly payments will be released on quarterly basis after certification of performance. On completion of the period the ownership of the system will be transferred to the SCRB. And after one year SCRB may go for AMC.	The payment terms mentioned here is quarterly basis. However the same mentioned in page 31 Payments section is delivery based.	Payment is delivery based as per section 10 in tabulated format.
				Request to make payment on delivery based as per section 10 in a tabulated format.	Limitation of penalty is 10% to the contract value.
				Limitation of penalty to be 10% of the contract value for all types of penalty.	

4.	Page 34/ Scope of Work		Operation and Maintenance of the solution should be for 5 years from the date of implementation.	As per our understanding one year is the implementation part and it will be the engagement period of the selected agency. However O&M for 5 years will not be in the scope of this tender. Kindly clarify	Contract period is 12 months which includes 06 month as O&M
5.	Page 6 / section 2.2.2	scope	Bid validity period is 365 days	Please make the bid validity period to 180 days as per industry standard and compliances to the government guidelines.	Bid validity is 180 days.
6.	Page 7 / section 3.1	Section III	Document processing fees	Please clarify the clause and payment justification. We assume this amount may be submitted as EMD money.	document processing fee required.
7.			Bid validity	The bid validity period may be changed to 180 days.	Bid validity is 180 days.
8.			Performance security	The validity of PBG should be made as contract period + 60 days. Request clarification.	PBG validity to cover contract period + 60 days
9.	Page 8 / section 4.1	Section IV	Delivery period	The delivery period should be changed from 45 days to 12 months as per the scope of work provided under section 3 of project plan, deliverables.	No Change. As per the Bid document.
10.		5.1.2	Performance security	PBG submission within 30 days from the issuance of work order / LOI.	PBG may be submitted within 15 days from issuance of work order
11.	Page 30 / section 7		SLA audit / Penalties	The penalty will not be applied against bidder, if the client does not have required data / data in a correct format on proposed database where the AI/NLP will be used for the search analytics.	Agreed
12.			Client support	Provision of database access to bidder for POC / testing & go-live. No additional hardware / accessories / connectivity & security required for POC will be on bidders scope. Client has to facilitate the same using cloud / on premises.	Need base access will be facilitated. Any additional hardware / assets / software other than the AI/NLP tool required will be provided by the purchaser with necessary compliance.
13	Page 3 LI No.5	Date and time of online bid submission	Considering the detailed requirements of the RFP, we are submitting queries for clarification. Subsequent to receiving query responses we are requesting atleast 3 weeks time to submit th proposal,beyond the current last date of submission.		The last date of submission of bids is extended upto 20th January 2023.
14	Page 35 Section-2-Technical Score SI-3	Technical Score	Requesting to kindly clarify if we have to submit the presentation aongwith the Technical porposal(Response to the tender) or the presentation will be held separately		The presentation/ demonstration will be done separately
15	Page-33	Scope of Work	Kindly let us know if there will be any data migration to be arranged to migrate data from any existing system/ application		The data shall be captured from the CCTNS database
16	Page-30 Section-6	Solution	Requesting to kindly consider the implementation as cloud based rather than on premises solution which will give more flexibility in implementation in terms of scalability and security		No Change. As per the Bid document.

17	Page 33	Scope of Work	Requesting to share the number of tables to be integrated with the solution. Please share the table wise data volume in GB/TB, number of rows & columns. Also please share the names of the different databases / data lake for the tables and how frequently they are updated. How unstructured data will be accessed?		Data nearabout 2 TB
18	Page 33	Scope of Work	Kindly share whether the hardware resources will be provided for PoC		Yes
19	Page 33	Scope of Work	Kindly share the authentication and access control requirement for the front end of the solution. Also please share the preferred technology stack, if any.		Microsoft STAC
20	Page 34	Scope of Work	Kindly share the details how the AI Engine will be integrated with the existing CCTNS software.		Through API developed by the bidder
21	Page 34	Scope of Work	Kindly share the operating system of the State Data Centre CCTNS servers where the solution will be hosted		Windows Server Standard R2. But, it will upgraded to the latest version by next year
22	Page 33	Scope of Work "Bidder need to develop search interface and it should be integrated with existing CCTNS CAS Application and Mobile App"	What is the current technical architecture / technical stack of the existing CCTNS platform? This will be required to estimate the integration effort.		Microsoft STAC
23	Page 33	Scope of Work	In case of solution on on-prem servers, is it acceptable (data privacy perspective) to use paid cloud analytics services?		Now in server
24	Page 34	Scope of Work	1)Development and integration of analytics services with ICJS, FSL Database, Passport, Election Commission Database, Fisherman Database, Driver & Vehicle Database, Excise Database, Forest Database etc to be done within same timeline(simultaneously) ? 2)Are all the databases present in the same server?		Presently, the AI will be integrated with CCTNS database only.
25	Page 33	Scope of Work	1)How frequently are the templates of the unstructured data sources changed? 2)Are all the unstructured data stored in same server?		1.The data will be on real time . 2.No
26			If we assume that there would be a final project if the PoC is successful, how is the final project envisaged ? If some clarity is provided then design considerations can be made accordingly in the PoC stage		As per tender document