

Pre-bid Compliance Sheet in respect of Development & Implementation of Automation of the Odisha Building & Other Construction Workers Welfare Board (RFP Ref. No. OCAC-SEGP-SPD-0040-2020- 21019)

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	Section 6.2.2 S.N#3 Page# 31	The firm/ company should have developed and implemented DMS/CMS application for any Department In State /Central Government/Govt. PSU/Govt. Autonomous body in India during last 10 years having minimum order value of ₹ 50 lakhs.	We understand that if order date is beyond the specified date and executed/under implementation within specified range, it would be acceptable. Also in some of the cases DMS/CMS is part of integrated order and hence proving the value of DMS/CMS is not possible since separate value is not mentioned in contract/work order. Hence please consider integrated order value as per the ask as well. In some cases, only DMS/CMS is not part of the order as additional parts like associated hardware, training for the application, maintenance of the application is also part of the order. Please accept the same. Kindly confirm our understanding.	Integrated order value should be considered; however, the details of DMS/CMS work should be mentioned in the order.
2	Section 6.2.2 S.N#3 Page# 31	The firm/ company should have developed and implemented DMS/CMS application for any Department In State /Central Government/Govt. PSU/Govt. Autonomous body in India during last 10 years having minimum order value of ₹ 50 lakhs.	In some of the work orders DMS/CMS is part of integrated order and hence proving value of DMS/CMS is not possible since separate value is not mentioned in contract/work order. Hence please consider integrated order value as per the ask as well.	Integrated order value should be considered , however the details of DMS/CMS work should be mentioned in the order.
3	Section 6.2.2 S.N#6 Page# 32	The firm/ company should have developed and implemented API based mobile application for any Department In State /Central Government/Govt. PSU/Govt. Autonomous body in India during last 10 years having minimum order value of ₹ 10	In some cases, scope of mobile app is part of integrated order and hence showcasing separate line item for mobile app in contract/work order is not possible, however extract from RFP can be given as a proof of the scope. Also in some cases, after development and at the time of placing the app in play	No change as per RFP

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		lakhs	store/app store takes some time from govt. to process. However, the app is under use and the link for which is available in the web portal itself. Please allow to submit this. Also allow to showcase global and enterprise orders along with Govt and PSU	
4	<p>Fact Sheet: Section2..5.3 Page#13</p> <p>AND</p> <p>5.4.4 SUBMISSION OF PROPOSALS Page#22</p>	<p>The proposal submission address is: General Manager (Admin) Odisha Computer Application Centre N-1/7-D, AcharyaVihar Square P.O.- RRL, Bhubaneswar - 751013 Tel: 0674-2567280/ 2567064/ 2567295 Fax: +91-674-2567842 Email: gm_ocac@ocac.in Proposals must be submitted on or before 15.07.2021 by 02:00 PM</p> <p>5.4.4 SUBMISSION OF PROPOSALS The bidders should submit their responses as per the format given in this RFP in the following manner</p> <ul style="list-style-type: none"> ● Response to Pre-Qualification Criterion: (1 Original in hard copy+ 1 CD) in first envelope ● Technical Proposal - (1 Original in hard copy + 1 CD) in second envelope ● Financial proposal - (1 Original in hard copy) in third envelope ● The Response to Pre-Qualification criterion, Technical Proposal and Financial proposal (as mentioned in previous 	<p>Due to current pandemics situation and unpredictability of extension of lockdowns, we request to consider online bid submission.</p>	<p>No change as per RFP</p>

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		paragraph) should be covered in separate sealed envelopes superscripting "Pre-Qualification Proposal", "Technical Proposal" and "Financial proposal" respectively.		
5	Fact Sheet: Section 6 Page#13	Total project period is 5 year and 6 months. Software firm must complete development of the application (phase I & II) within 6 months from receiving the work order. Post implementation application support, operation & maintenance etc. Must be provided for a period of 60 months from the date of Go-Live.	Can we consider phase-II start immediately after phase-I or can it start simultaneously with commencement of the project after considering dependencies.	The SI can start both the phases Simultaneously.
6	4.2.2 Project profile Page# 16	Simplify Processes – To introduce systems that simplify and offer the G2B and G2C services in a convenient and cost-effective manner as a part of Mo-Sarkar programme, 5T charter of Government of Odisha	Are you proposing any business process improvement study and implement the approved process through IT? If so, please provide a timeline for completion of the study.	<p>The selected bidder is expected to study the existing processes in line with the high level solution requirements (for both phases) mentioned under section 9 of the RFP and prepare & submit SRS document within the stipulated period as per the project timeline mentioned in section 14 of the RFP</p> <p>Improvements through proposed solution by Selected Bidder subject to acceptability of Board.</p>

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7	4.2.2 Project profile Page# 17	Single Data Entry/Retrieval source –The presence of a central repository will ensure that there is a single point of entry for data, once data is created it will be a single view for various touch points trying to access that data	Do we need to keep data from external sources pertaining to a beneficiary or entity in the local database? In such case we assume that required permissions will be facilitated by client.	There is no need to maintain data from external sources pertaining to a beneficiary, however if such need arises, then the Board will facilitate necessary permissions
8	6.1 Prequalification criteria Page#27	Point No. 5 Manpower Strength The Bidder should have at least 150 technically qualified professionals having minimum qualification of B.E / B. Tech / MCA or equivalent or higher on its payroll.	EPF challan may not mention qualification, but count of resources. Is that OK?	Bidder has to submit EPF challan along with HR Head declaration where name and qualification of employees shall be reflected.
9	6.1 Prequalification criteria Page#29	Point No. 8 Existence in Odisha The bidder should have a Centre operational in Odisha or shall furnish an undertaking to open an operation Centre within 30 days from award of the project.	Request you to kindly amend this clause to Point No. 8 Existence in Odisha The bidder should have a Centre operational in Odisha or shall furnish an undertaking to open an operation Centre within 45 days from award of the project.	No change as per RFP
10	6.2.3 Approach and Methodology / sub-point 2 Page#31 Client references:	What kind of information need to be provided for this?	Work Orders and Work Completion / Phase Completion Certificates are required.

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11	8.7 Integration Page#38	The SI shall enable integration with different applications (specified in this document). The system should support both push and pull of data from systems proposed to be integrated. The SI will have to co-ordinate with the designated nodal agencies for integration and Building & Other Construction Workers' Welfare Board, Odisha/ OCAC will facilitate this process.	We assume that the required APIs for external applications will be available and facilitated by client	Yes
12	8.11 Training Page#39	The SI is required to undertake a batch size of 30 people (approx.) in the technical and process aspects of the application.	What will be total number of training sessions? Will the training be onsite or online? In case of onsite, will be all based out of Bhubaneswar.	<p>Train the trainer method would be adopted and this will be handled by the Technical Support Unit (TSU) positioned at Board Head Office, Bhubaneswar (Refer 8.15 of RFP). The number of sessions will be finalized on mutual consultation between the Board and Selected Bidder, since the onsite services of the TSU is for the entire duration of the project and training is also one of the key functions of TSU</p> <p>Selected Bidder need to provide the training plan. Depending on situation, online/offline training shall be decided.</p>

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13	8.13 Deployment and Configuration Page#39 The SI shall be responsible for the end-to-end management of hosting and deployment of the application.	As the solution will be hosted in State Data Centre, we assume that system software including OS, Middlewares and security softwares will be available as part of the infrastructure and the same will be managed by SDC.	Yes
14	8.13 Deployment and Configuration Page#39 UAT & Go-Live	We assume that the UAT stage required IT infrastructure will be provided by client.	The staging environment to host the application for UAT shall be provided by the Selected Bidder.
15	9.2.7 Mobile application Page# 49	Mobile application should be compatible and accessible on major mobile device OS such as Android and iOS.	Can we consider Hybrid App instead of Native Apps for Android and iOS	Yes
16	9.2.9 Convergent programs	SSEPD-NirmanSramik Pension Yojana (NSPY) (Pension Management) DTET -NirmanKusum (Education Assistance) BijuPuccaGharYojana (BPGY) PR&DWD-NirmanSramikPuccaGharYojana (NSPGY) State Scholarship Portal Unorganized worker's welfare Board	Please elaborate on the kind of convergence between these programs and OBOCWVB application being developed under this RFP.	There will be requirement of data exchange with these programs and the details may be gathered by the selected bidder as part of the detailed system study
17	9..3.3 Bank reconciliation Page#51	In this module Reconciling to be done for the CESS received from PSUs, Local Authorities, Principal Employers, with the Bank statement.	Is any integration with banking applications proposed for this?	No, the reconciliation shall be handled by the proposed application against the soft copy of transaction statements provided by the bank

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18	5.5.3 VENUE & DEADLINE FOR SUBMISSION OF PROPOSALS	Last Date & Time of Submission 15.07.2021, 02:00 PM	Request you to extend the Submission by 1 month	No change as per RFP
19	6.1 P R E Q U A L I F I C A T I O N C R I T E R I A (G E N E R A L B I D)	Certification : The bidder must have valid CMMi Level 3 or above & ISO Certificate as on date of submission of this RFP.	Request you to remove the CMMI clause for more Participation	No change as per RFP
20	6.2.2 PROJECT EXPERIENCE & EXPERTISES.	The firm/ company should have developed and implemented workflow management based Egovernance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India during the last 10 years minimum order value of 2 cr.	The firm/ company should have developed and implemented workflow management based Egovernance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India during the last 10 years minimum order value of 1 cr.	No change as per RFP
21	6.2.2 PROJECT EXPERIENCE & EXPERTISES.	The firm/ company should have developed and implemented project having PMU/TSU as a component for any Department In State / Central Government/Govt. PSU/Govt. Autonomous body in India during last 10 years having minimum order value of 2 cr .	Please amend this clause as The firm/ company should have developed and implemented project having PMU/TSU as a component for any Department In State / Central Government/Govt. PSU/Govt. Autonomous body in India during last 10 years having minimum order value of 1cr	No change as per RFP

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22	9.2.7 MOBILE APPLICATION:	Application should be built with open standards and open APIs	Does Hybrid App development is permitted?	Yes
23	13.3.1 SECURITY REVIEW	The software developed for the Project shall be audited by the SI from a security & controls perspective.	How many audit to be considered during Project? Audit would include VA/PT?	Please Refer Section 13.6 of RFP
24	Page no.13 > Section 2.5.3	Proposals must be submitted on or before 15.07.2021 by 02:00 PM	Due to Pandemic situation the regular working pattern is highly affected for individuals in reporting to office and collectively discuss the tender points. Hence the preparation of proposal would take little more time than regular days. We request to extend the submission date by another 25 days more. Kind request	Please refer Corrigendum
25	Page no.13 > Section 3 & Also page no.28 Clause 6.1 sl no.7	Consortium not allowed	Request to consider allowing consortium clause. So that the competition would be real with more participants. The technical skills can be exhibited strongly by the less commercially qualified software providers.	No change as per RFP
27	Page no.13 > Section 6	Total project period is 5 year and 6 months. Software firm must complete development of the application (phase I & II)) within 6 months from receiving the work order	The development of application (Phase 1 & 2) can be extended to 8 months given the scope of work as per tender SOW	No change as per RFP

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28	Page no. 27 > 6.1 pre qualification>Sl no.2	Average Annual Turnover generated only from IT/ITES during the last three financial years ending on 31.03.2020 should be at least ₹60 Crores.(Revenue generated only from H/W sales and services & Call Centre will not be considered.)	The turnover can be from H/W and Software Sales and services instead of "Only from H/W". Given the tender scope, the firm can also participate who has Software Sales and service in addition to H/W	No change as per RFP
29	Page no. 27 > 6.1 pre qualification>Sl no.4 > Certification	The bidder must have valid CMMi Level 3 or above & ISO Certificate as on date of submission of this RFP	To get more competitive and capable vendors, CMMi Level 3 qualification would become constraint. Request to remove CMMi levels but to keep ISO which is Indian standards for quality	No change as per RFP
30	Page no. 28 > 6.1 pre qualification>Sl no.6 > Technical capability	The bidder must have developed and implemented or in process of implementation of at least one e-Governance G2B or G2C project in India with minimum order value of 8 Cr or two projects with minimum order value of 6 Cr each or three projects with minimum order value of 4 Cr each in State / Central Government/ Govt. PSU/ Govt. Autonomous body in last 5 financial years ending as on bid submission date	Minimum order value can be removed as each project would have different purpose and quality. The other factors are clear expect the order value. Please revise the same	No change as per RFP
31	Section 9.2.7, Page No. 50	MOBILE APPLICATION	Assuming mobile app will be for citizens/construction workers, not for administrative/board users. Please clarify	Yes the mobile application is for citizens/construction workers
32	Section 9.2.8, Page No. 50	INTEGRATION	It is very subjective statement, as you know adding payment gateway results in increase of	Payment gateway service providers will

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		All Payment gateways	Bank accounts and consequently each Bank account and payment gateway will increase the process of Bank reconciliation. It will be great, in case no. of Payment Gateway, Wallets and Bank accounts can be mentioned	be engaged by the client and the Selected Bidder is expected to do the technical integration based on the corresponding integration document facilitated by the client
33	Section 11.1, Page No. 56	Multilingual interface - The system should provide multilingual interface/labels in languages of English, Hindi and Odia.	1. Does the Board is looking for All citizen/worker related forms/labels in all three languages. 2. And what about the mobile app, as In Mobile app it is mentioned Bi-Lingual Please clarify	The system should provide bilingual support and user interface should be available in Odia and English. Both web application and mobile application should be bilingual.
34	Section 11.1, Page No. 56	Compatibility -The system should run on multiple browsers (IE 6.0 and above,Firefox 2.0v and above, Safari and Google Chrome).	Very old versions, even OEM is not providing the support for these versions. It is requested to change.	System should run on latest versions of browsers like IE, Firefox, Safari and Google Chrome. Necessary changes will be made and released as part of corrigendum to be released.
35	Section 17, Page No. 70	First year subscription cost of System Software shall be paid after successful Go-Live of all phases. The subscription cost of System Software shall be paid annually to the Selected Bidder as per the quoted value of its financial bid.	It is requested to provide the subscription cost of System Software on successful installation/configuration on data centre.	First year subscription cost shall be paid after UAT.
36	Section 18, Page No. 72	Also bidder need to submit 5 years' comprehensive warranty from OEM (Letter for Proof of	Generally, enterprise Databases comes with annual subscription cost, so don't have warranty.	Mention assured support in MAF/Separate letter from OEM to be submitted

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		proposed warranty from OEM for database.)		
37	Section 20.4 & 20.5, Page No. 77	1. E sign with Utility software Enterprise Database (5yrs license cost) Compulsory	<p>1. For cost estimation of first point (e-sign) we need estimated no. of e-signs per month or year.</p> <p>2. To estimate no. of enterprise database licenses required for the solution please clarify the following points:</p> <p style="padding-left: 20px;">a. No of estimated users, concurrent users etc.</p> <p>No. of sites required e.g. DC, DR Failover, staging etc.</p>	E- sign solution to be provided Registered user approx 35 lakhs And concurrent user is 10 % of that.
38	Section 20.8, Page No. 79	Integration with any External applications	<p>It is requested to clarify which Applications out of the following mentioned, will be considered as one unit of External application integration.</p> <ol style="list-style-type: none"> 1. SSEPD-NirmanSramik Pension Yojana (NSPY) (Pension Management) 2. DTET -NirmanKusum (Education Assistance) 3. BijuPuccaGharYojana (BPGY) 4. PR&DWD- NirmanSramikPuccaGharYojana (NSPGY) 5. State Scholarship Portal 6. Unorganized worker's welfare Board 7. Odishaone 8. SMS Gateways 9. E- Mail gateway 10. Payment gateway 11. IFMS 12. PARESHRAM 13. Aadhaar 14. e- sign 	<ol style="list-style-type: none"> 1. SSEPD-NirmanSramik Pension Yojana (NSPY) (Pension Management) 2. DTET -NirmanKusum (Education Assistance) 3. BijuPuccaGharYojana (BPGY) 4. PR&DWD- NirmanSramikPuccaGharYojana (NSPGY) 5. State Scholarship Portal 6. Unorganized worker's welfare Board 7. Odisha One 8. Payment gateway 9. PARESHRAM 10. Aadhaar <p>All authentication / service charges levied by any external service providers will be borne by the client Bidder must agree for additional integration if required.</p>

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39	Page no: 69 Section: 17 PAYMENT TERMS	iv. Balance 20% of development cost will be released after one year of successful go live.	Since there has been a Pandemic for the last two years and this situation the overall economic condition was changed. <i>It is requested to kindly modify as 'Balance 10% of development cost will be released after 6mths of successful go live'.</i>	No change as per RFP
40	Section 6.1,Pre-Qualification Criteria, RFP Page No. 28	Sales Turnover of Implementing Agency Average Annual Turnover generated only from IT/ITES during the last three financial years ending on31.03.2020 should be at least ₹60Crores.(Revenue generated onlyfrom H/W sales and services & CallCentre will not be considered.)	For a healthier competition, we recommend to modify the clause as below: Average Annual Turnover generated only from IT/ITES during the last three financial years ending on31.03.2021 should be at least ₹45 Crores. (Revenue generated only from H/W sales and services & Call Centre will not be considered.) <i>Document/Information to be submitted:</i> Copy of the Provisional audited Balance sheet and Profit & Loss account, Statutory Auditor's Certificate.	No change as per RFP
41	Section 6.1,Pre-Qualification Criteria, RFP Page No. 28	Certification The bidder must have valid CMMi Level 5 & ISO Certificate as on date of submission of this RFP.	Request the client to kindly modify the clause as mentioned below: The bidder must have valid CMMiLevel 5 (The certificate must be published on CMMI Institute /SEI website.) or above & ISO Certificate as on	No change as per RFP

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			date of submission of this RFP.	
42	Section 6.2, Technical Evaluation Qualification Criteria, RFP Page No. 30	Average Annual Turn over generated only from IT/ITES during the last three financial years ending on 31.03.2020.(Revenue generated only from H/W sales and services & Call Centre will not be considered.) >= 60 Cr: 7marks 1 Mark each for additional 5 Cr maximum up to 10 Marks	For a healthier competition, we recommend to modify the clause as below: Average Annual Turnover generated only from IT/ITES during the last three financial years ending on 31.03.2021.(Revenue generated only from H/W sales and services & Call Centre will not be considered.) >= 45 Cr: 7marks 1 Mark each for additional 3 Cr maximum up to 10 Marks	No change as per RFP
43	Section 6.2, Technical Evaluation Qualification Criteria, RFP Page No. 30	Quality Certification The bidder must have valid CMMi Level 5 & ISO Certificates as on date of submission of this RFP. CMMi Level 5: 5 Marks CMMi Level 3: 3 Marks ISO 20000: 2 Marks ISO 27001: 2 Mark ISO 9001: 1 Mark	Request the client to kindly modify the clause as mentioned below: The bidder must have valid CMMi Level 5 & ISO Certificates as on date of submission of this RFP. CMMi Level 5: 5 Marks ISO 20000: 2 Marks ISO 27001: 2 Mark ISO 9001: 1 Mark	Please refer corrigendum
	Section 8.1, The Scope of Work, RFP Page No. 37	Data Digitization, Scanning, data migration and porting to the application	We assume that the data to be migrated are currently available in electronic format. Please clarify.	Partially in electronic format, rest are hard copies

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44	Section 8.7, Integration, RFP Page No. 39	The SI shall enable integration with different applications (specified in this document). The system should support both push and pull of data from systems proposed to be integrated. The SI will have to co-ordinate with the designated nodal agencies for integration and Building & Other Construction Workers' Welfare Board, Odisha/ OCAC will facilitate this process.	Request the client to clarify whether the client is having APIs of all the application with whom integration will be done. If yes then in what format is it available?	API will be provided by Client
45	Section 8.11, Training, RFP Page No. 40	The SI is required to undertake a batch size of 30 people (approx.) in the technical and process aspects of the application.	– Kindly provide the total number of Users to whom training will be imparted and the duration of training. We assume that training will be conducted in a centralized location & the client will arrange training related infrastructure. Please clarify.	Client will arrange the internet & training will be in Train the Trainer method .
46	Section 8.12, Deployment & Configuration, RFP Page No. 41	The SI shall carry out the installation, maintenance & support of all the supplied software(s) on the procured hardware for development, quality and production environment.	We assume that the hardware procurement, installation, maintenance & support of all the supplied software(s) on the procured hardware will be the responsibility of the client. Please clarify.	Yes, it will be the responsibility of the Client
47	Section 8.14.2, Software Maintenance, RFP Page No. 41	Tuning of products/ applications, databases, third party software's and any other components provided as part of the solution software including reconfiguration of the system in the event of any hardware/ network failures/ if any hardware/ network components have to	We assume that in the event of any hardware/ network failures, replacement of hardware/ network components will be the responsibility of the client.	Yes, it will be the responsibility of the Client

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		be replaced, shall be the responsibility of the SI.		
48	Section 8.15, Technical Support Unit, RFP Page No. 41	This unit will be in operation for the entire duration of the project i.e. 60 months.	As the Total project period is 5 year and 6 months, kindly clarify whether the resources to be engaged in TSU will be deployed for 60 months or 66 months?	TSU will be deployed for 60 months
49	Section 8.19, Intellectual Property Rights, RFP Page No. 45	The IPR and Source code generated as a part of the project will be submitted to the Department/OCAC in DVDs before System Go-live.	We request the client to allow SI to submit the source code to the Department/OCAC in DVDs after completion of the project.	It shall be submitted both before Go-Live and after completion of the project as part of the exit management process
50	Section 9.2, Phase I, RFP Page No. 47	Registration of construction workers.	Request the client to kindly clarify the followings: <ul style="list-style-type: none"> – During Registration, is it required to authenticate with Aadhaar Card? Is it required to collect bank A/c number of beneficiary and its authentication?	During registration of construction workers, it is required to authenticate with Aadhaar. There should be provision to capture bank A/c number of beneficiary Adhar Authentication will be there.
51	Section 9.2.3, Scheme / Benefit Management /Application Processing and Disposal, RFP Page No. 48	Approval Letters are digitally signed and made available to the beneficiaries.	<ul style="list-style-type: none"> – Does the client want to have Dongle based DSC/ Server based DSC? Kindly specify. – We assume that the client will procure the Digital Signature solution. Kindly clarify. Is there any document upload facility is to be provided in the Portal. Please mention.	E-sign with utility software shall be provided by the Selected Bidder. Yes, there should be facility for document upload.
52	Section 9.2.7, Mobile Application, RFP Page No. 50	The mobile app will be developed for the services as Registration, Subscription Management, Request Processing/ Benefits for the construction workers. This App will be provided in both Android and iOS	Please clarify who shall provide the App Store charges?	Client will pay for App Store charges

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		platforms. Open technologies will be used for development, and by using web services the app will communicate with other services of Board.		
53	Section 9.2.8, Integration, RFP Page No. 50	The unified platform of the Board shall interface with third party applications of State Labor Board, Government of India Portal etc. REST based API shall be used for all such integrations.	Is there any integration required with other application like State Scholarship portal for Benefit Assessment?	Integration with State Scholarship portal is required and the same is mentioned in the RFP. Please refer Section 9.2.9 of RFP
54	Section 9.3, Phase II, RFP Page No. 51	Cess Collection	Is there any approval or work flow required for this module?	Yes As per RFP. Details will be shared during study phase
55	Section 11, Adherence To Standards, Policies And Guidelines, RFP Page No. 56 Section 9.2.7, Mobile Application, RFP Page No. 50	Multilingual interface - The system should provide multi lingual interface/labels in languages of English, Hindi and Odia. Should provide bilingual support and user interface should be available in Odia and English.	Both the sections are contradictory. Request the client to kindly give clarity on the same.	The system should provide bilingual support and user interface should be available in Odia and English
56	Section 10.3, System Integrator, RFP Page No. 55	Prepare SLA report based in the SLA parameters given in RFP on a continuous basis and deliver it to OCAC for review and necessary action.	We understand the SLA reports would be generated from the monitoring tool available at the SDC. Kindly confirm.	This is the SLA requirements given in RFP. SDC will not provide such report. SDC reports will be used to cross verify the reports submitted by SI.
57	Section 12.2, An Indicative List of Documents Required is	Interventions which the SI expects to be made by the DPIT	Request the client to kindly let us know what is the role of DPIT in this project?	Here DPIT means the Directorate Level Implementation Team. (Key persons from Department)

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	Provided Below, RFP Page No. 59			
58	Section 13.3.9, Database Administration And Trouble Shooting, RFP Page No. 65	Back Up Management	As the application will be hosted in OSDC, the activities should be performed by OSDC server team. Does the department need a separate backup and restore plan? Please clarify.	Yes, separate backup and restore plan shall be recommended by the Selected Bidder
59	Generic	Generic	We assume that the client will provide SMS, Email and Payment Gateway. Please Clarify.	Yes, client will provide SMS, Email and Payment Gateway
60	Generic	Generic	Request the client to kindly confirm tentative total number of users & the concurrent users who will use the application.	Approx. 3500000
61	General	Data Upload	<p>Please provide the below details. This will help us provide a justified sizing.</p> <ul style="list-style-type: none"> – Approx. total no of Documents a user will upload on daily basis – The approx. no of user count who will be uploading the document <p>Size of a document to be uploaded by the user</p>	To be studied by SI
62	5.4.4 Submission of proposals, page 22	Hardcopy and CD copy submission	Because of the pandemic, there are mostly travel restrictions, request for online submission of bids	No change as per RFP
63	6.1 Pre-qualification Criteria 7, page 29	Consortium	Request to allow consortium and sub-contracting. Since there are lot of scanning & development scope	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
64	6.2 Technical Evaluation Criteria, 3 Quality Certification, Page 30	ISO 20000	Request to revise the ISO certification in scoring matrix	No change as per RFP
65	6.2.2 Project Experience & Expertise, 2, Page 30	The firm/ company should have developed and implemented projects on statutory collection /Cess Collection/ DBT for any Department In State / Central Government/Govt. PSU/Govt. Autonomous body in India during last 10 years having minimum order value of 2 cr.	Request to also consider Advisory credentials on same.	No change as per RFP
66	14 Project Timeline, 14.1, Page 67	Go-live for Phase 1	Request to extend the timeline for Go-live from 16 weeks to 30 weeks	No change as per RFP
67	14 Project Timeline, 14.2, Page 67	Go-live for Phase II	Request to extend the timeline for Go-live from 24 weeks to 40 weeks	No change as per RFP
68	17 Payment Terms, Page 70	Balance 20% of development cost will be released after one year of successful go live	Request to revise the payment terms 20% of development cost will be released on submission of Design document and System Requirement Specification (SRS) phase wise approval thereof. 40% of development cost will be released after development and UAT of the respective	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
			<p>69phases. 30% of development cost will be released after Security Audit and Go-Live of the respective phases. Balance 10% of development cost will be released after one year of successful go live.</p>	
69	2 Tender Schedule, Page 12	Last date and time for Submission of Bid	Looking this pandemic request to extend the submission to at least 4 weeks after the publication of Corrigendum if any	Please refer Corrigendum
70	Section 9.4, Page 51	Web Experience and Content Management Layer: This layer of the system provides for content targeting, content authoring, Web Content Personalization, Multi-Channel Delivery, Information Rights Management etc.	Based on RFP requirement which includes Web Contents, Content Personalization, SOA, User Management, Role Management, etc as the requirement, the suggestion to include the criteria for inclusion of Digital Experience Platform/Content Management as the OEM criteria which provides all these requirements in one package/product.	No change as per RFP
71	Section 11.1, Page 55 Point-6	Compatibility -The system should run on multiple browsers (IE 6.0 and above, Firefox 2.0v and above, Safari and Google Chrome)	<p>Is there any specific reason for the mentioned versions of browsers? As per experience, we would recommend to change the text to "All major browsers and their latest versions" as old browsers does not support many modern day features</p>	Agreed, necessary changes will be made and released as part of corrigendum to be released
72	Section 11.1, Page	SI shall propose the solution and technology platform that is based on the	We recommend to include Enterprise Edition of Open Source software as a qualification in the	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
	55	open standards, provide interoperability with other operating systems and application servers, guarantee portability of data and content and that the best meets the functional, non-functional and technical specifications provided in the RFP	RFP to leverage continuous support and provide regular availability of patches and bug fixes.	
73	Section 11.1, Page 55 Point-7	The solution architecture should be platform, database and vendor independent	Platform brings in capability such as ready CMS, Enterprise Portal, Workflow etc which is major effort in case of bespoke development. So kindly consider platform or hybrid approach in this project	No change as per RFP
74	General	General	What is the expected concurrency of users?	10 % of the total user (Total user approx. 3500000)
75	Clause No 13.3.2 Performance Page no- 62	Time for recovery from Failure , Disaster Recovery	Please shade some light on DC & DR strategy	DR will be with 50 % of DC