Pre-bid Compliance sheet for Selection of SI for Enhancement of Enterprise e-Despatch Application, Implementation & Support [e-Despatch 3.0]

(RFP No.: OCAC-TE-14/2022-ENQ-22069)

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	RFP Volume 1, Section 7.1 Pre-Qualification Criteria: clause No. e, Page 18	The bidder should have successfully completed at least following numbers of e-Governance (application) of similar nature** of work for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date and value specified below: − 1 project not less than 8 Cr. OR − 2 projects not less than 6 Cr. each OR − 3 projects not less than 4 Cr. Each **e-Governance (application) of similar nature means any Letter/file/correspondence management application rolled out across any state.	We request you to kindly reduce the project value and modify the clause as per following The bidder should have successfully completed at least following numbers of e-Governance (application) of similar nature** of work for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date and value specified below: − 1 project not less than 5 Cr. OR − 2 projects not less than3 Cr. each OR − 3 projects not less than 2 Cr. Each **e-Governance (application) of similar nature means any Letter/file/correspondence management application rolled out across any state.	As per RFP
2	RFP Volume 1, Section 8 Technical evaluation scoring Matrix: Page 19	Total Score=100	We request you to re validate the total mark which is coming 105 instead of 100	Please check Corrigendum.
3	RFP Volume 1, Section 8 Technical evaluation scoring Matrix: clause Vi, Page 21	The bidder should have experience in implementation of projects covering Software development, resource deployment and providing support & maintenance for Government of Odisha during last 10 years as on bid submission date. [Each project will be awarded 2.5 marks]	We request you to allow projects from other states as well	As per RFP

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4	RFP Volume 2, Section 2.31 Payment terms Page 21	SSL, Cybersecurity audit	As per our understanding Provisioning of the SSL certificate and Conducting Cyber security audit of the application will be the responsibility of Selected Bidder, hence we request you to kindly add Payment terms against the **SSL** and **Cyber security auditing**	Accepted. Please refer Corrigendum
5	RFP Vol-II sections 3.1 Analytical Dashboard & Page 31	The SI shall provide an analytical tool to perform various analytics on the data available in e-Despatch application.	We assume that the analytics to be shown considering the past year data. Hence request you to kindly confirm the year wise volume of data	Yes. Avg. volume of data per year is 920 GB.
6	RFP Vol-II Section 3.4.3 Chatbot, Page 33	Chatbot	Please clarify the functionalities of Chatbot	Please refer 3.4.3 of RFP Volume II
7	RFP Vol-II Section 2.17 Project Management Unit (PMU), Page Number16	The PMU will function from 09:00 AM to 07:00 PM on all government working days.	Kindly confirm how many shifts to be considered per day.	One Shift per day
8	Page No. 17, Point No. 7.1 Pre-Qualification Criteria Sl# (b)	Average Sales Turnover from IT/ ITeS must be Rs. 50 Crores in last three financial years ending at 31st March 2022.	kindly change to turnover INR 40 Cr for healthy tender process. During the last 3 years. Turnover in any of the last three financial year.	No Change
9	Page No. 19, Point No. 8. Technical Evaluation Scoring Matrix, Sl# (i)	Average Annual turnover from IT/ ITeS project in last 3 years – ≥ 50 Cr: 3 Marks [Additional 1 mark for additional 10 crore subject to maximum 5 marks]	kindly do the scoring matrix should be changed as per above mentioned criteria	As per RFP

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10	Page No. 20, Point No. 8. Technical Evaluation Scoring Matrix, Sl# (i) of (b) General e-Governance Experience	The bidder should have experience of application development & implementation having minimum order value of 5 cr for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2022. [Each project will be awarded 5 marks] within India	The bidder should have experience of application development & implementation having minimum order value of 10 cr for any Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2022. [Each project will be awarded 5 marks] within India	No Change
11	Page No. 20, Point No. 8. Technical Evaluation Scoring Matrix, Sl# (ii) of (b) General e-Governance Experience	The bidder should have experience in implementation of e-Governance application with minimum user base of 5000 or more during last 5 years as on 31st March 2022 Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2022.	The bidder should have experience in implementation of e-Governance application with minimum user base of 50000-150000 or more during last 5 years as on 31st March 2022 Government Department / Government Agency / PSU in India during last 10 years as on 31st March 2022.	No Change
12	Page No. 22, Point No. 8. Technical Evaluation Scoring Matrix, Sl# (vi) of (b) General e-Governance Experience	The bidder should have experience in implementation of projects covering Software development, resource deployment and providing support & maintenance for Government of Odisha during last 10 years as on bid submission date. [Each project will be awarded 2.5 marks]	For healthy & fair Tender, this clause should be deleted & the scoring matrix should be adjusted against the Sl# (v) of (b) General e-Governance Experience	No Change

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13	RFP Volume I, 7.1 Pre-Qualification Criteria, Point e), Page No. 18	The bidder should have successfully completed at least following numbers of e-Governance (application) of similar nature** of work for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date and value specified below: – 1 project not less than 8 Cr. OR – 2 projects not less than 6 Cr. each OR – 3 projects not less than 4 Cr. Each **e-Governance (application) of similar nature means any Letter/ file/ correspondence management application rolled out across any state. **Documents Required:** Work Order + Project completion / Go-live certificate	As TQ clause b) General e-Governance Experience, Point i), includes workflow as a component, we request you to kindly to consider the same in the Pre-Qualification Criteria & change the clause as below: The bidder should have successfully completed at least following numbers of e-Governance (application) of similar nature** of work for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date and value specified below: – 1 project not less than 8 Cr. OR – 2 projects not less than 6 Cr. each OR – 3 projects not less than 4 Cr. Each **e-Governance (application) of similar nature means any Letter/ file/ correspondence/ **workflow** management application rolled out across any state. Documents Required: Work Order + Project completion / Go-live certificate	Please check Corrigendum
14	RFP Volume I, 10.3.2 Application Software, Point f), Page No. 37	Analytical tool – license with 5-year support	The payment terms "OEM License" has two components (RFP Volume II, 2.31 Payment Terms, Page No. 29) a. Supply b. Annual Technical Support But in Financial line item only lump sum amount has been asked. Hence, we request you to kindly	Please check Corrigendum

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		change the financial bid format of Analytical tool with a breakup of "Supply of tool and license with 1st year Annual Technical Support" and "2nd, 3rd, 4th & 5th year Annual Technical Support of the supplied tools and license".		
15	RFP Volume II, 2.17 Project Management Unit (PMU), Page No. 16	The PMU will function from 09:00 AM to 07:00 PM on all government working days.	Kindly accept the working hours of PMU resources as per the office timing of Sanjog Helpline, OCAC or IT Centre, Odisha Secretariat. We assume that OCAC shall bear the charges for Toll free number & its recurring expenses. Kindly confirm.	Accepted. Yes, OCAC shall provide the Toll free number & borne its recurring expenses.
16	RFP Volume II, 2.20.3 Integration, Page No. 20	The integrated solution design should include framework for integration of both internal and external applications and services using suitable architecture.	How many no. of integration to be done? And what is maximum limit of the external Integration?	E-Despatch 3.0 will be integrated with OSWAS, HRMIS and ILMS application. Maximum number of external integrations is 10.
17	RFP Volume II, 2.28 Service Level & Penalty, Page No. 25	Service Level & Penalty	2 Clauses of Service Level Agreement are there in the RFP, please specify which one to be followed?	Please refer Corrigendum.
18	RFP Volume II, 2.31 Payment Terms, Page No. 29	2.31.2 Implementation of e-Despatch 3.0	In Financial bid format (RFP Volume I - 10.3.2 Application Software, Page 37), SSL Certification & Cyber Security Audit is there as individual line item. But there is no Payment Terms for it in the RFP Volume II. Hence, we request you to kindly change the Payment Terms for the same.	Please refer Corrigendum.

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19	RFP Volume II, 3.2 Object Storage, Page No. 32	The SI shall provide object storage solution to store documents in a dedicated server.	Who will provide Object Storage Solution? Will it be open-source solution or cloud based solution? Please confirm.	The bidder shall provide the Solution. OCAC will provide the necessary infrastructure for hosting the solution. Open-source tool to be used.
20	RFP Volume II, 3.3 OCR, Page No. 32	The solution should have manual and automatic indexing.	Is there any manual document available for indexing? If yes, who will be responsible for manual indexing?	Only Automatic indexing will be done.
21	RFP Volume II, 3.4.3 Chatbot, Page No. 33	Provision for voice-based search functionalities	Can we use any cloud services for Speech to text and translation? How many transactions do you expect for user inputs?	Open-source tools to be used. It is up to bidder to propose the number of transactions.
22	RFP Volume II, 3.4.4 Blockchain for Security, Page No. 33	To bring in more security & veracity in the document, Blockchain needs to be implemented.	Please answer the following: 1. How many nodes you are planning to establish for creating blockchain network. 2. Will it be in private blockchain or Public blockchain. 3. Will the solution allow to use any cloud blockchain platform	1. Minimum nodes should be 3 2. Private Block chain on SDC on Premise 3. No. Only open-source tools to be used.

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23	7.1: Pre-Qualification Criteria Sl# (b) [Page No. 17]	Average Sales Turnover from IT/ ITeS must be Rs. 50 Crores in last three financial years ending at 31st March 2022.	The turnover should be INR 30 Cr. Accordingly we request you to change the scoring Criteria.	As per RFP
24	8: Technical Evaluation Scoring Matrix, Sl# (i) [Page No. 19]	Average Annual turnover from IT/ ITeS project in last 3 years − ≥ 50 Cr: 3 Marks [Additional 1 mark for additional 10 crore subject to maximum 5 marks]	The scoring matrix should be changed as per above.	As per RFP
25	8: Technical Evaluation Scoring Matrix, Sl# (vi) of (b) General e-Governance Experience [Page No. 22]	The bidder should have experience in implementation of projects covering Software development, resource deployment and providing support & maintenance for Government of Odisha during last 10 years as on bid submission date. [Each project will be awarded 2.5 marks]	The clause should be deleted & the scoring matrix should be adjusted against the Sl# (v) of (b) General e-Governance Experience	As per RFP