CORRIGENDUM

RFP ENQUIRY NO.: OCAC-SEGP-SPD-0007-2019-21003 dated 12.01.2021

Selection of System Implementer (SI) for Designing, Development, Operation & Maintenance of District Mineral Fund Management System for Planning and Convergence Department

Important: The Corrigendum is to be read along with Response Sheet published with this corrigendum and the Original RFP document published on the website www.ocac.in & www.odisha.gov.in vide RFP Enquiry number: OCAC-SEGP-SPD-0007-2019-21003 dated 12.01.2021

Sl. No.	RFP Page No.	RFP Document Reference(s)	Original Clause of RFP	Revised Clause
1.	20	B3.3.1 Pre-Qualification Criteria (Point No. 6)	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)	The bidder's average annual financial turnover should be more than INR 15 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)
2.	21	B3.3.1 Pre-Qualification Criteria (Point No. 6)	The bidders should have a minimum number of resource strength of 100 (One Hundred) and out of which 50 resources should be working under software development/mobile app division /O&M having minimum qualification of B.E/ MCA or higher and having one or more years of experience as on 31.12.2020 on its payroll.	Bidder has to submit the self certification signed by HR Head of the Organization
3.	19	B3.3.1 Pre-Qualification Criteria Bidder should have made a payment of Rs. 5,900 (Rupees Five Thousand Nine Hundred only) for the tender document Bidder should have submitted a Bid security/ EMD of Rs. 5,00,000 (Rupees Five Lakhs only)	We request exemption of EMD for NSIC/MSME certified companies. Kindly allow the EMD Exemption clause for NSIC and MSME Vendors as per the Government Guidelines Bidder should have made a payment of Rs. 5,900 (Rupees Five Thousand Nine Hundred only) for the tender document Bidder should have submitted a Bid security/ EMD of Rs. 5,00,000 (Rupees Five Lakhs only) EMD exemption for NSIC/MSME registered organization anywhere in India.	EMD exemption shall be allowed as per Odisha MSME Development Policy - 2016, Odisha Start-up Policy – 2016 and Odisha Finance Department Office Memorandum 27928 dated 16.10.2020
4.	21	B3.3.1 Pre-Qualification Criteria (Point No. 14)	Soft Copy of Pre-Qualification Bid document	Bidder has to submit a Read Only Compact Disc along with the Bid

Sl. No.	RFP Page No.	RFP Document Reference(s)	Original Clause of RFP	Revised Clause
5.	22	B3.4.1 Technical Evaluation Criteria, A.1	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client. The Live of the related web portal can also be considered for project completion certificate	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client OR On-going Project certification from client with 80% of the project development is completed. The Live of the related web portal can also be considered for project completion certificate
6.	22	B3.4.1 Technical Evaluation Criteria, B.1	Certification ISO 9001: 1 Mark ISO 27001/2015: 1 Mark CMMi3: 1 Mark CMMi5: 2 Mark Maximum Score: 5 Marks	ISO 9001: 1 Mark ISO 27001/2015: 1 Marks CMMi3: 2 Mark CMMi5: 3 Marks Maximum Score: 5 Marks
7.	23	B3.4.1 Technical Evaluation Criteria, B.2	Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects. MBA as Additional Qualification PMP Certification	Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects. MBA as Additional Qualification PMP/PRINCE2 Certification
8.	23	B3.4.1 Technical Evaluation Criteria, B.4	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >INR 40 Crores = 15 marks; >=INR 30 Crores and <INR 40 Crores = 10 marks >=20Crores and <INR 30 Crores = 5 marks	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks

Sl. No.	RFP Page No.	RFP Document Reference(s)	Original Clause of RFP	Revised Clause
9.	27	C2. Features of the proposed solution	Security Features (DSC, QR code, e-Sign)	Security Features (e-Sign/DSC)
10.	34	C5.11 DMF Dash Board for DDM/Tehsildar, Point no. iv	The DDM/Tehsildar will acknowledge the information with e-sign as the DMF amount has been received as due on royalty amount in respect to major and Minor Minerals.	The DDM/Tehsildar will acknowledge the information with e-Sign/Digital Signature Certificate as the DMF amount has been received as due on royalty amount in respect to major and Minor Minerals.
11.	9	**Last date and time for submission of the bid document**	**19.02.2021, 2.00 PM**	**03.03.2021, 2.00 PM**
12.	9	**Date and time of opening of pre-qualification bids**	**19.02.2021, 4.00 PM**	**03.03.2021, 4.00 PM**
13.	9	**Date and time of declaration of pre-qualification result and opening of Technical Proposal**	**24.02.2021, 3.00 PM**	**16.03.2021, 3.00 PM**
14.	7	A1. Letter of Invitation, Pt. No. 5	The last date and time for submission of proposal complete in all respects is **19.02.2021 up to 02:00 PM** and the date of opening of the technical proposal is **24.02.2021 at 03:00 PM** in the presence of the bidder's representative at the specified address as mentioned in the Section A2 (**Sl. No.17**). Representatives of the bidders may attend the meeting with due authorization letter on behalf of the bidder.	The last date and time for submission of proposal complete in all respects is **03.03.2021 up to 02:00 PM** and the date of opening of the technical proposal is **16.03.2021 at 03:00 PM** in the presence of the bidder's representative at the specified address as mentioned in the Section A2 (**Sl. No.17**). Representatives of the bidders may attend the meeting with due authorization letter on behalf of the bidder.

PRE-BID RESPONSE

RFP ENQUIRY NO.: OCAC-SEGP-SPD-0007-2019-21003 dated 12.01.2021
Selection of System Implementer (SI) for Designing, Development, Operation & Maintenance of District Mineral Fund Management System for Planning and Convergence Department

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
1	Net Expert	B3.3.1 Pre-Qualification Criteria (Point No. 6)	20	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY18-19 and FY 17-18) from the IT&ITeS Business	The bidder's average annual financial turnover should be more than INR 15 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)
2		B 1.11 Earnest Money Deposit	15	Bidders shall submit, along with their Bids, EMD of ₹5,00,000/-(Rupees Five Lakhs only), in the shape of Demand Draft (or through NEFT/RTGS) OR Bank Guarantee (in the format specified in Section E1.8) issued by any scheduled bank in favour of Odisha Computer Application Centre, payable at Bhubaneswar, and should be valid for 90 days from the due date of the tender/RFP.	Kindly allow the EMD Exemption clause for NSIC and MSME Vendors as per the Government Guidelines	EMD exemption shall be allowed as per Odisha MSME Development Policy - 2016, Odisha Start-up Policy – 2016 and Odisha Finance Department Office Memorandum 27928 dated 16.10.2020
3	CSM	B3.4.1 Technical Evaluation Criteria, A.1.	22	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system	Kindly revise the clause as below for participation of bidders with experience in similar nature of work: Should have successfully implemented application-oriented web portal with similar nature for Government	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
				along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client. The Live of the related web portal can also be considered for project completion certificate	Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.2 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client. The Live of the related web portal can also be considered for project completion certificate	in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client OR On-going Project certification from client with 80% of the project development is completed. The Live of the related web portal can also be considered for project completion certificate
4		B3.4.1 Technical Evaluation Criteria, A.2	22	Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government Departments/PSU in India in last 5 years (as on 31.12.2020).	Since the experience for Project Manager is asked for 7 years, we request you to allow showcasing projects of last 7 years & amend the clause as below: Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government Departments/PSU in India in last 7 years (as on 31.12.2020).	No Change
5		B3.4.1 Technical Evaluation Criteria	22	B3.4.1 Technical Evaluation Criteria	To allow the bidders who have managed the work in similar domain, would request to kindly add the below clause: The bidder should have experience in implementation of project(s) having software development, implementation and its support services in mining domain with minimum order value of Rs.	Not Accepted

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
					5 Crore for any Department / Agency / PSU for any State or Central Government in India Criteria: 2.5 marks each for 2 projects Max Marks: 5	
6		B3.4.1 Technical Evaluation Criteria, A.5	22	Web Portal/Application deployed with more than 30 Role based users. Web Portal/Application deployed with more than 80 Role based users.	The bidders must have knowhow of managing the system with requisite users, so would request to revise the clause as below: Web Portal/Application deployed with more than 40 Role based users. Web Portal/Application deployed with more than 100 Role based users	No Change
7		B3.4.1 Technical Evaluation Criteria, B.1	23	Certification ISO 9001: 1 Mark ISO 27001/2015: 1 Mark CMMi3: 1 Mark CMMi5: 2 Mark Maximum Score: 5 Marks	We request to correct the allotment of scores against the certifications asked as it is not giving bidders a chance to score maximum marks. Hence, kindly amend the clause as below: Certification ISO 9001: 1 Mark ISO 27001/2015: 1 Marks CMMi3: 1 Mark CMMi5: 3 Marks Maximum Score: 5 Marks	ISO 9001: 1 Mark ISO 27001/2015: 1 Marks CMMi3: 2 Mark CMMi5: 3 Marks Maximum Score: 5 Marks
8		B3.4.1 Technical Evaluation Criteria, B.2	23	Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects. MBA as Additional Qualification PMP Certification	The Project Manager must have experience in the similar domain with proficiency in the local language. Hence would request to kindly revise the clause as below: Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects in mining domain- 1 Marks	Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects.

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
					Proficiency in Odia Language. - 1 Marks MBA as Additional Qualification. - 1 Marks PMP Certification. - 1 Marks	MBA as Additional Qualification PMP/PRINCE2 Certification
9		B3.4.1 Technical Evaluation Criteria, A.2	22	Programmer• MCA / B. Tech / BE (IT or CS) with 3 years of experience in e- Gov Application Projects/ERP/E-Commerce or Similar Project for 3 Members Business Analyst with the qualification of MCA/B.Tech/BE (IT or CS) and experience as a Business Analyst for the period of 2 years.	1. We understand the resource proposed for Programmer should have experience of three years. Kindly confirm. 2. Also, would request to add the clause for proficiency in odia language by adding the below mentioned clause for Programmer and Business Analyst: Proficiency in Odia Language.	Programmer should have an experience of 3 years in e- Gov Application Projects/ERP/E-Commerce or Similar Project No Change
10		B3.4.1 Technical Evaluation Criteria, B.4	23	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >INR 40 Crores = 15 marks; >=INR 30 Crores and <INR 40 Crores = 10 marks >=20Crores and <INR 30 Crores = 5 marks	To allow bidders with pre-requisite experience, kindly revise the clause as below: The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >INR 50 Crores = 15 marks; >=INR 40 Crores and <INR 50 Crores = 10 marks >=30Crores and <INR 40 Crores = 5 marks	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
11		B3.4.1 Technical Evaluation Criteria C. Presentation	24	Proposed Solution- 20 Marks Approach and Methodology-- 10 Marks	We request you to reduce the marking of the presentation as below: Proposed Solution- 10 Marks Approach and Methodology-- 15 Marks	No Change
12		C2. Features of the proposed solution	27	Security Features (DSC, QR code, e-Sign)	Kindly elaborate the scope of using QR Code	QR Code will not be part of the present scope

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
13		C4. Key Requirements of the Proposed Application	28	C4. Key Requirements of the Proposed Application	Kindly clarify whether the enhancement will be done in the existing DMF Portal or the bidder needs to develop a new portal.	Bidder has to develop a new portal as per the Terms of Reference mentioned under section C of the RFP.
14		C5.5 Project Management	31	System should have the option to upload the design document in appropriate format for Civil Works.	By design documents, we understand that CAD files shall be uploaded. Kindly Confirm.	Yes
15		C5.5 Project Management	32	The system will have a provision for Integration with GIS enablement module of the projects for real time monitoring on progress of the project as a future requirement. GIS Enablement module will be a futuristic requirement.	We understand that SI will only integrate with web GIS. GIS server license shall be procured by the department.	No Change
16		C5.11 DMF Dash Board for DDM/Tehsildar	35	e-Sign/Digital signature on approval	e-Sign is a Cloud based solution & Digital Signature is a on premise solution. Kindly confirm if bidder is free to propose any of the solutions?	No Change
17		C5.15 Integration	36	GSTN	Kindly elaborate the scope of integration with GSTN	Integration with GSTN to validate, verify deduction of TDS of all transaction in the envisaged application
18		C10. Payment Schedule	39	C10. Payment Schedule	We request you to align the payment terms in line with the deliverables. Kindly refer Annexure I for revised Payment Schedule	No Change
19		C12.Penalties	40	In the event the bidder is unable to meet defined milestones due to delay attributed to SI, a penalty of 1% will be charged for each week delay from payment associated to the respective milestone, maximum limit being 10% of the respective milestone amount. If the delay continues beyond 10 weeks without any justified reason behind it, P&C may terminate the Agreement and may take action as appropriate as per law. The performance criteria as a part	In the event the bidder is unable to meet defined milestones due to delay attributed to SI, a penalty of 0.5% will be charged for each week delay from payment associated to the respective milestone, maximum limit being 5% of the respective milestone amount. If the delay continues beyond 10 weeks without any justified reason behind it, P&C may terminate the Agreement and may take action as appropriate as per law. In case of termination before the operation & maintenance, the cost of	No Change

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				of support and maintenance will be defined at the time of the MOU.	completing the scope of work by the client shall be determined & the SI shall be liable to reimburse the same to the client. The performance criteria as a part of support and maintenance will be defined at the time of the MOU	
20		C17. Data Centre Requirement	43	ii. The SI will propose the Application Server License, DB License, Any third party software solution that may include digital signature/E-sign, SSL, UNICODE etc. The application will have a maximum 1000 users with a concurrency user of 5%.	We understand all licenses, infrastructure and third-party software if any would be procured by the client and bidder will only recommend the sizing in its technical proposal. Kindly Confirm.	Bidder has to suggest the Infrastructure sizing for hosting the application.
21		D6. Performance Bank Guarantee	45	The successful bidder shall provide an unconditional and irrevocable performance bank guarantee to the OCAC within twenty-one (21) days of the date of notice of award of the contract, for a value equivalent to 10% of the total cost of contract from a scheduled bank, payable on demand, for the due performance and fulfilment of the contract by the bidder as per the format E1.9.	With reference to the Notification No. F.9/4/2020-PPD released by Ministry of Finance, GoI on 12 Nov. 2020 regarding Performance Security, the same has been reduced to 3% of the contract value. Request you please consider the notification and revise the clause: The successful bidder shall provide an unconditional and irrevocable performance bank guarantee to the OCAC within twenty-one (21) days of the date of notice of award of the contract, for a value equivalent to 3% of annual pay-out from a scheduled bank, payable on demand, for the due performance and fulfilment of the contract by the bidder as per the format E1.9.	No Change
22		C2. Features of the proposed solution	27	Integration with SMS and e-Mail	We assume SMS & E-mail Gateway shall be procured by the department	SMS & e-Mail Gateway will be provided by OCAC
23	Interlace	B 3.4.1 Technical Evaluation Criteria (B.1 Certification)	23	Certification ISO 9001: 1 Mark ISO 27001/2015: 1 Mark	We request you to kindly amend the marking system as below: ISO 9001: 1 Mark ISO 27001/2015: 1 Mark	ISO 9001: 1 Mark ISO 27001/2015: 1 Marks CMMi3: 2 Mark CMMi5: 3 Marks

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
				CMMi3: 1 Mark CMMi5: 2 Marks	CMMi3: 1 Mark CMMi5: 3 Marks Since any company (or) firm can't able to obtain the both CMMi 3 & CMMi 5 Certificates.	Maximum Score: 5 Marks
24		C2. Features of the proposed solution	27	Integration with SMS and e-Mail	Will you provide SMS & Email gateway? Or it will come under bidder scope	SMS & e-Mail Gateway will be provided by OCAC
25		C5.4 Fund Management	31	System shall have the option to pay online through digital mode of payment only (IFMS/other payment gateway).	Do you have any payment gateway? Or it will come under bidder scope	The integration of payment gateway is in the scope of bidder
26		C5.7 Content Management Solution (CMS)	32	Content Management Solution (CMS)	Who will provide the content?	Content will be provided by the department
27		C5.19. Data Migration	37	Data Migration from the existing application to the newly developed application shall be the responsibility of the SI.	Approx. size of data to be migrated in to the proposed application?	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.
28		NA	NA	General Queries	Expected approx. calls/queries perd in Helpdesk	Bidder has to manage the query through the online support system and helpdesk
29		NA	NA	General Queries	Are any mobile application development required?	No
30		NA	NA	General Queries	Will you require any single sign on option?	No
31	Luminous	B3.3.1 Pre-Qualification Criteria	20	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)	Request OCAC to kindly reduce the turn over from INR 30 Crores to 20 Crores at least.	The bidder's average annual financial turnover should be more than INR 15 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)

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32		B3.3.1 Pre-Qualification Criteria	20	The bidder must have the experience of successful deployment of web portal of similar project in Govt. /PSU with workflow-based solution and multiple users for at least one project of 2.4 Cr. or two projects with a value of not less than 1.8 Cr. for each project or three projects with a value of not less than 1.2 Cr. for each project.	Request OCAC Amend the clause, the clause should be read as "The bidder must have the experience of successful deployment of web portal/Web application project in Govt. /PSU with workflow-based solution and multiple users for at least one project of value 1 Crores. or four projects with a value of not less than 50 lacs for each project or six projects with a value of not less than 30 Lacs for each project.	No Change
33		B3.4.1 Technical Evaluation Criteria	23	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated	Request OCAC to kindly reduce the turn over criteria. Please amend the clause as listed below. >INR 30 Crores = 15 marks; >=INR 20 Crores and <INR 30 Crores = 10 marks >=10Crores and <INR 20 Crores = 5 marks Only because of Turn over some bidders are not able to score more but they have the credential to execute the project.	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
34		B3.4.1 Technical Evaluation Criteria	22	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020).	Request OCAC Kindly consider the web application experience also and please reduce the project value from INR 1 Cr to 50 lacs each.	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of

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						31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client OR On-going Project certification from client with 80% of the project development is completed. The Live of the related web portal can also be considered for project completion certificate
35		B3.4.1 Technical Evaluation Criteria	23	Web Portal /Application access in more than 20 Location to get the information Web Portal /Application access in more than 40 Location to get the information	Kindly clarify "Application access in more than 20 Location to get the information " Means.	20 and 40 geographically different location
36		C5.19. Data Migration	37	Data Migration from the existing application to the newly developed application shall be the responsibility of the SI.	This query is from the OEM of Enterprise PostgreSQL Database technology.

What is the database stack for an existing application? | The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application. |
| 37 | | C8. Business Continuity Plan Clause No. C | 38 | Peak hours: Zero RPO and Zero RTO | Is the department agree to go ahead with Synchronous replication to achieve Zero RPO and Zero RTO from DC to DR | Department will follow the hosting and BCP policy of the state |
| 38 | Enterprise DB | C6. Systems & Software, Point No. i | 37 | Service provider is free to submit suggestion on open standard technology architecture or any technology suit to the requirement, the cost burden on extra will be provided in the commercial bid format. The proposed solution should be OS compatible and should be supported by the browsers like Microsoft Edge, Internet Explorer, Mozila Firefox, Opera and Chrome. | We appreciate that you are giving the opportunity to submit suggestions for Open Standard technology architecture for the proposed solutions.

We are the OEM of Enterprise PostgreSQL full featured RDBMS platform that comes with all database features, tools, PostGIS Handle, upgrades and 24x7 Global expertise support SLA bundles under one price and already named in Gartner Magic Quadrant for 7 consecutive years in a | Open Standard with Enterprise Edition |

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				row. We recommend you to go for Enterprise grade Edition of Open Standard Database Technology to ensure additional security features, increased performance features, high scalability and other database compliances for your mission critical applications		
39		B1.13	16	Consortium bid participation/sub-contracting is not allowed for this project.	Request if Project Management, Architecture/ Design or Support functions can be subcontracted to organization of similar strengths.	No Change
40		C4	29	Integration with dependency applications like iFMS, WAMIS, i3MS, various banks, Govt. of India DMF portal, HRMS, GSTN	Will the purchaser provide the API(s)?	The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application
41		C4	29	Application should have the provision for GIS enablement in future.	Do we have to propose any GIS solution?	No Change
42	KPMG	C5.1	30	Users can change the password with OTP authentication.	Will the purchaser provide the SMS gateway and bear the costs?	Yes
43		C5.4	31	System shall have the option to pay online through digital mode of payment only (IFMS/other payment gateway).	Will the purchaser provide the payment gateway and bear the costs?	The integration of payment gateway is in the scope of bidder
44		C5.5	32	System should have e-sign/DSC authentication at the time of project approval.	Will the purchaser provide the DSC/ DSC gateway (like Mudhra) and bear the costs?	Bidder has to bear the cost
45		C14	41	Submission of the Portal for cyber-Audit safe to host certificate at least once in a year or on regular interval as to be required.	Will the purchaser bear the costs of Security Audit by a cert-in empanelled vendor?	Bidder has to bear the cost
46		C14	41	Support and Maintenance	Can the support and maintenance through Helpdesk can be done remotely/ offsite?	No

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47		C17	43	The SI will propose the Application Server License, DB License, any third-party software solution that may include digital signature/E-sign, SSL, UNICODE etc. The application will have a maximum 1000 users with a concurrency user of 5%.	Can we propose open source (community supported) technology? Then we would need to provide licenses. Please confirm.	Bidder has to suggest the Infrastructure sizing for hosting the application. No preference on technology
48		C22	44	SI should assist the Data Centre team to install SIEM (Security Information and Event Management System) for Real-time analysis of security alerts generated by applications.	Who provides the SIEM licenses?	Bidder will only assist OCAC to install SIEM
49		D5	45	Tripartite SLA will be signed between P&C, OCAC and the selected SI (Software Implementer) as per the terms and conditions in the RFP.	Please elaborate the SLA, the bidder has to sign.	SLA will be executed with the successful bidder before commencement of the project
50		C5.19	37	Data Migration from the existing application to the newly developed application shall be the responsibility of the SI.	What is the existing platform? Will we get incumbent assistance in data migration? Are there documentation available of the existing system?	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.
51		A3	22	Should have successfully implemented any web portal/IT enabled service project, Deployment of Manpower worth of each project in between 5 Lakhs to 1 Crore in last 5 years (as of 31.12.2020).	Kindly clarify that Go-live certificate will be accepted as Completion certificate for all the credentials we propose.	Bidder has to submit the project Go-Live certificate along with the project completion from client
52		B2 & B3	23	Project Manager & Programmer	We request you to kindly consider equivalent CV against the proposed resources at the time of deployment.	Not Accepted
53				General	We request for an online pre-bid meeting	Pre-Bid Meeting conducted online on 22nd Jan 2021
54	CMS	B3.4.1 Technical Evaluation Criteria Sl. No. A.6	23	Certification ISO 9001- 1 Mark ISO 27001/2015- 1 Mark CMMi3- 1 Mark CMMi5- 2 Mark Maximum Score	The CMMi3 and CMMi5 should have either/or marking. A company having CMMi5, ISO 9001, ISO 27001 is not getting full marks.	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria:

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						>=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
55		C4. Key Requirements of the Proposed Application	29	Application should have the provision for GIS enablement in future.	What is the envisaged functionality in GIS segment?	No Change
56		C5.2 Registration	30	System shall generate user ID and Password after successful registration by users which will be delivered in the mail id and mobile number provided at the time of registration to access a dedicated interface.	We understand dept. will provide the SMTP access and SMS Gateway. Please confirm.	Yes
57		C5.19. Data Migration	37	Data Migration from the existing application to the newly developed application shall be the responsibility of the SI.	Requesting department to please provide the following details of the existing application: a) Technology Stack b) DB Schema with DB Details c) DB Size d) Date Type (Format) d) System Software & License Details	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.
58		C7. Hosting and Deployment Environment	37	The application will be hosted at State Data Centre. The SI will propose the requirement of the Space, Number of Core and the kind of OS, Database to allocate in support of the application.	We understand that the infra along with requisite licenses for System Software/ Database will be provided by department. SI will only propose the required details. Please confirm.	Bidder has to suggest the Infrastructure sizing for hosting the application.
59		C9. Project Schedule and Deliverables	38	Team Mobilization	We understand that the entire team will be deployed offsite. Please confirm	Onsite
60		C9. Project Schedule and Deliverables	38	General	There is no timeline mention for Data Migration. Please check once.	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
61		B3.4.1 Technical Evaluation Criteria.	22	A.6 Web Portal /Application access in more than 20 Location to get the information Web Portal /Application access in more than 40 Location to get the information	Request to provide clarity like location means 20 to 40 districts or states or cities, office buildings or browsing centres, since different project applications will have different groups of user base. And since web portals usually are for global user base.	20 to 40 geographically different locations
62		C4. Key Requirements of the Proposed Application	28	iii. Online Payment option and integration with IFMS, Various Banks to pay the DMF contribution of the Lessee through DMF portal only ix. Integration with dependency applications like iFMS, WAMIS, i3MS, various banks, Govt. of India DMF portal, HRMS, GSTN	Assuming the payment gateway APIs and external applications integration enabling APIs are available from those applications and coordination with those other departments would be provided from the department, please confirm.	The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application
63		B3.4.1 Technical Evaluation Criteria.	23	A.2 Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government Departments/PSU in India in last 5 years (as on 31.12.2020).	Request to also allow including experience of web based Custom ERP applications development (Workflow based) and implementation projects.	Custom ERP application with Project Management Information system with physical & financial monitoring
64		C5.18 Helpdesk, O&M and Handholding Support Team	37	The SI will provide handholding support members for each district by looking the size of the district or one support member on clubbing of 4/5 district to support for one year for the districts which will be defined by the P&C Department	Our understanding for Helpdesk is, bidder has to provide only required manpower resources. Centralized Fault Reporting, Ticketing Tool or Software will be provided by department, Pls Confirm.	Bidder has to develop the helpdesk software and manage the helpdesk with required manpower resources Department will provide the space for operating the helpdesk.
65		C8. Business Continuity Plan	38	d. Designing and implementing data synchronization procedures for the DR Site. Periodic testing may be done to ensure that all replication and data synchronization procedures are in place all the time. Replication between Data Centre and DR Site as well as change-over during disaster should be automatic and real-time for minimal impact on user experience.	DR Change over with automatic in real time require more IT infrastructure and OEM proprietary tool/software & Device, it is a capex item, hence request you to please confirm whether department will provide the requisite tool/software/device as per proposed requirement by SI.	Bidder should periodically test the data replicated by SDC to the DR site with the data at the SDC

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
66		C22. Security Features	44	The solution should support SSL encryption mechanism for transferring data across network. Provision should be made to ensure that data in any form should not be copied on to any external media without authorization. The data transferred across network should be encrypted using Public Key (PKI) infrastructure	Please confirm that department will provide the SSL License.	Yes
67		C22. Security Features	44	The solution should support SSL encryption mechanism for transferring data across network. Provision should be made to ensure that data in any form should not be copied on to any external media without authorization. The data transferred across network should be encrypted using Public Key (PKI) infrastructure	"The data transferred across network should be encrypted using Public Key (PKI) infrastructure" is different from SSL encryption, so requesting to provide more detail on PKI requirement	No
68		C5.19. Data Migration	37	Data Migration from the existing application to the newly developed application shall be the responsibility of the SI.	Please confirm that the existing vendor will provide a proper project hand over to the new SI which should include the source-code walkthrough, Source-code demonstration on prod environment, Technical document handover, training etc. And department to ensure the successful completion of each such activities.	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.
69	Gemini	B3.3.1 Pre-Qualification Criteria – Sl. 4	19	Bidder should have submitted a Bid security/ EMD of Rs. 5,00,000 (Rupees Five Lakhs only)	We request exemption of EMD for NSIC/MSME certified companies.	EMD exemption shall be allowed as per Odisha MSME Development Policy - 2016, Odisha Start-up Policy – 2016 and Odisha Finance Department Office Memorandum 27928 dated 16.10.2020

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
70		B3.4.1 Technical Evaluation Criteria, Sl No. – A1	22	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client. The Live of the related web portal can also be considered for project completion certificate	We request to consider project on-going certification from client for similar on-going project experiences.	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client OR On-going Project certification from client with 80% of the project development is completed. The Live of the related web portal can also be considered for project completion certificate
71		B3.4.1, A.5	22	"Web Portal/Application deployed with more than 30 Role based users. Web Portal/Application deployed with more than 80 Role based users."	What paper evidence is required to be submitted in the response document in order to substantiate the clause	Bidder has to submit the client certificate to substantiate the clause
72		B3.4.1, A.6	23	"Web Portal /Application access in more than 20 Location to get the information Web Portal /Application access in more than 40 Location to get the information"	What paper evidence is required to be submitted in the response document in order to substantiate the clause	Bidder has to submit the client certificate to substantiate the clause
73		B3.4.1, B.4	23	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated	We request you to amend this clause to: - >= INR 20 Cr and <INR 30 Cr - 5 Marks. >= INR 30 Cr and <INR 35 Cr - 10Marks >= INR 35 Cr - 15 Marks	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19,

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
						and FY 17-18) shall be evaluated

Criteria:

>=INR 15 Crores = 10 marks;

For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks |
| 74 | | C4 Point no. iX | 29 | Integration with applications like iFMS, WAMIS, i3MS, various banks, Central Govt applications like DMF portal and GSTN | We assume that the APIs / Web Services to be required for the same will be facilitated to the Implementing Agency by the client. | The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application |
| 75 | | C8. Business Continuity Plan | 38 | SI is expected to develop a Business Continuity Plan (BCP) and Disaster Recovery Plan (DRP) for the operations carried out by the SI | Who will be provide the DR site? Or is it in the scope of SI? | SDC |
| 76 | | C5.18 Helpdesk, O&M and Handholding Support Team | 37 | A "Helpdesk and Operation Maintenance Support" shall mean the 7x6x365 support which shall handle patch updates, Fault reporting, ticketing and resolution of related enquiries during this duration of this contract (includes the public holidays also). | Who will provide the Helpdesk Software, Helpdesk Number, IT Infra, Computers, Furniture etc.? Will it be provided by department and SI will just manage it using their resources? Is the helpdesk software same as Online Support System module? | Bidder has to develop the helpdesk software and manage the helpdesk with required manpower resources.

Department will provide the space for operating the helpdesk. |
| 77 | | C5.19. Data Migration | 37 | Data Migration from the existing application to the newly developed application shall be the responsibility of the SI. | The size of data, type of database, type of application etc. needs to be shared for estimation. There is no separate line item for Data migration cost in Financial proposal format. Please clarify. | The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application. |
| 78 | | C2. Features of the proposed solution | 27 | Integration with SMS and e-Mail | We assume that the SMS and e-Mail services will be provided and the transaction cost will be borne by client. Please confirm. | SMS & e-Mail Gateway will be provided by OCAC |

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
79		B.3.3.1/10	20	The bidder must have the experience of successful deployment of web portal of similar project in Govt. /PSU with workflow-based solution and multiple users for at least one project of 2.4 Cr. or two projects with a value of not less than 1.8 Cr. for each project or three projects with a value of not less than 1.2 Cr. for each project.	Does similar project imply DMF portal only or it can be e-Governance portal with workflow function? In case similar project imply experience in DMF only, the scope will limit participation to a very few vendors. Request to elaborate the functional scope of the required solution and allow vendors with experience in similar functional solution implementation, but not necessarily in mining sector.	No Change
80	3i Infotech	B.3.3.1/12	21	The bidders should have a minimum number of resource strength of 100 (One Hundred) and out of which 50 resources should be working under software development/mobile app division /O&M having minimum qualification of B.E/ MCA or higher and having one or more years of experience as on 31.12.2020 on its payroll.	We request to accept certificate signed by HR Head of the organisation, with or without due certificate / counter authorisation by company MD/CEO.	Bidder has to submit the self-certification signed by HR Head of the Organization
81		B.3.3.1/14	21	Soft Copy of Pre-Qualification Bid document	Should it be password protected?	Bidder has to submit a Read Only Compact Disc along with the Bid
82		B.3.4.1/A.1	22	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client. The Live of the related web portal can also be considered for project completion certificate	Request to define one threshold minimum value of qualifying order. You may please consider INR 3 crores as the minimum threshold considering the importance of the DMF portal project.	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
						project with certificates of project completion from the Client OR On-going Project certification from client with 80% of the project development is completed. The Live of the related web portal can also be considered for project completion certificate
83		B.3.4.1/A.2	22	Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government Departments/PSU in India in last 5 years (as on 31.12.2020).	We request to allow to showcase credentials for projects with Management Information System and Reporting System for project performance and project progress monitoring against this clause.	No Change
84		B.3.4.1/A.3	22	Should have successfully implemented any web portal/IT enabled service project, Deployment of Manpower worth of each project in between 5 Lakhs to 1 Crore in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project citation.	Can project credentials submitted under B.3.4.1/A.1 be submitted here too? In our view all project referred under B.3.4.1/A.1 should also qualify for B.3.4.1/A.3.	Project Citation submitted under clause B3.4.1/A1 may be considered under B3.4.1/A3, however the qualification requirement in both the clause has to be mentioned clearly.
85		B.3.4.1/A.5	23	Web Portal/Application deployed with more than 30 Role based users. Web Portal/Application deployed with more than 80 Role based users.	Work orders or completion certificates won't mention number of roles. This is usually covered during project design and implementation phase, and recorded as part of the SRS or project manual. But such deliverables are internal client documents for restricted use and may not have a signature / stamp of client.	No Change
86		B.3.4.1/A.5	23	Web Portal/Application deployed with more than 30 Role based users. Web Portal/Application deployed with more than 80 Role based users.	Does role imply different user categories or number of users? In our experience, even in very large nationwide projects with users at both national and state level 30 / 80 categories of users are not common while there may be these many numbers or more users may be there.	Number of Users

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87		B.3.4.1/B.1	23	Certification ISO 9001 ISO 27001/2015 CMMi3 CMMi5	As per the marking criteria, an organisation won't have both CMMi 3 and CMMi 5. Please ask for any one and provide proportionate score. The balance score after correction may be allocated in ISO 9001 and ISO 27000/2015.	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
88		B.3.4.1/B.2	23	Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects. MBA as Additional Qualification PMP Certification	Request to consider PRINCE 2 as alternative to PMP	Project Manager [Minimum qualification- (BE/ B-Tech/ MCA with at least 3 years of experience in Project Management of Similar project in Govt. and PSU operating in India. The candidate should have an overall 7 years or above of experience in e-Gov or IT projects. MBA as Additional Qualification PMP/PRINCE2 Certification
89		B.3.4.1/B.4	23	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated	Considering the size and span of the project we request to increase the turnover criteria of the bidder from current values. May we suggest to make them as below: >INR 130 Crores = 15 marks; >=INR 80 Crores and <INR 130 Crores = 10 marks	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria:

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
					>=30Crores and <INR 80 Crores = 5 marks	>=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
90		B.3.4.1/C.2/IV	24	Live presentation of one similar project	Does similar project imply e-Governance portal with workflow function?	Similar Project means experience in web-based work flow-based solution related to the scope of work mentioned under section C (Terms of Reference) of the RFP
91		C. Term of Reference	27	Integration with IFMS, i3MS, WAMIS, Various Banks, Govt. of India DMF portal	We assume that API/Web Service for these integrating applications will be made available by the respective implementation vendors/partners of the solutions and OCAC will facilitate for the same. We also assume that the said implementation vendors / partners of these applications will carry required integration of API/Web Service of the DMF portal, if needed to deliver required functionalities.	The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application
92		C. Term of Reference	29	Application should have the provision for GIS enablement in future	Please clarify on our below assumptions: - GIS solution will be provided by client. - Required API/Web Service of the GIS application will be made available by the GIS implementation vendor - In case the GIS solution need to consume API/Web Service of DMF solution, the same will be carried by the GIS vendor as required to provide necessary functionalities	No Change
93		C5.14	35	Dash Board and MIS Reports	What is the Life cycle of the data process and delta size of the records (daily, weekly and monthly), kindly confirm?	The report generation will not be limited to as mentioned in the section C5.14 of the RFP, however reports desired may be on

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
						ad-hoc basis or customisable depending on the requirement (daily, weekly and monthly).
94		C5.14	35	Dash Board and MIS Reports	Is there any report integration requirement with third party system or applications in the current scope of work, kindly clarify?	Functional requirement will be provided during the system study by the bidder
95		C5.19	37	Data Migration	What is the quantity of historical data we will be dealing with and data format type?	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.
96		C.9/8	39	Submitted for CyberAudit and Safe to host certificate from CeRT-In empanelled agency.	Please clarify who will procure security audit cost?	Bidder has to bear the security audit cost
97		C9/7	39	User Acceptance Test	We assume that OCAC will facilitate for UAT environment in Data Centre. Please clarify.	Yes, OCAC will facilitate for UAT environment
98		C12. Penalties	40	In the event the bidder is unable to meet defined milestones due to delay attributed to SI, a penalty of 1% will be charged for each week delay from payment associated to the respective milestone, maximum limit being 10% of the respective milestone amount. If the delay continues beyond 10 weeks without any justified reason behind it, P&C may terminate the Agreement and may take action as appropriate as per law. The performance criteria as a part of support and maintenance will be defined at the time of the MOU. Penalty will be charged as per the below mentioned milestones.	As per milestone penalty is capped maximum to 10% of the respective milestone amount. Please provide the maximum amount of overall penalty to levied under this contract	No Change
99		D8. Termination	46	D8. Termination D8.1 Termination or Default The Client may, without prejudice to any other remedy for breach of Contract, by	Termination Clause is one sided we suggest a mutual termination wherein we have the right to terminate the	No Change

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
				Notice of default sent to the SI, terminate the Contract in whole or in part: i. if the SI fails to deliver any or all of the Goods or Related Services within the period specified in the Contract, or within any extension thereof granted by the Client or ii. if the SI, in the judgment of the Client has engaged in corrupt, fraudulent, collusive or coercive practices, in competing for or in executing the Contract; or Any representation made by the bidder in the proposal is found to be false or misleading iii. If the SI commits any breach of the Contract and fails to remedy or rectify the same within the period of two weeks (or such longer period as the iv. Client in its absolute discretion decide) provided in a notice in this behalf from the Client.	contract in case of breach of contract from client end	
100		General		Not in RFP	Please specify that is there has been scope of data digitization or migration? If yes, please specify the the volume and size of data.	Data Digitisation is not in the scope
101		General		Limitation of Liability	We request to include limitation of liability clause under this arrangement to limit our total liability arising undue this contract	SLA will be executed with the successful bidder before commencement of the project
102	Tatwa	B3.3.1 Pre-Qualification Criteria.	19	The bidder must have the experience of successful deployment of the web-portal of a similar project in Govt. /PSU with workflow-based solution and multiple users for at least one project of 2.4 Cr. or two projects with a value of not less than 1.8 Cr. for each project or three projects with a value of not less than 1.2 Cr. for each project.	As per the usual guestimate of project values, we request to bring down the project value to 50 lakhs for 3 projects. It is also requested to consider projects that didn't mention web-portal but there is use of web-portal in the project for evaluation purpose.	No Change

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
103		C5.18 Helpdesk, O&M and Handholding Support Team.	37	District Level Support & Help Desk Support Executive	As this is a helpdesk, we believe it will operate at DMF premises. Please confirm if the premises will be proved by DMF with all associated physical and IT infrastructure.	Bidder has to develop the helpdesk software and manage the helpdesk with required manpower resources. Department will provide the space for operating the helpdesk.
104		A. Technical Capabilities.	22	Section A1 to A6 Mostly asking for specific projects from 1 Nos to 5 Nos.	In the pre-qualification section, we are asking for 1 – 3 projects. So we request to reduce the Nos of project to 1 - 3 in each section of A1-A6.	No Change
105		C5.12	34	Online Support System	Please clarify if a module with lodging technical problem needs to be developed for the IT team.	The required application for online support system will be developed by bidder
106		E3.6	69	E-Sign/Digital Signature Solution for approximately 250 users	E-sign & D-sign to be provided by the certified OEM. Do we need to provide MAF/support letter from the OEM. Any warranty and support for this are needed?	No Change
107		Clause A4.	12	Integration with i3MS, IFMS, WAMIS, various Banks and other stakeholder's application like Minor Minerals, if any.	As integration required API/access from the application, we believe OCAC will facilitate to get the same from respective 3rd party SI/vendor/Bank. Please confirm.	The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application
108		C.4 Key Requirements of the Proposed Application, Pt. i	28	Individual web page for each District with uniform design and navigation with unique information related to their district.	Will this be a public interface or available for view to the lessee (upon login) for contributing into the DMF of that particular district?	Functional requirement will be provided during the system study by the bidder
109	Uneecops	C.4 Key Requirements of the Proposed Application, Pt. ii	28	One portal to manage the DMF Contribution from Major (Coal and Lignite), Major (other than Coal and Lignite) and Minor Minerals.	We understand that the DMF Contribution from Major Minerals (Coal, Lignite & others) is being already managed through i3ms and this portal is being envisaged to undertake the same activities for minor minerals. Please confirm our understanding & also that	Yes, Both Major and Minor Minerals.

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
					integration with i3ms is required and not complete re-building of the same.	
110		C.4 Key Requirements of the Proposed Application, Pt. iii	28	Online Payment option and integration with IFMS, Various Banks to pay the DMF contribution of the Lessee through DMF portal only	Please confirm if the department will provide the APIs for integration with the various payment gateways and banks with the envisaged portals or facilitate for sourcing the same.	The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application
111		C.4 Key Requirements of the Proposed Application, Pt. ix	28	Integration with dependency applications like iFMS, WAMIS, i3MS, various banks, Govt. of India DMF portal, HRMS, GSTN	Please confirm if the APIs for all these applications will be provided or the same are required to be developed by the implementing agency? Also please confirm if singles sign-on needs to be implemented with HRMS Application	The external dependency application API will be provided by the respective application owner; however, bidder has to develop the required API for the DMF application
112		C.4 Key Requirements of the Proposed Application, Pt. x	28	Application should have the provision for GIS enablement in future	Please shed some light on the envisaged functionalities for GIS i.e., whether it'll be limited to displaying of area on Google Maps (or any similar service) or GIS server would be required for plotting and layering also. A fair idea on the future roadmap of the application would be significant for estimating holistically for the current requirement.	No Change
113		C5.2 Registration, Pt. iv	30	The lessee registered for Major Minerals already in the i3MS can be accessed and shall be displayed in DMF Portal. The information on due and payment by lessee in the head of DMF contribution shall be imported to the DMF database. If required the lessee data may be stored in the DMF web portal database on access to the information first time on the decision of P&C department	Please elaborate why the lessee's registered for Major Minerals in i3ms would be required to be accessed in the envisaged portal. Is it that some of the lessees of major minerals can be common to minor minerals also? Please elaborate the objective to bringing the major minerals lessee data into the portal through integration with i3ms.	Both major and minor lessee registration is done in i3MS and they pay the royalty along with the DMF contribution in the i3MS. The integration is required, as the information on due and payment by lessee in the head of DMF contribution should be imported to the DMF database.

Sl. No.	Bidder Name	RFP Clause No.	Page Number	Content Requiring Clarification	Points of Clarification/Request to Amend	Response
114		C5.3. DMF Contribution Calculation & C5.4 Fund Management pt. I & ii	30	The system should have the option to calculate dynamically the DMF contribution out of the royalty amount retrieved from i3MS as per the information from the master configured for different schemes. Similarly, on integration with Directorate of Miner Mineral Web portal the DMF contribution out of royalty from Minor minerals will be dynamically calculated.	The department is requested to convey the formula/arithmetic to be used for calculating the DMF contribution (towards major and minor minerals) as per defined percentage of Royalty as laid out in the ODMF Rules. The proclamation of the formula/equation would help us to better estimate for the process flow, forms, calculated fields etc.	Functional requirement will be provided during the system study by the bidder
115		C5.4 Fund Management Pt. xii	31	System should have the option to prepare annual budget on the basis of new project approval and for continuity of the project	Please elaborate the requirement with respect to preparation of annual budget, project-wise. Whether annual budget is expected to be generated from the envisaged system.	Functional requirement will be provided during the system study by the bidder
116		C5.5 Project Management Pt. viii.	32	Scheduling of DMF Meeting/Public consultations, uploading of proceedings	Please elaborate if online meetings are required to be conducted through the envisaged system or only notifications for meetings have to be issued on Dashboard or through SMS/E-mails.	Functional requirement will be provided during the system study by the bidder
117		C5.5 Project Management Pt. xviii.	32	System shall have the option to link achievement out of the project with Sustainable Goal Development Indicators.	Please elaborate this requirement.	Functional requirement will be provided during the system study by the bidder
118		C5.6 Asset Management	32	After successful deployment of the project, District Admin may declare the project as an Asset of the District. The System will have the following features: i. Creation of the Asset with its name, date of declaration and life period of the asset.	The department is requested to elaborate the features of the asset management module. We understand that the project after completion will become an asset, however, what all activities/operations are needed to be performed and value indicators (if any) with respect to an asset to be elucidated.	No Change
119		C5.14 Dashboard and MIS Reports	35	-	The department is requested to lay down the entire reporting requirements i.e., stakeholder/user-wise reports which are required indicating standard, ad-hoc & customizable reports.	The report generation will not be limited to as mentioned in the section C5.14 of the RFP, however reports desired may be on ad-hoc basis or

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						customisable depending on the requirement (daily, weekly and monthly).
120		C5.19. Data Migration	37	Data Migration from the existing application to the newly developed application shall be the responsibility of the SI.	Please specify if any portal for the same scope is running in the department, its technology and the challenges being faced by the department. Also, we would like to know the volume of data that is to be ported into the envisaged application and the format in which it will be provided to the department. Also, whether any data cleaning is required to be done by implementing agency.	The existing application is developed in .NET and MySQL. Data will be migrated to the newly developed application.
121		C6. Systems & Software	37	-	The department Is requested to point out any technology preference i.e., whether open-source technology is mandatory or if the bidder is free to quote any proprietary technology for the purpose of portal development.	No Technology Preference
122		C5.7 Content Management Solution (CMS)	32	Content creation option with text editor with the facility of uploading PDF, JPG, Gif and video files	Request to specify maximum file size of PDF, JPG, Gif and video files	The size may not be assessed initially. This can be evaluated after the application deployment for 6 months.
123		C5.15 Integration	35	In order to integrate for cross validation of the data and authentication, the following applications need to be integrated with DMF Web Portal-IFMS, i3MS, Odisha Online (One)/e-Kuber/Other payment gateway, WAMIS for project management-Sign/Digital signature on approval, e-TAAL for dissemination of e-Transaction statistics, GSTN, HRMS, Director of mines under R&DM Department after its readiness	Hope and trust Department will bring with the necessary Open API to make the same integrated with the application development done the SI and SI will expose the Open API from the application to connect with all these state-owned Digital Signature/e-Sign, Payment Gateway, IFMS etc Integration and its Gateway.	Bidder will be exposed to the API available for integration from the external application, however bidder will have to develop API for the envisaged portal.
124		C17. Data Centre Requirement	43	i. Service provider to provide Data Centre requirement for running the application software and will help the Data Center Team in configuration as per the requirement. The SI will fix the	1.whose responsibility is to take backup? 2. We understand, Storage and all related Infrastructure like SAN Switch,	Bidder SDC

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				bugs as per the time line in coordination with the Data Center Team. ii. The SI will propose the Application Server License, DB License, any third-party software solution that may include digital signature/E-sign, SSL, UNICODE etc. The application will have a maximum 1000 users with a concurrency user of 5%.	SFP Modules, etc. will be provided by SDC. Please Confirm.	
125		B3.3.1 Pre-Qualification Criteria, Point No 3, Page no 19	19	Bidder should have made a payment of Rs. 5,900 (Rupees Five Thousand Nine Hundred only) for the tender document	Kindly allow exemption towards Tender Fee as we are MSME and NSIC Registered Vendor.	EMD exemption shall be allowed as per Odisha MSME Development Policy - 2016, Odisha Start-up Policy – 2016 and Odisha Finance Department Office Memorandum 27928 dated 16.10.2020
126	Oasys	B3.3.1 Pre-Qualification Criteria, Point No 4, Page no 19	19	Bidder should have submitted a Bid security/ EMD of Rs. 5,00,000 (Rupees Five Lakhs only)	Kindly allow exemption towards EMD as we are MSME and NSIC Registered Vendor.	EMD exemption shall be allowed as per Odisha MSME Development Policy - 2016, Odisha Start-up Policy – 2016 and Odisha Finance Department Office Memorandum 27928 dated 16.10.2020
127		B3.3.1 Pre-Qualification Criteria, Point No 6, Page no 20	20	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)	As Local MSME Bidder there is a relaxation regarding Turn Over. Kindly consider & provide relaxation towards turn over.	The bidder's average annual financial turnover should be more than INR 15 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)
128		B3.3.1 Pre-Qualification	20	The bidder must have the experience of successful deployment of web portal of similar project in Govt. /PSU with	As Local MSME Bidder there is a relaxation regarding Experience. Kindly	No Change

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		Criteria, Point No 10 , Page no 20		workflow-based solution and multiple users for at least one project of 2.4 Cr. or two projects with a value of not less than 1.8 Cr. for each project or three projects with a value of not less than 1.2 Cr. for each project.	consider & provide relaxation towards Experience.	
129			19, Pt 5	Bidder should have submitted a Bid security/ EMD of Rs. 5,00,000 (Rupees Five Lakhs only)	Request for the following Amendment (Marked in Red) EMD exemption for NSIC/MSME registered organisation anywhere in India.	EMD exemption shall be allowed as per Odisha MSME Development Policy - 2016, Odisha Start-up Policy – 2016 and Odisha Finance Department Office Memorandum 27928 dated 16.10.2020
130	Kran Consulting		20, Pt 6	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)	Request for considering Turnover Criteria from 2crs onwards. Provide opportunities to other capable organisation to participate.	The bidder's average annual financial turnover should be more than INR 15 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)
131			Pg 23, Pt B.4	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated	Request to consider the following Amendment (marked in Red) in markings like: Annual average turnover in last 3 (three) financial years ending 31.03.2019 (2016-17, 2017-18 and 2018-19 or 2017-18, 2018-19 and 2019-2020). • Rs. 2Crores to less than 3 Crores :(5 marks) • Rs. 3 Crores to less than 5 crores :(7 marks) • Rs. 5 Crores to less than 10 crores (8 marks) • Rs. 10 Crores to less than 20 crores (9	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >=INR 15 Crores = 10 marks;

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					marks) • Rs. 20 crores to less than 30 cores(10 marks) • Rs. 30 crores to less than 40 crores (12 marks) •above 40 crores (15 marks)	For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
132			Pg 22, Pt A.1	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client. The Live of the related web portal can also be considered for project completion certificate	Request to kindly consider the following Amendments marked in Red: (a)successfully implemented /Ongoing application (b)with maintenance services for one to three years (c) worth at least Rs.50 Lakhs to Rs.3 Cr. (d)for each project in last 10 years (as of 31.12.2020).	Should have successfully implemented application-oriented web portal with similar nature for Government Departments, Public Sector Undertakings in India covering with multiple users operating in the workflow-based system along with maintenance services for three years, worth at least Rs.1 Cr. to Rs.3 Cr. for each project in last 5 years (as of 31.12.2020). Evidence to be provided in the form of Work Order for each project with certificates of project completion from the Client OR On-going Project certification from client with 80% of the project development is completed. The Live of the related web portal can also be considered for project completion certificate
133			Pg 22, Pt A.2	Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government Departments/PSU in India in last 5 years (as on 31.12.2020).	Request for the following Amendment (marked in Red): Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government	No Change

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					Departments/PSU in India – 5 Marks each for 2 projects	
134	Sparrow Softech	B3.3.1 Pre-Qualification Criteria Point No. 6	20	The bidder's average annual financial turnover should be more than INR 30 Crore in the last three financial years (FY 19-20, FY 18-19, FY 17-18) from the service of IT (Application Development- Web/ Mobile/ Desktop. Support and maintenance, PMU support for IT projects etc.)	We kindly request that to reduce the average annual turnover to 10 crores in the pre-qualification criteria. We feel that the project value is of 2.5 crores and considering that the minimum turnover of participating agency should be at least 4 times of the total work value which is close to 10 crores.	The bidder's average annual financial turnover should be more than INR 15 Crore in the last three financial years (FY 19-20, FY18-19, and FY 17-18) from the service of IT (Application Development – Web/Mobile/Desktop, Support and maintenance, PMU support for IT projects etc.)
135		B3.4.1 Technical Evaluation Criteria Point No. B.4	23	The Bidder's Average Annual Turnover for past three (3) financial years (FY 19-20, FY 18-19, FY 2017-18) shall be evaluated. >INR 40 Crores = 15 marks >=INR 30 Crores and< INR 40 Crores = 10 marks >=INR 20 Crores and< INR 30 Crores = 5 marks	We kindly request to reduce the breakup for turnover requirement as: - >INR 20 Crores = 15 marks >=INR 15 Crores and< INR 20 Crores = 10 marks >=INR 10 Crores and< INR 15 Crores = 5 marks	The Bidder's Average Annual Turnover for the past three (3) financial years (FY 19-20, FY18-19, and FY 17-18) shall be evaluated Criteria: >=INR 15 Crores = 10 marks; For every additional 5 Crores = 1 Mark subjected to maximum 15 Marks
136	SRIT	B3.4.1 Technical Evaluation Criteria > A. Technical Capabilities > A.2	22	Should have experience of executing Web Based Project Management Information System with physical & financial monitoring of fund for any Government Departments/PSU in India in last 5 years (as on 31.12.2020).	We request to reduce to 2 Projects and reduce the maximum score to 5 marks	No Change

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137		B3.4.1 Technical Evaluation Criteria > A. Technical Capabilities > A.3	22	Should have successfully implemented any web portal/IT enabled service project, Deployment of Manpower worth of each project in between 5 Lakhs to 1 Crore in last 5 years (as of 31.12.2020).	We request to increase to 2 marks instead of 1 for each project and increase the maximum score to 10 marks	No Change