

Government of Odisha

Department of Social Security & Empowerment of Persons with Disabilities

No. 843 /SSEPD, Dated 01.02.2021. PT2-SSEPD-IT-ADM-0001/2018

Ouotation Tender Call Notice for Outsourcing Man Power Service

E-Tender are invited from the Outsourcing Agencies for Selection of Outsourcing Man Power Service Provider Agency for engagement of Consultants for undertaking various Technical and Administrative Assignments as per the following schedule. The detailed scope of work is annexed at Exhibit-A

| SI. | Items | Date & Time |
|-----|--|---|
| (a) | Last date for receiving pre bi queries through email | d 12.02.2021 |
| (b) | Pre Bid meeting / conference | 17.02.2021 |
| (c) | Bid Submission Start Date | 19.02.2021 |
| (d) | Last date of receipt of Bids | 15.03.2021 upto 5.00 PM (Through e-procurement portal: https://tenderorissa.gov.in) |
| (e) | Opening of Technical Bid | 16.03.2021 at 11.00 AM |
| (f) | Technical Presentation | Will be communicated through Email/Website notice |
| (g) | Opening of Financial Bid | Will be communicated through Email/Website notice |

The interested vendor can participate in the project as per the scope of work mentioned in the tender. The bidder has to give the earnest money deposit of Rs. 50,000/-(online) as per the instruction available in the e-procurement portal (www.tendersodisha.gov.in) at the time of bidding. The registered MSME bidder are exempted from EMD as per FDOM No.21926, dt.12.08.2015.

dt. 01.02.2021.

Memo No. 844 /SSEPD dt. 01-02-3031.

Copy alongwith soft copy forwarded to Manager (Advertisement), I & PR Department, Bhubaneswar for information and necessary action. He is requested to get published in 2 (two) largest circulated Odia Daily Newspaper and I (one) English Newspaper largest circulated for consecutive two days on the inner side with minimum space at early date for wide publication of tender call notice. A complimentary copy of the Newspaper containing the tender call notice may be sent to this Department for reference and records.

Memo No. 845 /SSEPD dt. 01-02-2021.

Copy forwarded to the Notice Board Social Security & Empowerment of Persons with Disabilities Department /All other Department of Govt. with a request to display the Notice in their Notice Board for wide Publicity/ Five copies for Guard File.

Memo No. 846 /SSEPD dt. 61-02-2021

Copy forwarded to the Head State Portal Group, IT. Centre, Lokseva Bhawan, Bhubaneswar with a request to upload the Notice in Govt. of Odisha Website for wide publicity.

Memo No. 847 /SSEPD dt. 61-02-2021

Loint Secretary to Government

Memo No. 847 /SSEPD dt. 61-02-2021

Joint Secretary to Government for information and necessary action. He is requested to upload the bid document in the Department website.

RFP for Selection of Outsourcing Man Power Service Provider Agency for engagement of Consultants for undertaking various Technical and Administrative Assignments

Department of Social Security & Empowerment of Persons with Disability (SSEPD) Lokseva Bhaban, Bhubaneswar

| 1. Tender Notice | | | | |
|------------------|--------|-----------|-------|------|
| No.: 843 | /SSEPD | Dated: 01 | · 02· | 2021 |

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| (g) | Opening of Commercial Bid | Will be communicated through Email / Website Notice |

The interested vendor can participate in the project as per the scope of work mentioned in the tender. The bidder has to give the earnest money deposit of Rs. 50,000/- in favour of Department of Social Security & Empowerment of Persons with Disability (SSEPD) in shape of Bank Draft only.

| poster | **** | |
|--------|---------|--------|
| 2. | Introdu | uction |

The Department of Social Security & Empowerment of Persons with Disabilities, (SSEPD) requires the service of reputed, well established and financially sound Manpower Service Providers to provide services of 17 personnel on outsourcing basis for official work under Department of SSEPD as per scope of work. The contract of providing the aforesaid manpower is to commence from award of contract and would continue for three years. The period of the contract may be further extended beyond this period provided the requirement of the SSEPD Department for manpower persists at that time or may be curtailed/ terminated at any point of time owing to deficiency in service or substandard quality of manpower deployed by the selected Service Provider or because of change in the SSEPD Department's requirements. The SSEPD Department however, reserves the right to terminate this initial contract at any time after giving one week's notice to the selected Service Provider.

3. Invitation to Proposal

1. Due Diligence

The Bidder is expected to and shall be deemed to have examined all instructions, forms, terms and specifications and other information in this Tender Document. The bid should be precise, complete and in the prescribed format as per the requirement of the Tender Document. Failure to furnish all information required by the Tender Document or submission of a bid not responsive to the Tender Document in every respect will be at the Bidder's risk and may result in rejection of the bid. The Authority shall at its sole discretion be entitled to determine the adequacy / sufficiency of the information provided by the Bidder.

Cost of Bidding

The Bidder will bear all costs associated with the preparation and submission of its bid and the Authority will in no event or circumstance be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

3. Amendment of Tender Document

At any time before the deadline for submission of bids, the Authority may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender Document by amending, modifying and/or supplementing the same.

Any amendments/modifications in the tender document would be communicated via e-mail to the vendor and all such amendments shall be binding on the bidders without any further act or deed on the Authority part. In the event of any amendment, the Authority reserves the right to extend the deadline for the submission of the bids, in order to allow prospective Bidders reasonable time in which to take the amendment in to account while preparing their bids.

4. Site Visit(s)

The bidder may wish to visit and examine the site (s) of the project and obtain for itself, at its own responsibility and risk, all information that may be necessary for preparing the

bid and entering into the contract. The cost of visiting the site(s) shall be borne by the bidder. Tendering authority will not responsible to schedule / coordinate with the client for the Bidder's site visit and detail assessment of the requirement.

4. Instructions to Bidders

1. Introduction

The section aims to provide guidelines/Instructions for Bidders, to be used while submitting the Proposals. These are generic in nature, but bidders are required to abide by them during the currency of the Project.

2. Pre-Bid Meeting & Clarifications

- a. The authority will hold a pre-bid meeting with the prospective bidders as per the schedule given in tender notice.
- b. The Bidders will have to ensure that their queries for Pre-Bid meeting should reach via email mentioned under contact details as per the schedule given in tender notice.
- c. The queries should necessarily be submitted in the following format;

| Tender Document Reference(s) | Content of Tender | Points of |
|------------------------------|----------------------------|---------------|
| (Section & Page Number(s)) | requiring Clarification(s) | clarification |
| | | 100 |

d. The authority shall not be responsible for ensuring that the bidders' queries have been received by them. Any requests for clarifications post the indicated date and time may not be entertained by the authority.

3. Scope of Proposal

Detailed description of the objectives, scope of services and other requirements relating to the job/assignment are as specified in the Project Proposal enclosed at Exhibit-A. The proposal is required to be submitted in the form and manner as specified in this document.

4. Format & Signing

The tender shall be submitted in two parts:

Part A - Technical Bid

Part B - Commercial Bid

The tender shall be typed or written in indelible ink and shall be signed by the applicant or a person or persons duly authorized. Any interlineations, erasures or overwriting shall be valid only if the person or persons signing the tender prior to opening of the same initial them.

5. Submission of Tender

The bidder shall prepare one original of each part of the tender i.e. Technical Bid (Part-A) & Commercial Bid (Part-B). The Technical Bid & Commercial Bid shall be separately clearly marking "Technical Bid" & "Commercial Bid" and apply through online portal https://tenderorissa.gov.in. The Technical Bid & Commercial Bid of the tender must be in separate, along with bidder name and address and the purpose of the tender along with tender number, date of opening.

6. Language of Bid

All Proposals and various documents related to these Proposals should be in English Language. All correspondence between the Authority and the Bidders would also be in English Language.

7. Conflict of Interest

The Authority requires that bidder must provide professional, objective and impartial advice and at all times hold the Authority interests paramount, strictly avoid conflicts with other assignments/jobs or their own corporate interests and act without any consideration for future work.

8. Validity of Proposals

- a. For the purpose of placing the order, the Bids shall remain valid for at least 90 days after the date of bid opening.
- b. A bid valid for a shorter period shall be rejected by the Authority as being non-responsive.
- c. During the period of validity of Bids, the rates quoted shall not change.
- d. In exceptional circumstances, the Authority may ask for extension of the period of validity.
- e. The Authority request and the response to such a request by various bidders shall be in writing.
- f. A bidder agreeing to such an extension will not be permitted to vary/alter its rates.

9. Right to accept Proposal

The Authority reserves the right to accept or reject any Proposal, and to annul the Proposal process and reject all Proposals at any time prior to award of contract, without there by incurring any liability to the affected bidder or any obligation to inform the affected bidder of the grounds for such decision.

10. Proposal Due Date

Tender filled in all respect must be uploaded in online portal https://tenderorissa.gov.in with in time and date specified in the e-tender notice.

11. Late Submission

Tender submitted after the deadline for submission prescribed by the Authority will not be considered.

12. Modifications / Withdrawal

No modifications/withdrawal to the Proposals shall be allowed; once it is received by the tendering authority.

13. Bid Opening

The Authority will open all Proposals, in the presence of bidders or their authorized representatives who choose to attend, at the date and time mentioned in the tender through online mode. In the event of the specified date being declared a holiday, the tender shall be opened at the appointed time and location on the next working day.

14. Fraud & Corruption

The Authority requires that bidder is bidding for this tender must observe the highest standards of ethics during the performance and execution of such contract. In pursuit

(pursuance) of this policy,

- a. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the Authority official by any personnel of bidder in procurement process or in contract execution.
- b. "Fraudulent practice" means a misrepresentation of facts, in order to influence a procurement process or the execution of a contract, to the detriment of the Authority, and includes collusive practices among the bidders (prior to or after Proposal submission) designed to establish bids at artificially high or non-competitive levels and to deprive the Authority of the benefits of free and open competition;
- c. "Unfair trade practices" means supply of services different from what is ordered on, or change in the Scope of Work which was given by the Authority.
- d. "Coercive practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the execution of contract.
- e. The Authority will reject a proposal for award, if it determines that the bidder recommended for award has engaged in corrupt, fraudulent, unfair trade practices or coercive practices.
- f. The Authority will declare a firm ineligible, either indefinitely or for a stated period of time, for awarding the contract, if it at any time determines that the firm has engaged in corrupt, fraudulent, unfair trade and coercive practices in competing for, or in executing, the contract.

15. Amendments

At any time prior to deadline for submission of proposal, The Authority may for any reason, modify the tender. The prospective bidders having received the tender shall be notified the amendments through email, such amendments shall be binding on them.

16. Clarifications

During evaluation of the Proposals, The Authority may, at its discretion, ask the bidder for clarifications on their proposal. The clarification shall be given in writing.

17. Rejection of Bid

The Authority reserves the right to reject any and all proposals, in whole or in part, to waive any and all informalities, and to disregard all non-confirming, non-responsive or conditional proposals.

18. Authentication of Bid

The original and all copies of the bid document shall be type written in indelible ink and shall be signed by a person or persons duly authorized to bind the bidder to the contract. A duly stamped Power-of-Attorney accompanying the bid document shall support the letter of authorization. The person or persons signing the bid document shall initial all pages of the Bid document, including pages where entries or amendments have been made. All the pages of the proposal should be serially numbered. All parts of the bid shall be properly spiral bind together. There shall be no loose sheets. Documents submitted in clip file shall be rejected.

19. Contact Details

| Designation | Director, SSEPD |
|-----------------|---|
| Contact Datails | 0674 - 2391976, ssepdsec.od@nic.in |
| Contact Details | 06/4 = 23919/6, <u>336pasec.odernic.m</u> |

20. Acknowledgement by the Bidder

It shall be deemed that by submitting the Proposal, the bidder has:

- a. Made a complete and careful examination of the tender
- b. Received all relevant information requested from the Authority
- c. Acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the tender or furnished by or on behalf of the Authority or relating to any of the matters Stated in the Tender Document
- d. Acknowledged that it does not have a conflict of interest; and
- e. Agreed to be bound by the undertaking provided by it under and in terms hereof.

The Authority shall not be liable for any omission, mistake or error on the part of the Applicant in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to tender or the Selection Process, including any error or mistake therein or in any information or data given by the Authority.

21. Earnest Money Deposit (EMD)

The EMD is required to protect The Authority against the risk of Bidder's conduct, which would warrant the security's forfeiture.

Unsuccessful Bidder's EMD will be discharged / returned as promptly as possible as but not later than 30 days after the expiration of the period of bid validity.

The successful Bidder's EMD will be returned after furnishing the performance guarantee or adjusted against the performance guarantee upon the bidder signing the contract.

22. Forfeiture of EMD

EMD submitted by the vendor may be forfeited under the following conditions. If the bid or its submission is not in conformity with the instruction mentioned herein;

- a. If the vendor withdraws from the tender before the expiry of the validity period including the extended validity period
- b. In the case of a successful vendor fails to (i) accept award of work, (ii) sign the contract agreement with the Authority, after acceptance of communication on placement of award, (iii) furnish performance security, or the vendor violates any of conditions of this tender document or indulges in any such activities as would jeopardize the interest of the Authority in timely finalization of this tender

The decision of the Authority regarding for feature of bid security shall be final and shall not be called upon question under any circumstances. A default in such a case may involve black-listing of the vendor by the Authority.

23. Extension of Period of Validity

In exceptional circumstances, the Authority may solicit the bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing. Extension of validity period by the Bidder shall be unconditional. The EMD provided shall also be suitably extended. A Bidder may refuse the request without forfeiting the EMD. A Bidder granting the request will not be permitted to modify its bid.

24. Validation of Interlineations in Bid

Any interlineations, erasures, alterations, additions or over writing shall be valid only if the person or persons signing the bid have authenticated the same with signature, date and time. No such interlineations, erasures, alterations, additions or overwriting shall be permitted after submission of the bid.

25. Announcement of Bids

The name of Bidder, bid prices, total amount of each Bid, EMD, discount, etc. shall be announced at the Commercial Bid opening.

26. Clarification of Bids

To assist in the evaluation, comparison and an examination of bids, the Authority may, at its sole discretion, ask the Bidder for a clarification of its bid including breakdown of unit rates. The request for clarification and the response shall be in writing. If the response to the clarification is not received before the expiry of deadline prescribed in the request, the Authority reserves the right to make its own reasonable assumptions at the total risk and cost of the Bidder

27. Completeness of Bids

The Authority will examine the bids to determine whether they are complete, whether they meet all the conditions of the Tender Document and Technical Specifications, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bid Documents are substantially responsive to the requirements of the tender.

28. Rectification of Errors

Arithmetical errors will be rectified on the following basis: -

- a. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected.
- b. If there is a discrepancy between the rates in words and figures, the rate in words will govern.
- C. If the bidder does not accept the correction of errors, his bid will be rejected.

29. Notification to Bidder

The Bidder whose Bid has been accepted shall be notified of the award prior to the expiry of the period of validity of the proposal, by registered letter or by Email. This letter(here in after the "Letter of Acceptance") shall state the sum that the Authority shall pay the Bidder in consideration of the execution, completion and maintenance of the work as prescribed by the Contract(hereinafter the "Contract Cost") in accordance with Payment Terms. The Bidder shall acknowledge in writing, the receipt of the Letter of Acceptance and shall send his acceptance to enter into the Contract within five (5) days from the receipt of the Letter of Acceptance.

30. Expenses for the Contract

All incidental expenses of the execution of the Contract shall be borne solely by the successful Bidder and such amount shall not be refunded to the successful Bidder by the Authority.

31. Failure to abide by the Contract

The conditions stipulated in the Contract shall be strictly adhered to and violation of any of these conditions shall entail immediate termination of the Contract without prejudice to the rights of the Authority with such penalties as specified in the Bid Document and the Contract.

32. Annulment of Award

Failure of the successful Bidder to comply with pre-qualification criteria, evaluation criteria and other terms and conditions set out in the Tender Document shall constitute sufficient ground for the annulment of the award of Contract and forfeiture of the EMD.

33. Disqualifications

The Authority may at its sole discretion and at any time during the evaluation of Proposal, disqualify any bidder, if the bidder has:

- a. Submitted the Proposal documents after the response deadline
- Made SSEPD Department evading or false representations in the forms, statements and attachments submitted in proof of the eligibility requirements
- C. Submitted a proposal that is not accompanied by required documentation or is non-responsive
- d. Failed to provide clarifications related thereto, when sought
- e. Submitted more than one Proposal (comprising of same Prime Applicant individually or in case of a consortium Prime Applicant and Implementation Partner)
- f. Declared ineligible by any Government Authority for corrupt and fraudulent practices or blacklisted
- g. Submitted a proposal with price adjustment/variation provision
- h. Submitted the Proposal documents without EMD

5. General Terms & Conditions

1. Relationship between the Parties

Nothing mentioned herein shall be constructed as relationship of master and servant or of principal and agent as between the 'The Authority' and 'the Bidder'. The bidder subject to this contract has complete charge of personnel, performing the services under this project from time to time. The bidder shall be fully (jointly and severally) responsible for the services performed by them or on their behalf here under.

2. Standards of Performance

The bidder shall perform the services and carry out their obligations under the contract with due diligence, efficiency and economy in accordance with generally accepted professional standards and practices. The bidder shall always act in respect of any matter relating to this contract as faithful advisor to the Authority.

The bidder shall always support and safeguard the legitimate interests of the Authority, in any dealings with the third party. The bidder shall abide by all the provisions / acts / rules etc. of Information Technology prevalent in the country. The bidder shall conform to the standards laid down in tender in totality.

3. Delivery and Documents

The bidder shall submit all the deliverables on due date as per the delivery schedule. The bidder shall not without the Authority's prior written consent disclose the contract, drawings, specifications, plan, pattern, samples to any person for "project management unit set up" other than an entity employed by the Authority for the performance of the contract. In case of termination of the contract, the entire document used by bidder in the execution of project shall become property of the Authority.

1. Intellectual Property Rights

No services covered under the contract shall be sold or disposed by the bidder in violation of any right whatsoever of third party, and in particular, but without prejudice to the generality of the fore going, of any patent right, trade mark or similar right, or any charge mortgage or lien. The bidder shall indemnify the Authority from all actions, costs, claims, demands, expenses and liabilities, whatsoever, resulting from any actual or alleged infringement as aforesaid and at the expenses of the bidder, the Authority shall be defended in the defense of any proceedings which may be brought in that connection.

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5. Assignment

The bidder shall not assign the project to any other agency, in whole or in part, to perform its obligation under the Contract, without the Authority prior written consent.

6. Period for Furnishing Performance Guarantee

Within five (5) working days of the receipt of the acknowledgment of the Letter of Acceptance from the Authority, the successful Bidder shall furnish a Performance Guarantee for an amount equivalent to 10% of the Contract Cost in accordance with the conditions of the Contract, in the form of a Bank Guarantee / Bank Draft / Pay Order from a scheduled bank (except cooperative bank) drawn in favour of SSEPD Department payable at Bhubaneswar. If such Performance Guarantee is in the form of a Bank Guarantee, then such Bank Guarantee shall be in a form acceptable to the Authority. The EMD submitted earlier by the successful Bidder shall be adjusted against the Performance Guarantee and such Performance Guarantee shall be valid till the end of the Term as defined in the Contract i.e project contract period and warranty period.

SSEPD Department shall invoke the performance Bank guarantee in case the selected Vendor fails to discharge their contractual obligations during the period and the Department incurs any loss due to Vendor's negligence in carrying out the project implementation as per the agreed terms &conditions.

The performance Bank guarantee shall be refunded after successful completion of the contract period i.e expiry of "Warranty, Support Service & AMC etc." of individual package.

No interest will be paid by SSEPD Department on the amount of perform ace Bank Guarantee.

7. Penalties

If there is delay in execution of the work beyond the allowed timeline and such delay due to the fault of the vendor penalty will be charged to the vendor @0.50% cost of the project cost per week of delay subject to maximum of 5% of the project cost.

8. Statutory Provisions of ESI & EPF for resource

Vendor must abide by all rules, laws & regulations that may be in force from time to time and shall be responsible for conduct of resource persons as an immediate Employer. Further, the vendor to ensure compliance of all permissions under Act & Regulations of ESI & EPF Scheme. Vender should submit the relevant records & registers towards contribution made for ESI & EPF in respect of the resource persons engaged as & when required by the concerned Statutory Authorities. If the vendor defaults in any manner to comply with the provisions of ESI & EPF Act & Scheme made there under, the vendor shall be solely responsible for the same and shall be liable to pay any fine/penalty/damage/interest imposed by the authorities and/or by the management SSEPD Department on that scope. In case of default by the vendor the notional amount

towards fine/penalty/damage/interest likely to be imposed by the concerned Statutory Authorities shall be deducted from the running Bill/Security Deposit/Performance B.G and kept separately till finalization of the matter. No interest shall be paid on such amount.

Besides the above, the vendor requires to comply with any other Act/Provisions such as payment of Bonus etc, if applicable for the resource persons engaged.

Payment Schedule

The Payments/Project Directions would be made to the bidder and bidder would be the single point of contact for the Authority. The payment schedule will be made on the back to back basis and only after receipt from the client on successful completion of the assignment in all respect for which the bidder is to obtain certificate of completion from the customer.

Suspension 10.

The Authority may, by written notice to bidder, suspend all payments to the bidder hereunder if the bidder fails to perform any of its obligations under this contract including the carrying out of the services, provided that such notice of suspension

- a. Shall specify the nature of failure.
- b. Shall request the bidder to remedy such failure within a period not exceeding thirty (30) days after receipt by the bidder of such notice of failure.

Termination

Under this contract, the Authority may, by written notice terminate the contract in the following ways

- a. Termination for default for failing to perform obligations under the contract or if the quality is not up to the specification or in the event of non adherence to time schedule or for any other valid reason.
- b. In case the contract is terminated for the default or failure on the part of the bidder, then the Authority shall have the right to get the work done at the risk & cost of the bidder. Any additional expense in this regard shall be borne by the bidder.

Bankrupt 12.

If the bidder subsequently becomes bankrupt or otherwise insolvent, the contract shall stand terminated.

Taxes and Duties 13.

The commercial proposal shall be inclusive of all taxes, duties and operational expenditures. Any changes in the Tax rate, then the tax portion estimate will be changed, accordingly payment will be made to the vendor.

Governing laws, Arbitration and Jurisdiction

a. Management of Dispute

In the event of any dispute between SSEPD Department and the parties arising in connection with the Agreement or any associated agreement entered into pursuant to the Agreement, they shall use all reasonable endeavors to resolve the matter on an amicable basis. If one party serves formal written notice on the other that a material dispute of such a description has arisen and the parties are unable to

resolve the dispute within a period of thirty (30) days from the service of such notice, then the dispute shall be referred to the Arbitration.

b. Governing Laws and Arbitration

The Agreement shall be governed by the laws of India and the Rules framed there under. In the event of any dispute or difference arising under/out of this Agreement or anything contained therein or connected therewith, the same shall be referred to a single arbitrator in case parties agree upon one, otherwise three arbitrators be appointed by both parties in accordance with and subject to the provisions of Arbitration and Conciliation Act 1996. The arbitration shall take place at Bhubaneswar and all legal proceedings in any manner arising there under can only be initiated in the court of law at Bhubaneswar only within the jurisdiction of High Court of Orissa and none of the parties shall have the liberty of initiating any legal proceedings anywhere except in court at Bhubaneswar within jurisdiction of High Court of Orissa.

15. Notice

Any notice, request or consent required or permitted to be given or made pursuant to this contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the party to whom the communication is addressed, or when sent to such party by Email or Post at the address mentioned in the Contract Agreement.

16. Progress of the Assignments

The bidder would be required to intimate the progress of the assignments and submitted required documents to the Authority in a frequency and manner prescribed by the Authority in consultation with the bidder after the award of contract.

17. Miscellaneous

- a. The end product of the work assignment carried out by the bidder, in any form, will be the sole property of the Authority.
- b. In the event the bidder's company or the concerned Division of the company is taken over / bought over by another company, all the obligations under the agreement with the Authority, should be passed on the compliance by the new company new division in the negotiation for their transfer.

6. Bid Format & Evaluation Process

Overall evaluation of the bids will be done in two stages namely Technical and Commercial Evaluation. At the end of every stage shortlisted bidders may be informed of the result to have a fair and healthy competition. The final awarding of the contract will be done based on the procedure mentioned below.

All evaluation will be carried out by SSEPD Department through its evaluation committee. Evaluation conducted by the committee shall be final and binding on all the bidders.

The evaluation committee may choose to conduct technical negotiations or discussions with any or all the bidders. The decision of the evaluation committee in the evaluation of the Technical & Commercial bids shall be final and binding on all the parties. No correspondence will be entertained outside the process of negotiation / discussion, with the evaluation committee.

1. Preliminary Scrutiny

SSEPD Department will prepare a list of firms based on the compliance to all the terms and conditions of the tender. The tenders who do not conform to the tender conditions shall be straight away rejected. All eligible tenders will be considered for further evaluation. The decision of SSEPD Department will be final in this regard.

2. Technical Bid

The following documents shall be submitted in original.

a. Technical bid letter in the company letter head as perAnnexure-T1

 b. Check list must be filled as per Annexure-T2 along with valid documents supporting to the bidder's claim.

TECHNICAL REQUIREMENTS FOR THE MANPOWER SERVICE PROVIDER EXPRESSING INTEREST

1. The tendering manpower service provider should fulfill the following technical specification.

- a. The registered office or one of the branch offices of the manpower service providers should be located within the jurisdiction of the user i.e. Department of SSEPD/ Office. Besides, if the Department of SSEPD/ Head of Department of SSEPD/ Controlling Officer are procuring manpower for deployment in their Field Office(s), the manpower service provider should provide the name, designation and contract number of the person to liaise with the said Field Office(s).
- b. They should be registered with the appropriate registration authority.
- c. They should have at least five years of experience in providing manpower to Government Departments/ Public Sector Companies/ Banks, etc.
- d. They should have their own Bank Account;
- e. They should be registered with Income Tax and Service Tax Department.
- f. They should be registered with appropriate authorities under Employees' Provident Fund and Employees' State Insurance etc.
- g. They should have any other regulatory clearance (to be specified by the user Department of SSEPD that may be required for providing manpower services.
- h. The Minimum annual turn-over of the company of last 3 years shall at least be 5 times of the present contract value.
- i. The Agency must have executed contracts of similar type during preceding 3 years of value equal or more than 60% of the estimated cost of the present contract.

TECHNICAL REQUIREMENTS FOR MANPOWER TO BE DEPLOYED BY THE SUCCESSFUL MANPOWER SERVICE PROVIDER INTHE DEPARTMENT OF SOCIAL SECURITY & EMPOWERMENT OF PERSONS WITH DISABILITIES (SSEPD)

1. She/ He should be above 18 years of age. The upper age limit in respect of Senior IT Consultant is 40 years.

2. The detailed eligibility criteria of consultants are mentioned in this notice separately against each category in Exhibit – I.

3. The Candidate shall have working knowledge of English and Odia.

3. Technical Bid Letter [Annexure-T1]

APPLICATION- TECHNICAL BID

For Providing Manpower Services to Department of Social security & empowerment of Persons with Disabilities (SSEPD)

| | wer Service Provider: | 1 X 2 (#) |
|------------------------|--|------------------|
| Details of Earns | wer Service Provider: date date | |
| | | |
| of | drawn on Bank | _ |
| Name of Proprie | etor/ Partner/ | |
| Director: | | |
| | - 1. C. (1) | |
| Full Address of | Registered Office: | |
| (/ <u></u> | | 10/2/24 |
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| | | 7 16/1 |
| | | |
| elephone No.: | | |
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| Fax No. | : | |
| E-Mail Add | ress: | |
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| | | |
| . Full Address | of Operating / Branch Office: | |
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| | | |
| Telephone No.: | | |
| • | | |
| Fax No.: _ | | |
| Pax 110 | dress: | |
| | AP000' | |
| | | |
| | phone No. of Authorized Officer/ Person to liaise wi | ith Field Office |
| | | ith Field Office |
| 5. Name & Tele | | |
| 5. Name & Tele | phone No. of Authorized Officer/ Person to liaise wi | |
| 5. Name & Tele | phone No. of Authorized Officer/ Person to liaise wi | |
| 5. Name & Tele (s): | phone No. of Authorized Officer/ Person to liaise wi | 3 |
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| 5. Name & Tele (s): | phone No. of Authorized Officer/ Person to liaise wi | 3 |

| | Registration No.: | | | | | |
|--------------------------------|--|---|---|---|---------------------------|-------|
| E.P.F. Regis | tration No.: tration No.: | | | | | |
| | | | | | | |
| Financial Financial | Turnover of the I Years: | Manpower Servi | e Provide | r for the last three | | |
| 14 | | | | Remarks, i | f any | 1 |
| Financ | rial Year | Amount (in lal | (hs) | Kullai Ks, i | | 1 |
| 201 | 7-18 | | | | | - |
| 201 | 18-19 | | l l | | | |
| 201 | 19-20 | | | | | |
| Provider (| during the last th | rec years in the I | ollowing i | l by the Manpow format: et may be attached | | |
| Provider (| during the last th | rec years in the I | ollowing i | ormat. | | |
| Provider of the SI. No. No. | during the last th | rec years in the I | parate Shee | ormat. | | on of |
| Provider of the SI. No. No. | space provided is ame of Client address, | insufficient, a Se Manpower S Provide | parate Shee | Amount of | Duratio Contr | on of |
| Provider of the SI. No. No. | space provided is ame of Client address, lephone & Fax | insufficient, a Se Manpower S Provide Type of manpower | parate Shee | Amount of | Duratio Contr | on of |
| (if the | space provided is ame of Client address, lephone & Fax | insufficient, a Se Manpower S Provide Type of manpower | parate Shee | Amount of | Duratio Contr | on of |
| Provider of (if the SI. No. Te | space provided is ame of Client address, lephone & Fax | insufficient, a Se Manpower S Provide Type of manpower provided | parate Shee | et may be altached Amount of contract (₹ in lakhs) | Duratio Contr | on of |
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| Provider of (if the SI. No. Te | space provided is ame of Client address, lephone & Fax | insufficient, a Se Manpower S Provide Type of manpower provided ny (Attach Separa | parate Shee ervice d No. te Sheet, if anature of A Name: Seal: | et may be attached Amount of contract (₹ in lakhs) required): | Duratio Contr | on of |
| Provider of (if the SI. No. Te | space provided is ame of Client address, lephone & Fax | insufficient, a Se Manpower S Provide Type of manpower provided | parate Shee ervice d No. te Sheet, if anature of A Name: Seal: | Amount of contract (₹ in lakhs) required): authorized Person | Duration Contraction From | on of |
| Provider of (if the SI. No. Te | space provided is ame of Client address, lephone & Fax | insufficient, a Se Manpower S Provide Type of manpower provided ny (Attach Separa | parate Shee ervice d No. te Sheet, if: nature of A Name: Seal: | Amount of contract (₹ in lakhs) required): authorized Person | Duratio Contr | r/ |

To

3. The information/ documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I /We, am/ are well aware of the fact that furnishing of any false information/ fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Signature of Authorized Person

Date:

Name:

4. Technical Scoring Pattern (Total Marks -100)

| Ħ | Items | Criteria | Points |
|-----|---|-----------|--------|
| (a) | Average Annual Turn Over in last three Years ending on 31-Mar- | ≥ 5Crore | 20 |
| | 2018, 31-Mar-2019& 31-Mar-2020 | ≥ 3 Crore | 15 |
| | Must submit Certificate from Chartered Accountant as a proof of annual turnover stated above | ≥ 2 Crore | 10 |
| (b) | Resource Strength - IT professionals with the company | ≥20 | 20 |
| | Copy of the up-to-date EPF deposit challan must be enclosed as a proof | ≥15 | 15 |
| | | ≥10 | 10 |
| (c) | Bidder should have successfully implemented / continuing with the | ≥ 03Nos. | 20 |
| | projects similar to the scope of work mentioned in the document in | ≥ 02Nos. | 15 |
| | time-bound manner for any Government Department / PSU in Odisha/India. | ≥ 01Nos. | 10 |
| | (Project completion / continuing certificate stating the above criteria must be submitted | | |
| | forconsideration) | | |
| (d) | Technical Presentation (15 Minutes) | | 40 |

Minimum qualifying mark for opening of commercial bid is **70%** (70 out of 100). Commercial bid of those bidders will be opened only which are technically qualified in the technical evaluation. All other commercial bids will be ignored. Final selection will be based upon Quality cum Cost Based Selection (QCBS) method.

5. Technical Check List [Annexure-T2]

- 1. Application
- Technical Bid;
- 2. Self-attested copy of registration of agency;
- 3. Certified copy of the statement of bank account of agency for the last three years:
- 4. Self-attested copy of PAN/GIR Card;
- 5. Self-attested copy of the latest IT Return filed by agency;
- 6. Self-attested copy of the Service Tax registration certificate;
- 7. Self-attested copy of the P.F. registration letter/ certificate;
- 8. Self-attested copy of the E.S.I. registration letter/ certificate;
- 9. Certified document in support of the Financial turnover of the agency;
- Certified documents in support of entries in column 14 of Technical Bid application;
- 11. Copy of the terms and conditions in tender Document with each page duly signed and sealed by the authorized signatory of the agency in token of their

| (a) | Annual Turn Over in last | F.Y | Turn Over in o | rore | | |
|-----|---|-------------------------------------|---|-----------|------------------|--|
| | three Years ending on 31- Mar-2017, 31- Mar-2018 & 31-Mar-2019 from Software | 2017-18 | | | | |
| | | 2018-19 | | | | |
| | Development & Consultancy | 2019-20 | | | | |
| | only. | (Please s Sheet) | ubmit the photo copies of | the audit | ed Balance | |
| (b) | Resource Strength - IT professionals with the company | No. of C | omputer/IT Professional | | | |
| | | No. of non-Computer/IT Professional | | | | |
| | | | submit the photo copy of to of resource strength or ce | | | |
| (c) | Bidder should have successfully implemented / continuing with the projects similar to the scope of work mentioned in the document | Details o | of the similar orders imple | mented | | |
| | | SI# | Name of the Project | Cos | t of the Project | |
| | in time-bound manner for any Government Department / PSIJ in Odisha/India | 1 | | | | |

| (Authorized |
|------------------|
| signatory) Date: |
| Name: |
| Designation: |
| 6 Commercial Bid |

- a. The Financial Bids of the technically qualified bidders will be opened on the prescribed date in the presence of bidder representatives.
- b. The financial bid will be evaluated following the Quality Cost Based Selection (QCBS) method. Calculation method is given below under combined evaluation of technical &
- c. Only fixed price financial bids indicating total price for all the deliverables and services specified in this bid document will be considered.
- d. The bid price will include all taxes and levies and shall be in Indian Rupees. Type & rate of taxes shall be mentioned separately.
- e. Any conditional financial bid would be summarily rejected.
- f. Bids with abnormally low management cost/ service charges will be summarily rejected.

| 7. | Score | Normaliz | ation | | |
|-------|-------------|--------------|---------|---------|-----|
| احمنا | l and finar | icial scores | secured | by each | bid |

a. The technical and financial scores secured by each bidder will be added using weightage of 70% and 30% respectively to compute a composite bid score using the following formula.

| Mark | Secured | by the | Bidder X 70 |
|----------|---------|--------|-------------|
| Tricalit | 0404 | | |

| Lowest price | quoted | by any | bidder X |
|--------------|--------|--------|----------|
| | | | |

Normalized Commercial Score(SCom)

Price quoted by the Bidder

- b. Final Score (SFinal) = SFinal = STech +SCom
- c. The bidder securing the highest Composite Bid Score will be adjudicated as the Best Value Bidder for award of the Project.
- d. In the event the bid composite bid scores are "tied", the bidder securing the highest technical score will be adjudicated as the Best Value Bidder for award of the Project.
 - 8. Price Bid Letter [Annexure-C1]

APPLICATION - FINANCIAL BID

For Providing Manpower Services to Department of Social Security & Empowerment of Persons with Disabilities (SSEPD)

| 1. | Name of Manpower Service Provider: | | |
|----|--|---------|------|
| 2. | Rate per person per month inclusive of all statutory liabilities, taxes, | levies, | cess |
| | etc.: | | |

| | Manpower Type | Monthly Rate per Person (₹) | | | | | | |
|------------|--------------------------|-----------------------------|-------|---------|---------------------------------------|-------------------|-----------------|-----------------------|
| SI. No. | | Take home remuneration | EPF | ESI | Other Statutory dues, if any | Service Charge | Service Tax | Rate per Person |
| 1 | Senior IT Consultant | 65,000/- | As pe | r Rules | | | As per Rules | |
| 2 | System Analyst | 45,000/- | | | | | | |
| 3 | Senior Programmer | 37,000/- | | | | | | |
| 4 | Assistant Programmer | 32,000/- | | | | | | |
| 5 | Programme Manager | 20,000/- | | 848 | | | | |
| 6 | Programme Coordinator | 20,000/- | | | | | | |
| 7 | Document Manager | 15,000/- | | | | | | |
| | Total | | | | | | | |

Signature of Authorized Person

Date: Name: Seal:

Notes:

1. The total rates quoted by the tendering agency should be inclusive of all statutory / taxation liabilities in force at the time of entering into the contract.

The payment shall be made on conclusion of the calendar month only on the basis of no. of working days for which duty has been performed by each manpower.

We undertake in competing for and, if the award is made to us, in executing the above services, we will strongly observe the laws against fraud and corruption to force in India namely Prevention of Corruption Act 1988. We understand that you are not bound to accept any proposal you receive.

Yours faithfully,
(Authorized
signatory) Date:
Name:
Designatio

Exhibit-A

Terms of Reference

TERMS & CONDITIONS

1. The Agreement shall commence from award of contract and shall continue for three years unless it is curtailed or deployed, breach of contract etc. or change in requirements.

 The Agreement shall automatically expire after three years from award of contract unless extended further by the mutual consent of the manpower service provider and the authority.

3. The Agreement may be extended, on the same terms and condition or with some additions/ deletions/ modification, for a further specific period mutually agreed upon by the manpower service provider and the authority.

4. The manpower service provider shall not be allowed to transfer, assign, pledge or subcontract its rights and liabilities under this agreement to any other agency or organization by whatever name be called without the prior written consent of the authority.

5. The Department of SSEPD, at present has tentative requirement of 17 (Seventeen) Consultants on urgent basis. The requirement of the Department of SSEPD may further increase or decrease marginally, during the period of initial contract also and the firm would have to provide additional manpower service, if required on the same terms and conditions.

6. The manpower service provider will be bound by the details furnished by it to the Authority while submitting the tender or at subsequent quotation. In case any of such documents furnished by it is found to be false at any stage, it would be deemed to be breach of terms of Agreement making it liable for legal action besides termination of the agreement.

7. The authority reserves the right to terminate the agreement at any time after

giving 7 days' notice to the manpower service provider.

8. The person deployed shall be required to report for work at 10:00 AM to the Director, Department of SSEPD or such other Officer as may have been kept in charge of the office establishment of the Office concerned and would leave at 5:30 PM and may also require to work beyond 5:30 PM for which She/ he would not be paid any extra remuneration. In case the person deployed remains absent on a particular day or comes late/ leaves early on three occasions, proportionate deduction from the remuneration for one day will be made.

9. The manpower service provider shall nominate a coordinator who shall be responsible for immediate interaction with the Department of SSEPD so that optimal services of the persons deployed could be availed without any

disruption.

10. The entire financial liability in respect of manpower service deployed in the Department of SSEPD or office concerned shall be that of the manpower service provider and the Department of SSEPD or office concerned will in no way be liable. It will be the responsibility of the manpower service provider to pay to the person deployed a sum not less than the minimum rate quoted in the financial bid and adduce such evidences as may be required by the Department of SSEPD or office concerned. If at any point of time it is found that the agency is paying to the candidate less remuneration, the agreement shall be terminated and the EMD & security deposits shall be forfeited.

11. The payment of remuneration to the manpower has to be through bank account

only. No payment in cash can be made to them.

12. For all intents and purposes, the manpower service provider shall be "employer" within the meaning of different rules and acts in respects of manpower so deployed. The person deployed by the manpower service shall not have any claim whatsoever like employer-employee relationship against the Department of SSEPD or office concerned.

13. The manpower service provider shall be solely responsible for the redressal of grievances or resolution of disputes relating to person deployed. The Department of SSEPD shall, in no way be responsible for settlement of such issues, whatsoever. In case the Grievance of the deployed person are not attended to by the manpower service provider, the deployed person can place their grievance before a joint committee consisting of a representative of the Department of SSEPD and authorized representative of the manpower service provider.

14. The Department of SSEPD shall be not be responsible for any financial loss or any injury to any person deployed by the manpower service provider in the course of their performing the functions/ duties, or for payment towards any

compensation.

15. The persons deployed by the manpower service provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular/confirmed employees during the currency or after expiry of the Agreement.

16. In case of termination of this agreement in its expiry or otherwise, the persons deployed by the manpower service provider shall not be entitled to and shall

have no claim for any absorption in regular or in any other capacity.

17. The person deployed shall not claim any benefit or compensation or regularization of deployment with office under the provision of rules and acts. Undertaking from the person deployed to this effect shall be required to be submitted by the manpower service provider.

18. The manpower service provider must be registered with the concerned Govt. Authorities i.e. Labour commission, Provident fund authorities, Employees State Insurance Corporation etc. and a copy of the registry documents should be submitted. The manpower service provider shall comply with all the legal requirements for obtaining license under contract labour (regulations and

abolition) act, 1970 if any at his own part of cost.

19. The manpower service provider shall provide a substitute well in advance if there occurs any probability of the person leaving the job due to his/ her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the manpower service provider. The manpower service provider shall be responsible for contributions towards provident fund and employees state insurance, whatever applicable.

20. The persons deployed by the manpower service provider should have good

police records and no criminal case should be pending against them.

21. The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Department of SSEPD and office concerned. The manpower service provider shall be responsible for any act of indiscipline on the part of the persons deployed.

LEGAL

22. The persons deployed shall during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the manpower service provider as well as the person deployed liable for penal action under the application laws besides, action for breach of contract.

23. The manpower service provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of worker in respect of the persons deployed by it in the Department of SSEPD or

office concerned shall have no liabilities in this regard.

24. The manpower service provider shall also be liable for depositing all taxes levies, cess, etc. on account of services rendered by it to the Department of SSEPD or office concerned to the concerned tax collection authorities from time to time, as per the rules and regulations in the matter. Self-attested photo copies of such documents shall be furnished to the Department of SSEPD or office concerned.

- 25. The manpower service provider shall maintain all statutory registers under the law and shall produce the same on demand, to the authority of the Department of SSEPD office concerned or any other authority under law.
- 26. The Tax Deduction at Source (TDS) shall be done as per the provision in Income Tax Act/ Rule, as amended from the time to time and certificate to this effect shall be provided by the Department of SSEPD or office concerned.
- 27. In case the manpower service provider fails to comply with any liability under appropriate law and as result thereof, the Department of SSEPD or the office concerned is put to any loss/ obligation, monetary or otherwise, the Department of SSEPD or the office concerned will be entailed to get itself reimbursed out of the outstanding bills or the performance security deposit of the manpower service provider to the extent to the loss or obligation in monetary terms.
- 28. Agreement is liable to terminated because of non-performance deviation of terms and condition of contract, non-payment of remuneration of employed person and non-payment of statutory dues. The Department of SSEPD will have no liability towards non-payment of remuneration to the person employed by the manpower service provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the Department of SSEPD or office concerned by the person deployed, the same will be recovered from the unpaid bills or adjusted from the security deposit.

FINANCIAL

- 29. The successful bidder will have to deposit a security amount of ₹8,00,000/(Rupees Eight lakh only) in the form of fixed deposit receipt (FDR) made in
 the name of the Department but hypothecated to the Director, Department of
 SSEPD, covering the period of contract. In case the contract is further extended
 beyond initial period the FDR will have to be accordingly renewed by the
 successful bidder.
- 30. In case of breach of any terms and conditions attached to the agreement, the performance security deposit of the manpower service provider shall be liable to be forfeited besides annulment of the agreement.
- 31. The manpower service provider shall raise the bill in triplicate along with attendance sheet duly verified by the Department of SSEPD or Office concerned in respect of the persons deployed and submit the same to the prescribed authority in the first week of the succeeding month. As far as possible the payment will be released by the second week of the succeeding month.
- 32. The claim in bills regarding employees' state insurance, provident fund, service tax, etc. should necessarily be accompanied with documentary proof pertaining to the concerned bill month. A requisite portion of the bill or whole of the bill amount shall be held up till such proof is furnished at the discretion of the Department of SSEPD or office concerned.
- 33. The authority reserves the right to withdraw or relax any of the terms and conditions mentioned above so as to overcome the problem encountered at a later stage.
- 34. In the event of any dispute arising in respect of the clauses of the agreement the same shall be resolved through negotiation. Alternatively, the dispute shall be

referred to the next higher Authority or controlling officer for his decision and the same shall be binding on all parties.

35. All disputes shall be under the jurisdiction of the court at the place where the headquarters of the authority, who has executed the agreement, is located.

36. The successful bidder will enter into an agreement with this Department of SSEPD for supply of suitable and qualified manpower as per requirement of this Department of SSEPD on the above terms and conditions.

LIST OF DOCUMENTS TO BE SUBMITTED WITH THE TECHNICAL BID

- 1. Application
- Technical Bid:
- 2. Self-attested copy of registration of agency;
- 3. Certified copy of the statement of bank account of agency for the last three years;
- 4. Self-attested copy of PAN/GIR Card;
- 5. Self-attested copy of the latest IT Return filed by agency;
- 6. Self-attested copy of the Service Tax registration certificate;
- 7. Self-attested copy of the P.F. registration letter/ certificate;
- 8. Self-attested copy of the E.S.I. registration letter/ certificate;
- 9. Certified document in support of the Financial turnover of the agency;
- 10. Certified documents in support of entries in column 13 of Technical Bid application;
- 11. Copy of the terms and conditions in tender Document with each page duly signed and sealed by the authorized signatory of the agency in token of their acceptance.

DOCUMENTS TO BE SUBMITTED BY THE SUCCESSFUL AGENCY BEFORE DEPLOYMENT OF MANPOWER.

- 1 List of Manpower shortlisted by agency for deployment in **Department of SSEPD** containing full details i.e. date of birth, marital status, address, educational qualifications etc.
- 2. Bio-data of all persons
- Any other document considered relevant.

LIST OF MANPOWER TO BE DEPLOYED

| SI. No. | Designation & Number of Positions | Qualification & Experience | A Deliverable/Activities |
|--------------|-----------------------------------|--|---|
| 1 | Senior IT Consultant | • M. Tech/ B. Tech or B. E in Computer | Management & Maintenance of Website & Single Window Portal SERD Department |
| - 11152/2011 | (1) | Science/ B. E or B.Tech in Information Technology. 6 years plus experience in developing Spring | of SSEPD Department, Government of Odisha. |

based Java Web

Experience with Spring Security, Spring Data JPA and OWASP Top 20 security implementations for Java Web Applications

Experience with JSP,
JQuery, JavaScript.
Familiarity with Bootstrap
CMS framework.
Knowledge of JSON and
XML standards.

4 years plus experience in developing PHP based web applications, preferably using OpenCart Framework

Experience of MySQL database in creating tables, stored procedures, views. DDL & DML. Experience generating ad-hoc MIS reports from MySQL as per Departmental needs.

Experience in transforming and importing unstructured or semi-structured field data from Word/Excel into MySQL Tables.

Creation of User Manuals Word/PPT from Software. Experience in defect resolution of JAVA and PHP software

Familiarity with Mobile Development using Java on Android OS is a plus.

Support Experience

Familiarity with CentOS7.

Familiarity with Apache2
Web Server and Tomcat 8
Application Server.

Experience in generating new WAR file for Spring

application and deployment to Tomcat Server Experience in updating PHP based website.

Experience in generating MySQL database upgradation scripts and applying changes to MySQL instance Experience in backup and recovery process.

Project Management Experience

Knowledge of Change Control process.

Ability to Track Change Requests and Software Versions Prioritization of User Reported Issues and Planning for Release.

System Analyst

(1)

B.E / B. Tec (IT/CSE/Electronics)/ MCA/M. Tech

(IT/CSE/Electronics)

- Minimum 3 years of Experience in Software Development for any reputed project/Company.
- Preference will be given for proficiency in developing application in open source environment, Java, PHP etc.
- Development of software for any Government project will be an added advantage.

- Tech

 Collection of Information related to various projects of the Department in consultation with the Field Offices, Line Departments, NGOs, Government of India, Corporate and Media.
 - Analysis and design of computerized system for various activities of the Department.
 - Guide the Sr. Programmer/ Asst.
 Programmer in development of software and Mobile applications.
 - Guide the concerned officer in proper digital documentation process.
 - Monitor the day to day activities happening in Department's social media interface like facebook, twitter, helpline etc.
 - Ensure the web portal of the Department is updated timely.
 - Coordinate with different stake holders for proper maintenance of hardware & software.
 - Ensure security policy implemented in the Department.

| | | -y Maring an Property of the control | Supervise the IT team of the Department. Advise Department regarding ICT tools, equipment to be used by Department. Testing of software & user acceptance. Ensure the Department's network up and running. To perform any other activity as may be assigned from time to time. |
|---|--------------------------------|--|---|
| 3 | Senior Programmer (2) | B.E / B. Tech (IT/CSE/Electronics)/ MCA • Minimum 3 years of experience in software development in any reputed organization. • Preferably should have proficiency in developing application in open source environment, Java, PHP etc. | Assist the System Analyst in gathering information and data for development of computerized system. Finalize the development platform in consultation with System Analyst. Develop the application system & mobile App. Manage & update the Department's website, facebook, twitter, and other social media interfaces. Upgradation of Department's website with the change in technology. Security audit of applications developed through certified auditors. Coordinate with stake holders. Participate in user acceptance test of software. Testing of software. To perform any other activity as may be assigned from time to time. |
| 4 | Assistant Programmer (2) | B.E/B. Tech (IT/CSE/Electronics)/ MCA Minimum 2 years of experience in software development for any reputed organization. Preferably should have proficiency in developing application in open source environment like Java, PHP etc. | Develop software modules as and when assigned. Develop mobile App. Update the Department's website, facebook, twitter, and other social media interfaces. Bug fixing as per security audit report. MIS report generation. Participate in user acceptance test of software. Ensure the antivirus and other end point security system is in place and updated. |

| | | | To perform any other activity as may be assigned time from to time. |
|---|---------------------------------|--|---|
| 5 | Programme Manager (3) | Any Graduate with PGDCA/ equivalent. The candidate should have minimum knowledge in managing programmes, workshops, meetings, seminars, conferences and preparation of their proceedings/minutes. | Coordination with the Field Offices, Line Departments, NGOs, Government of India, Corporate and Media. Planning of priorities and key result areas of the Department. Assist System Analyst in analyzing the automated system. Monitoring of progress of different programmes and schemes. Collection and compilation of information regarding all schemes of the Department. Organization of workshops, meetings, seminars, conferences and preparation of their proceeds/minutes. Advocacy of the Programmes Coordination of Survey, R & D and IEC Activities Assist in functional testing. To perform any other activity as may be assigned from time to time |
| 6 | Programme Coordinator (4) | | Coordination with the field offices, line Departments, NGOs, Government of India, corporate and media. Planning of priorities and key result areas of the Department. Monitoring of progress of different programmes and schemes. Collection and compilation of information regarding all schemes of the Department. Organization of Workshops, meetings, Seminars, Conferences and preparation of their proceedings/minutes. Advocacy of the Programmes Coordination of Survey, R & D and IEC Activities Preparation of Documents like Annual Report, proceedings of meetings etc. To perform any other activity as may be assigned time to time |

| | - TENEV |
|---|---|
| Any Graduate with PGDCA/ DCA Should have strong typing skill. Proficiency in MS-Office tools | Preparation of Electronic Documents, Storage and retrieval Website updating as and when required Data Backup management. Report compilation. Presentation preparation Coordination with the Field Offices, Line Departments, NGOs, Government Offices, Corporate and Media To perform any other activity as may be assigned from time to time |

Sd/|Director
|SSEPD Deptt.