

**Pre-bid Compliance Sheet in respect of RFP for Development & Implementation of Skill and Job Information System (GoSkill Job Portal) for Odisha Skill Development Authority (OSDA) under SD&TE Department, Government of Odisha (RFP Ref. No. OCAC-TH-06/2020/ENQ/21001, dated 02-Jan-2021)**

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	Section 5.1, Point d), Page 19	The company must be profit making & having positive net worth of 3 years in the last three financial years ending at 31/03/2020.	Request that the point be revised as follows: <i>"The company must be <del>profit making</del> &amp; having positive net worth of 3 years in the last three financial years ending at 31/03/2020."</i> <b>Reasoning:</b> Being a software company, owing to market fluctuations and internal changes, wherein a new wholly owned subsidiary was formed which has undertaken part of our business operations, our business profits have been divided with our sister concern. However, we do meet the turnover requirements and have consistently had positive networth in the past many years.	No change, as per RFP
2	Section 5.2, Part B, point e), Page 22	The bidder should have experience of implementing projects for Government of Odisha /Agency / PSU having operation & maintenance during the last 10 years as on 31.03.2020.	<i>Is it only applicable for Odisha, if projects implemented across would be valid or not</i>	This segment is only for Odisha  No change, as per RFP
3	Section 7.13, Point b), Page 30	Prepare the Data cleaning and migration plan and submit to concern authority for approval.	Request that the OSDA provide the data cleaning activity before data migration takes place in order to maintain implementation timelines provided.	Yes
4	Page 31 Section 7.13 Data Migration	Data Migration to be performed by the SI shall be preceded by an appropriate Data Migration Strategy & Methodology which to be prepared by the SI and approved by OSDA.	Please confirm the size/type of data to be migrated.	Professional data will be available in electronic format from various department/ institutions. The employer data will be pulled from various application

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5	Page 35 - 7.16 Expected Deployment of Personnel	The bidder has to engage the same personnel for the period of at least six month from date or commencement of project. The minimum criteria for key resources are as follows.	Will the development team work from offshore or onsite location?	Development team will work from Offshore but the operation and maintenance person will be deployed at the client location as and when required.
6	Page 47 - 7.20.5 Expected Project Timeline	Design, Development & Implementation	Request you to increase the timeline for tis section from 80 days to 120 days	No change, as per RFP
7	Page 27 - 7 Scope of Work	The scope of work for the SI includes Requirements Study, Solution Design, Solution Development, Testing, Implementation and Maintenance of the solution.	Please confirm if there is any restriction in use of technology for the development of the application. Can open source solutions be used?	Yes, it can be used. If required licence and support cost will be borne by the SI.
8	Page 18 -5.1 Prequalification Criteria - G>Technical Capability	Documents required - Work Order + Go-Live or Completion Certificate	- Requesting to accept "Work Order + Ongoing	No change, as per RFP
9	Page 20 - 5.2 Technical Evaluation Criteria - B.Relevant Strength : Point a	Documents required - Work Order + Completion Certificate	Requesting to accept "Work Order + Ongoing Certificate"	No change, as per RFP
10	Page 20 - 5.2 Technical Evaluation Criteria - B.Relevant Strength : Point b	Documents required - Work Order + Completion Certificate	Requesting to accept "Work Order + Ongoing Certificate"	No change, as per RFP
11	5.1 Prequalification Criteria (General Bid) Point No C Sales Turn Over from IT/ITES , Pg. 19-20	The bidder must have an annual average turnover of Rs. 25 Crores from software development & implementation only in the last three financial years i.e. FY 2017-18, 2018-19 & 2019-20	Kindly amend the minimum turn over of Rs. 15 Crores from software development & implementation only in the last three financial years i.e. FY 2017-18, 2018-19 & 2019-20	No change, as per RFP

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12	5.1 Prequalification Criteria (General Bid) , Point No i - EMD , Page No 20	The bidder should furnish, as part of its proposal, an Earnest Money Deposit (EMD) of Rs. Five Lakhs only (Rs. 5,00,000/-). The EMD should be in the form of a Bank Draft or Bank Guarantee issued by a Nationalized / Scheduled Bank, in favour of Odisha Computer Application Centre and payable at Bhubaneswar.	Kindly allow exemption towards EMD as we are MSME and NSIC Registered Vendor.	Exemption on submission of EMD is applicable as per the guidelines/circular/notification by Govt. of Odisha. The bidder must submit copy of such guidelines/ circular/ notification for exemption of EMD
13	5.1 Prequalification Criteria (General Bid) , Point No j - Tender Fee , Page No 21	The bidder should furnish, as part of its proposal, an RFP document fee of Rs. 16,800/- (including GST) in the shape of Bank Draft/Pay order in favour of Odisha Computer Application Centre and payable at Bhubaneswar	Kindly allow exemption towards Tender Fee as we are MSME and NSIC Registered Vendor.	Exemption on submission of RFP document fee is applicable as per the guidelines/circular/notification by Government of Odisha. The bidder must submit copy of such guidelines/ circular/ notification for such exemption.
14	5.2 Technical Evaluation Criterion (a): Page No 21	The bidder should be a business entity shall mean a company registered in India under the Companies Act 1956, or a partnership firm registered under the relevant and prevailing law relating to partnership in India, and operating for at least 5 years in business as of 31/03/2020. Software development experience of the bidder in years : a. ≥5 years : 2 Marks b. Additional 1 mark for additional 2 years each subject to maximum 5 marks.	Kindly Amend this point as Additional 1 Mark for additional 1 year	Accepted
15	5.2 Technical Evaluation Criterion A Organizational Profile (b): Page No 22	The bidder must have an annual average turnover of Rs. 25 Crores from software development & implementation only in the last three financial years i.e. FY 2017-18, 2018-19 & 2019-20 - 25 Cr: 2 Marks - Beyond 25 Crore Additional 1 mark for each additional 2 Crore Subject to maximum 5 marks	Kindly amend this point as : Turn Over for last 3 years Rs 20Cr - Rs 25Cr - 5 Marks, Rs15 Cr - Rs 20 Cr - 4 Marks , Rs 10 Cr - Rs 15 Cr - 3 Marks	No change, as per RFP

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16	5.2 Technical Evaluation Criterion B Relevant Strength (a): Page No 22	The bidder must have experience in implementing software services related to web portal / workflow management of value rupees 1 crore or more for any Government Department /Agency / PSU in India in last 5 years as on 31/12/2020. - 3 marks for each project subject to maximum 15 marks.	Kindly Amend this Point as : The bidder must have experience in implementing software services related to web portal / workflow management of value Rs. 75 Lakhs or more for any Government Dept./Agency / PSU in India in last 5 years as on 31/12/2020. - 3 marks for each project subject to maximum 15 marks.	No change, as per RFP
17	5.2 Technical Evaluation Criterion B Relevant Strength (e): Page No 23	The bidder should have experience of implementing projects for Government of Odisha /Agency / PSU having operation & maintenance during the last 10years as on 31.03.2020. - Each Project.: 2.5 Marks(Max. up to 5 Marks)	Kindly Amend this point as : The bidder should have experience of implementing projects for Government of Odisha /Agency / PSU having operation & maintenance during the last 8 yrs as on 31.03.2020. - Each Project.: 2.5 Marks(Maximum up to 5 Marks)	No change, as per RFP
18	Section 5.2 Technical Evaluation Criteria, RFP Page No. 24	The bidder should have experience of implementing projects for Government of Odisha /Agency / PSU having operation & maintenance during the last 10 years as on 31.03.2020. - Each Project.: 2.5 Marks (Maximum up to 5 Marks)	We assume that Software projects having operation and Maintenance as component will be accepted against this clause; Kindly confirm process	Yes
19	Section 6.7, Performance Guarantee RFP Page No. 25	b) PBG would be 10% of the work order value (excluding all taxes) and should be valid for a period of additional one quarter than the work order duration.	As per the new notification by Ministry of Finance on Performance Security is that due to slowdown in economy and because of pandemic, there is acute financial crunch among many commercial entities and contractors, which in turn is affecting timely execution of the contract, therefore, it is decided to reduce Performance Security from existing 5-10 % to 3 % of the value of the contract Hence, we request the client to kindly modify the clause as- PBG would be 3% of the work order value (excluding all taxes) and should be valid for a period of additional one quarter than the work order duration.	No change, as per RFP
20	Section 7.10, Training, RFP Page No. 29	a) The SI shall provide centralized training to the users identified by OSDA on a train to trainer concept.	Request you to specify the number of stakeholders to whom training shall be given.	Approx 300

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21	7.15.4 System/Infra Support, Page Number - 36	c) Installation and re-installation of the database	Kindly clarify who will bear the cost of all DB licenses, as hosting of the application shall be done at SDC.	Cost will not be borne by the bidder
22	Section 7.13, Data Migration, RFP Page No. 30	Data Migration to be performed by the SI shall be preceded by an appropriate Data Migration Strategy & Methodology which to be prepared by the SI and approved by OSDA. Data Migration should be carried out as per industry practice and all care must be taken to log in each error. The bidder should clearly define the data migration strategy in the proposal.	Request the client to kindly clarify the volume of data to be migrated. We assume that the data to be migrated are available in electronic format. kindly confirm	Volume of data to be migrated can not be ascertained at this stage. However, Professional data will be available in electronic format from various department/ institutions. The employer data will be pulled from various applications. Detail will be provided at the time of SRS.
23	Section 7.16, Expected Deployment of Personnel, RFP Page No. 34	The bidders have to furnish resumes of key personnel both to be engaged during implementation, operation & maintenance phase. Bidder is required to submit a detailed work plan showcasing involvement of key resources in their technical proposal. The bidder has to engage the same personnel for the period of at least six months from date or commencement of project. The minimum criteria for key resources are as follows.	Request the client to confirm the number of resources of whom CV is to be provided by the bidder? Also we understand that for reasons not in control of bidder, the agency can replace the resources with resources having equivalent qualification if required with prior client approval. Kindly confirm.	Resource details already mentioned on the RFP.  The agency can replace the resources with resources having equivalent qualification if required with prior client approval with valid replacement proof.
24	Section 7.16 Expected Deployment of Personnel, RFP Page No. 37	System Administrator/ Database Administrator	We would like to request the Client to kindly confirm whether to provide resource against System administrator or Database Administrator as both designations are different.	Please read as Database administrator
25	Section 7.18, Functional Requirement, Phase - 1, Dashboards and Reports, RFP Pg. 39	b) Generation of user-based MIS and reports with a drill down facility	Please provide the number of reports to be generated.	As per requirement of client

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26	Section 7.18, Functional Requirement, Phase -2, Administrative Service, RFP Page No. 41	d) MCC Management	Request the client to clarify what is MCC and its role.	MCC stands for model career centre, the details will be shared during SRS phase.
27	Section 7.18, Functional Requirement, Phase -2, Integration scope, RFP Page No. 42	a) Training and Skill Management b) Event and Programmed Management c) Feedback management d) SAMS–Student Academic Management System e) Diploma & ITI Result Database f) Covid-19 Migrant Portal g) Skill Mapping Data h) SRDH – State Residential Data Hub i) e-District Application j) Other Platforms - SMS Gateways - Email Gateways - WhatsApp Business	Request the client to kindly provide the technical specification of the each of the application with whom Skill & Job Information System will be integrated.  Also we assume, necessary gateways shall be provided by the department and cost of these gateways shall be borne by the Department. Bidder shall only integrate with the application Kindly confirm.	After Selection of SI , it will be provided at the time of SRS.
28	Section 7.21, Project Documentation, RFP Page No. 48	The SI will share below list of documents to OSDA during the project contract period	We understand that the Service Provider will provide only softcopy of the documents. Kindly confirm.	Softcopy/ Hard copy or both as per availability
29	Section 8.8.2.1, Ancillary Items, RFP Page No. 68	Additional security audit after go-live of the application / new modules	What will be the frequency of Audit in a year?	Twice in a year
30	Generic	Generic	Request the client to kindly confirm tentative total number of users & the concurrent users who will use the Skill and Job Information System.	That is based on the adoption of the portal and also employment opportunities for the youth and professionals of the state of Odisha.
31	5.1 Prequalification Criteria (General Bid), page no 19	Copy of Latest Trade License	We request to please remove the trade license and insert the last 5 years Work order for the existence proof.	Copy of Latest Trade License or work order of last 5 years

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32	Technical Capability, page 19	The bidder must have experience in implementing software services related to web portal / workflow management of value specified below: - 1 project not less than Rs. 2 crore OR - 2 projects not less than Rs. 1.5 crore each OR - 3 projects not less than Rs. 1 crore each for any Government Department /Agency / PSU in India in last 5 years as on 31/12/2020.	We request OCAC to kindly consider 3 projects with value 50 lacs each , so a healthy compition can be carried out for this Project.	No change, as per RFP
33	5.2 Technical Evaluation Criteria, RELEVANT STRENGTH, page 21	The bidder must have experience in implementing software services related to web portal / workflow management of value rupees 1 crore or more for any Government Department /Agency / PSU in India in last 5 years as on 31/12/2020. - 3 marks for each project subject to maximum 15 marks.	We request OCAC to kindly reduce the Work order value from 1 Crore to 50 lacs each	No change, as per RFP
34	Below 7.18  Page No. 44	NOTE: Based on the adoption and performance of Phase – I and after 1 year of Go-Live of phase – I, OCAC may place Lol / Work order for implementation of Phase – II. There will be no change in the quoted cost during implementation of Phase-II.	It is requested to clarify process of placement of work order for Phase II. Is there any publication of second RFP regarding this or any other procedures?	After satisfactory performance on First phase and completion of 1 year of first phase OCAC will place the order for PHASE – II. But the vendor will be selected from this RFP only.
35	8.8 Commercial Bid 8.8.1 Core Items for Phase – 1 Page No. 68	Study, Design, Development, Testing, Implementation, Training, Handholding & Third Party Audit along with required Infrastructure Support	It is requested to clarify the required infrastructure support	Support the SDC team to host the application at SDC, and also provide developmental infrastructure.
36	7 Scope of Work Page No. 27	Post Implementation Support such as Application Maintenance, Application Support, System Support, Operation Support, etc.	It is requested to clarify the number of persons, mode of support (onsite/offsite) duration etc.	Both onsite and offsite as per requirement.

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37	8.8 Commercial Bid Page No. 68 8.8.2.1 Ancillary Items Page No. 69	Total Cost Phase-1 (Exclusive of GST) Total Cost Phase-2 (Exclusive of GST) Grand Total Cost (Exclusive of GST)	Though ancillary cost is taken as per the format provided in the RFP, however to our understanding these rates do not form a part of the commercial taken up for evaluation. Requesting you to kindly clarify.	Ancillary cost will be considered on commercial taken up for calculation of L1.
38	7.5 Integration, Pg.No. 28	The SI shall enable integration with different applications (as specified in the Scope of work in this RFP). The system should support both push and pull of data from systems proposed to be integrated.	1. We assume that required ready to use Web Service API for integration with other applications will be provided by the department. Please confirm. 2. Kindly share list of applications needs to be integrated with the proposed solution.	1. Yes 2. Will be shared at the time of development as per requirement.
39	7.7 Third Party Audit, Pg.No. 28	a) The SI needs to ensure that the solution is in compliance with the CERT-In Security Policy and Guidelines. b) The SI shall appoint CERT-In empanelled auditor who shall be responsible for performing the security audit of the solution. c) The cost of audit & rectification of non-compliances shall be borne by the SI. d) Carryout security audit before go-live of application and obtain the safe-to-host certification e) Carryout the periodic audit & certification as and when it is required as per the OSDC policy.	1. Total how many security audits SI should consider during entire course of project (Before Go Live + O & M Period)?	Total 8 number of Security Audit  <ul style="list-style-type: none"> <li>• Go live Phase I- 1</li> <li>• Go live Phase II -1</li> <li>• O &amp; M- 06</li> </ul>
40	7.6 Testing, Pg. No. 29	i) The SI shall ensure that each module & features developed under this RFP is tested as per the latest version of the IEEE 730 (Software Quality Assurance Processes) standards and shall comply with GIGW guideline.	1. We assume that system should comply with GIGW guidelines only and GIGW Certification from STQC is not required as a scope of work. Please confirm or correct us with more details.	Yes
41	7.10 Training, Pg.No. 29	a) The SI shall provide centralized training to the users identified by OSDA on a train to trainer concept.	1. How many users need to be trained? 2. What will be the expected batch size? 3. We assume that training will need to be provided at single location only. Please confirm. 4. If multiple location training is required then please provide us list of all locations where training is	Aprox 300  Batch size will be decided after selection of SI.



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			required along with number of users at each location. 5. We assume that training will need to be provided one time only during entire project period. If multiple training is required then please let us know number of training required during project tenure.	
42	7.13 Data Migration, Pg.No. 30	Data Migration to be performed by the SI shall be preceded by an appropriate Data Migration Strategy & Methodology which to be prepared by the SI and approved by OSDA. Data Migration should be carried out as per industry practice and all care must be taken to log in each error.	1. What will be the size of data to be migrated? 2. How many tables, views or stored procedures will be there to be migrated? 3. Which database (along with its version) is currently used?	Professional data will be available in electronic format from various department/ institutions. The employer data will be pulled from various applications.
43	7.14.2 Infrastructure Installation, Pg.No. 31	a) The SI will assess infrastructure present at State Data Centre / Government cloud and provide detailed requirement of infrastructure (hardware/software) to be hosted at the hosting location. The SDC infrastructure (both software and hardware) should be leveraged so as to avoid any additional cost to the project.	1. Kindly share hardware and software details (BoM) of current DC/DR infrastructure. 2. We assume that along with hardware, required system software (OS & Database) will also be provided by the department. Please confirm.	Yes
44	5.2 Technical Evaluation Criteria Pg. No. 22	b. The bidder having experience in development of software projects for Skill development domain or educational domain or complete job portal solution for any state or central government in India in last 5 years as on 31/12/2020.  - 2 marks for each project subject to maximum 10 marks	1. To get more competitive bids, we suggest below changes in this clause. b. The bidder having experience in development of software projects for Skill development domain or educational domain or complete job portal solution for any state or central government <u>or NGO</u> in India in last 5 years as on 31/12/2020. - 2 marks for each project subject to maximum 10 marks	b. The bidder having experience in development of software projects for Skill development domain or educational domain or complete job portal solution for any state or central government or PSU in India in last 5 years as on 31/12/2020. - 2 marks for each project subject to maximum 10 marks

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45	7.14.2 Infrastructure Installation - Pg. No. 32	a) The SI will assess infrastructure present at State Data Centre / Government cloud and provide detailed requirement of infrastructure (hardware/software) to be hosted at the hosting location. The SDC infrastructure (both software and hardware) should be leveraged so as to avoid any additional cost to the project.	<p>1. Please share details of existing hardware and software infrastructure.</p> <p>2. Can bidder propose their preferred OS &amp; Database as per their solution? If yes, then in that case we assume that complete license cost will be procured and provided by the department. Please confirm.</p>	No change, as per RFP
46	7.9 Handholding Support - Pg. No. 30	c) The SI shall provide at least two people for hand-holding support at OSDA.	1. We assume that OSDA will provide infrastructure (office space, pc/laptop, internet connectivity, sitting arrangement) to the onsite resources. Please confirm.	OSDA will provide office space and Internet connectivity other things the SI will provide.
47	7.16 Expected Deployment of Personnel - Pg. No. 35	The bidders have to furnish resumes of key personnel both to be engaged during implementation, operation & maintenance phase. Bidder is required to submit a detailed work plan showcasing involvement of key resources in their technical proposal. The bidder has to engage the same personnel for the period of at least six month from date or commencement of project. The minimum criteria for key resources are as follows.	<p>1. We assume that these resources are not required on-site at OSDA. Resources can work from bidder's location. Please confirm.</p> <p>2. It may not be feasible to deploy same resources as they may be assigned for different projects or may have leave the organization during project finalization period. We therefore request OSDA to allow some deviation in the resources. Please consider.</p>	<p>1. Yes</p> <p>2. Allowed</p>
48	b) Student registration and profiling - Pg. No. 41	b) Student registration and profiling – Capturing student data from SAMS and Employment Exchange Portal	1. We assume that required web service API for capturing student data from SAMS and Employment Exchange Portal will be provided by OSDA. Role for the bidder will be limited to integration of these web 4services API with the proposed system. Please confirm or correct us with more details.	Yes
49	c) Professional/ Labour Registration & Profiling - Pg. No. 41	c) Professional/ Labour Registration & Profiling – Sourcing of data from Covid-19 Portal, Employment Exchange and Panchayat Raj Dept.	1. We assume that required web service API for capturing student data from COVID 19 Portal, Employment Exchange and Panchayat Raj Dept. will be provided by OSDA. Role for the bidder will be limited to integration of these web services API with the proposed system. Please confirm or correct us with more details.	Yes

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50	d) CV Building - Pg. No. 41	d) CV Building - CV Preparation - Tips and advice for candidate - Auto page saving option - CV Modification and updating - Print and download CV option	1. We assume that this will be limited to form filling (pre-defined form which will be finalized at the time of SRS) only. There will not be any functionality of development of CV Templates and generate CVs in selected template. Please confirm or correct us with more details on templates. 2. We assume that there will be single format cv download. Each user will have same format when they download CV from the system. Please confirm.	Bidder to suggest the solution to meet the RFP requirements
51	Employer Service - a) Employer registration and profiling - Pg. No. 41	a) Employer registration and profiling - Capture the Employer profile data from Go-Swift, MSME, DIC, STPI, CDMS application - Authentication and verification of the new employer by OSDA	1. We assume that required web service API for capturing student data from Go-Swift, MSME, DIC, STPI, CDMS application will be provided by OSDA. Role for the bidder will be limited to integration of these web services API with the proposed system. Please confirm or correct us with more details.	Yes
52	7.18 Functional Requirement, Pg.No. 37	Job Seeker Service a) Profile Creation of Job Seeker b) Apply for a Job c) Cancel Application d) Update profile e) Provision to collect all kind of information of a job seeker including the job seeker academic details.	1. Kindly share step by step process for "Apply for a Job" and "Cancel Application". 2. Kindly share sample form of profile creation.	Will be shared at the time of SRS
53	7.18 Functional Requirement, Pg.No. 38	Employer Service - Posting new Jobs - Provision to view the eligible candidates	1. On what basis eligible candidates can be viewed?	Will be shared at the time of SRS
54	7.18 Functional Requirement, Pg.No. 39	Dashboards and Reports a) Provide an overview of the system at a glance b) Generation of user-based MIS and reports with a drill down facility	1. Kindly share list of MIS reports needs to be generated from proposed application.	Will be shared at the time of SRS
55	7.18 Functional Requirement, Pg.No. 39	Communication process a) Facility for SMS notification will be there at each level of transactions to users b) Auto email notification to decision making Authority/other users & officials on defined period with reports	1. We assume that API for Email & SMS Gateway will be provided by department. Please confirm. 2. If not then, kindly share approx. number of SMS needs to send every month.	SMS and Email gateway will be shared by OCAC/ OSDA

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56	Phase - 2 7.18 Functional Requirement, Pg.No. 41	Employer Service c) Interview & Result publication – Scheduling Interview – Venue management – Capturing interview attendance – Calendar view of interview – Synchronize information with Google calendar – Result publication	1. Kindly share step by step process for schedule interview and venue management. 2. Kindly specify the purpose of "Synchronize information with Google calendar"	Will be shared at the time of SRS
57	Phase - 2 7.18 Functional Requirement, Pg.No. 41	Employer Service c) Interview & Result publication – Scheduling Interview – Venue management – Capturing interview attendance – Calendar view of interview – Synchronize information with Google calendar – Result publication	1. Kindly share step by step process for schedule interview and venue management. 2. Kindly specify the purpose of "Synchronize information with Google calendar"	Will be shared at the time of SRS
58	Phase - 2 7.18 Functional Requirement, Pg.No. 41	a) Employer Authentication – View Employer requisition – Verification of employer data – Approval of employer profile	1. On what bases employer data will be verified and how?	Validated from other application
59	Phase - 2 7.18 Functional Requirement, Pg.No. 42	e) Grievance Management – Registration of grievances – Provision for entering the detailed description – Provision for the students to identify their case categories – Can check the status of the grievance – CPC/OSDA able to respond – Report generation related to grievance	1. Kindly share list of reports needs to be generated.	Will be shared at the time of SRS
60	Phase - 2 7.18 Functional Requirement, Pg.No. 42	Integration scope a) Training and Skill Management b) Event and Programmed Management c) Feedback management d) SAMS – Student Academic Management System e) Diploma & ITI Result Database f) Covid-19 Migrant Portal	1. We assume that ready to use APIs of all this application / portal will be provided by department. Please confirm	Yes

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		g) Skill Mapping Data h) SRDH – State Residential Data Hub i) e-District Application j) Other Platforms – SMS Gateways – Email Gateways – WhatsApp Business		
61	General	Language	1. We assume that application needs to be develop in single language English only.	The input will be English but the Portal will be Bilingual (Both English and ODIA)
62	7.8 Functional Requirement, Phase-1, Module-Communication Process, Pg. 42	a) Facility for SMS notification will be there at each level of transactions to users b) Auto email notification to decision making Authority/other users & officials on defined period with reports	It is assumed that SMS Services and email gateway will be provided by OSDA, and the cost shall not be borne by SI, please confirm	Yes, will be provided by OCAC / OSDA
63	7.8 Functional Requirement, Phase-2, Module- Employer Service, Page No – 42	a) Employer registration and profiling - Capture the Employer profile data from Go-Swift, MSME, DIC, STPI, CDMS application - Authentication and verification of the new employer by OSDA	It is assumed that APIs for the same will be provided by OSDA and API/endpoint creation and management and not within the scope of SI, please confirm	Yes
64	7.8 Functional Requirement, Phase-2, Module- Employer Service, Pg No - 43	Capturing interview attendance	Does the interview needs to be captured via Forms, where the question and answers are filled, or does the agency envisages video recording and saving of the contents	Only forms, no video recording required
65	General	General	Please mention the expected concurrency of the ecosystem	That is based on the adoption of the portal and also employment opportunities for the youth and professionals of the state of Odisha.

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66	General	General	To ensure success of the project, web portal solution should be based on COTS or Enterprise Supported Open Source Product and not a bespoke or home-grown solution to avoid vendor lock-in.	No change, as per RFP
67	General	General	Understanding the expectations and criticality of the Portal, we suggest that the Web Portal should be build on a Digital Experience Platform which is proven and is build on latest open source technology and is supported by a reputed OEM having office in India. Even solutions from quality benchmark reports like Gartner's Magic Quadrant or Forrester Wave Report for Digital Experience Platform can be given preferences. Request you to please confirm	Vendor is free to provide any advance technology solution. However, the cost towards support and licence need to be borne by SI
69	General	General	As per Notification No F. No. 1(3)/2014 - EG II of Ministry of Communication and IT, it recommends to use open-source software for all govt projects. Open-Source Software also comes with an Enterprise Supported Version which are free from all security risks as well as made enterprise ready with NO LIMITATION to use. Request to kindly mandate Enterprise Supported Open Source Products.	No change as per RFP
70	General	General	Should the DC-DR be replica or should be 100% of capacity or it needs to be 50% of the DC, please clarify	Yes
71	7.14.2 Infrastructure Installation, Page 31	The SI will assess infrastructure present at State Data Centre / Government cloud and provide detailed requirement of infrastructure (hardware/software) to be hosted at the hosting location. The SDC infrastructure (both software and hardware) should be leveraged so as to avoid any additional cost to the project	Based on the experience working un such large applications, a proven platform based approach would help in predicting the performance of application once launched and can be pre-sized based on benchmark information available for the product. This can avoid any surprises once project is started and have a predicatble performance.	SDC is well equipped

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
72	7.19.1 Standards Page 43	a) The system architecture should be based on industry standards and protocols	There is a recent notification from MleTY on adoption of "Micro-Service" based architecture on any new IT initiatives to optimize the infrastructure utilization. Please confirm, if Micro-Service based architecture is to be followed for development of this portal.	No change, as per RFP
73	7.19.1 Standards Page 43	c) The system shall be designed to be scalable and easily extensible	Containerized deployment is a proven deployment methodology for such applications where utilization cannot be predicted. The application deployment itself should be able to scale-up and scale-down the infrastructure based on the traffic without manual intervention, for which developed application should support containerization. Request to mandate the same for the application being developed.	No change, as per RFP
74	7.19.3 Integration Page 43	b) The integration framework should use SOA enablement for the underlying applications	Please confirm that the Integration Framework is expected for integrating the developed application with third party applications only for data-exchange.	Data exchange and single sign on
75	Technical Evaluation Criteria, Point b P No- 21	The bidder having experience in development of software projects for Skill development domain or educational domain or complete job portal solution for any state or central government in India in last 5 years as on 31/12/2020. - 2 marks for each project subject to maximum 10 marks	Considering the nature of the project, request to kindly include G2C portal development for any state or central government in India in last 5 years as on 31/12/2020. - 2 marks for each project subject to maximum 10 marks	No change, as per RFP